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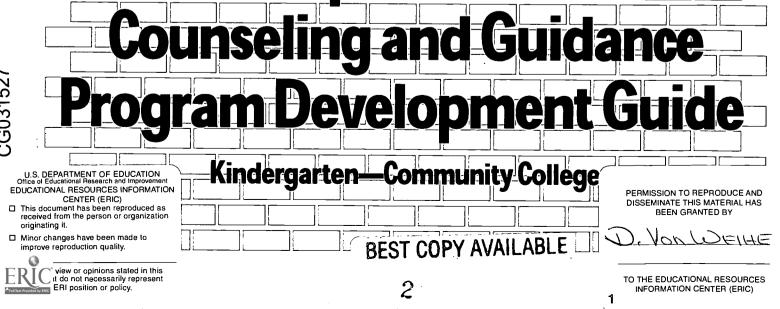
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### **ABSTRACT**

This resource guide for comprehensive counseling and guidance programs provides counselors, student service personnel, and administrators of Iowa's K-12 schools and community colleges with a means to improve or design programs. With the rapidly changing global society and the increase in violence at all levels of society, there is a critical need for programs to integrate skills and knowledge that will develop productive citizens for the future. This guide provides a framework for the organization, implementation, and evaluation of a comprehensive program. It is a tool for educators that incorporates current research with best practice. The guide covers the four foundational components of the comprehensive program (guidance curriculum, individual planning, responsive services, and systems support) and the three key domains (personal and social skill development, career planning, and academic planning.) Sections include: (1) "Overview of the Guidance Program"; (2) "Connecting the Iowa Initiatives"; (3) "The Process of Change"; (4) "Standards and Benchmarks"; (5) "Counselor Role"; (6) "Program Implementation"; (7) "Evaluation and Assessment"; and (8) "Sample Lesson Design Formats and Templates." (Contains 112 references.) (JDM)





Student **Achievement & Success** Personal/Social **Academic** Career **Development Development Development** Guidance Individual Responsive **Systems** Curriculum Services **Planning** Support MPF

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DEPARTMENT OF EDUCATION TED STILWILL, DIRECTOR

November, 2001

We are pleased to provide Iowa Educators with this resource guide for comprehensive counseling and guidance programs. The purpose of the guide is to provide counselors, student service personnel, and administrators of Iowa's K-12 schools and community colleges with a practical resource for designing and/or improving locally established comprehensive counseling and guidance programs.

Increasingly, the public is becoming concerned about the safety of their children while they attend our schools and colleges. This has encouraged policy makers and practitioners alike to place greater emphasis upon the learning environment/climate within the K-12 and community college system. The comprehensive counseling and guidance program has a critical role in creating this positive learning environment and is an appropriate champion for students, and the community.

It was the intent of the developers of this guide to provide educators with an overview of the components of a comprehensive counseling and guidance program. In addition, the guide includes tools and resources that can be utilized in program development, implementation, and evaluation. The Iowa Guide is based upon national standards for school counseling programs of the America School Counselors Association (ASCA).

In closing, I would like to take this opportunity to thank Darlene Von Weihe and the dedicated Iowa educators who served on the task force/writing team for their contributions to this guide: Through this effort and the collaborative efforts of our schools, colleges, and communities, Iowa's future will be better and brighter.

Sincerely,

Ted Stilwill, Director and Executive Officer

Of the State Board of Education



### THE IOWA COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM DEVELOPMENT GUIDE

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The Iowa Comprehensive Counseling and Guidance Program Development Guide was compiled by a dedicated group of individuals including school counselors, counselor educators, and counseling consultants who are former school counselors. Their passion, perspective, and expertise have resulted in a document that will provide direction to counselors as well as administrators and local Boards of Education. Their commitment to the students and families of Iowa is demonstrated by the many hours devoted to this task.

The American School Counselor Association's "National Standards for School Counseling Programs" has had a significant impact on the development of this guide. Therefore, the ASCA National Standards are included here in an effort to create a comprehensive guide for counselors. An extensive search of school counseling program literature and a compilation of tools and sources from practitioners are incorporated into the Iowa Plan. Therefore, this document is both a reference and a tool kit. A complete bibliography of sources is included in the Appendix.

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### INTRODUCTION

At a time in America when every citizen is aware of a rapidly changing global society and increased violence at all levels of our culture, we as educators feel called upon to respond. In Iowa, the school has been the keystone of the community, from which support for children has emanated for over 150 years. Therefore, it is natural that citizens look to educators for answers to some of the deepest and most complex questions that have ever faced us as a society.

How do we prepare our students to learn, work, and live with each other in the 21st Century?

How do we instill self-respect and respect for fellow human beings?
What personal/social skills are needed?
What problem solving skills must they have?
How can we nurture full academic potential?
What career development programs must be provided?
 How do we ensure equity for all?
What are the specific employability skills needed by every worker?

There is a critical need for programs that comprehensively integrate the skills and knowledge that will develop productive citizens for the 21st Century. Iowa's Comprehensive School Improvement initiative provides a process for students, educators, and community members to clarify thinking, to identify what we want graduates to know and be able to do, and to set goals for education. It is also time to integrate programs that acknowledge and facilitate the interaction between the academic and affective needs of students.

Comprehensive developmental counseling and guidance programs that deliver learning to all students, by all staff members will move us toward the goal. It is time for the integration of rigorous academic curriculum and positive pro-social climate. When these two merge, the product is academic excellence. It is within this setting that the individual views himself/herself as a valuable and contributing member, reaches full potential, and becomes a productive member of society. Research shows that individuals, to be whole, must have the opportunity to develop both intellectually and personally/socially. We now see both the critical need and the opportunity to provide programs that address these issues.

Developing and implementing a comprehensive counseling and guidance program is a systemic change. It encompasses a philosophy of invitational education (Purkey 1991 and Radd 2000) that permeates the culture of the entire educational setting. It seeks to create a setting where resources are directed toward people, places, programs, processes, and policies that are inviting. A comprehensive counseling and guidance program leads to a positive climate and environment for learning that is collaboratively and intentionally nurtured. Its presence can be felt in every aspect of the educational institution. This work is ongoing and infinite, with a three- to five-year commitment for the beginning efforts alone.

To accomplish this, partnerships are necessary, not only among educators themselves, but among students, families, business, and the community at large. The collaborative relationship between counselors and administrators is key. Through partnerships, we can create proactive, preventive, developmental programs that will benefit all students, from kindergarten through the community college years. The counselor is not the program. However, trained professional counselors have the skills to facilitate and coordinate these partnerships for the betterment of children, youth, and adults.





During 1998 in Iowa, a new initiative, **Success4**, was launched. Its intent is to help mobilize students, families, educators, support staff, and communities. The outcome of this effort will be to enhance the social, emotional, behavioral, and intellectual development of children, youth, and adults in a multi-dimensional way. Participating districts and communities across the state have worked to assess their needs, study best practices, develop and implement a plan, and to continuously evaluate results. The process supports a continuous collaboration to enhance the education of the whole person, thus complimenting a comprehensive counseling and guidance program (see page 32 for a graphic representation of the Success4 Process).

The Iowa Comprehensive Counseling and Guidance Program Development Guide is a framework for the organization, implementation, and evaluation of a comprehensive program. It is a tool kit for educators. Incorporating current research and best practice, it includes basic assumptions and recognized standards for programs. "The Iowa Guide" is, simply put, a starting point for a long-term process. Many additional excellent sources of information are available to enhance the journey toward comprehensive counseling and guidance. It is our hope that educators will utilize The Iowa Guide in ways that best fit their community's unique needs. It is, after all, a worthwhile journey.





### STATEMENT OF INTENT

The intent of the Iowa Comprehensive Counseling and Guidance Program Development Guide is to provide counselors and administrators with a practical resource for the design of locally established comprehensive counseling and guidance programs. This guide is intended to provide an overview and broad definition of comprehensive counseling and guidance programs, a description of the process for developing and implementing a comprehensive program, and tools and resources which counselors can use on a daily basis. With this toolkit, school districts and community colleges can develop, implement, and evaluate programs that are sequential, comprehensive, and developmentally appropriate for kindergarten through the community college years.

### VISION OF SCHOOL COUNSELING AND GUIDANCE

This program development guide is based on the following vision of School Counseling and Guidance:

- A comprehensive counseling and guidance program is achieved through a collaborative partnership of counselors, administrators, teachers, school psychologists and social workers, students, families, and community members.
- Counselors are educators as well as professional counselors.
- Counseling is based on a foundation of educational/developmental research and best practice.
- **Effective counseling programs are comprehensive in nature.**
- Counselors are committed to continuous professional improvement and renewal.
- ❖ A comprehensive counseling and guidance program is evaluated on the basis of student outcomes.
- Counselors seek to help all students succeed in work, family, and school situations.
- Counselors promote success for all students.
- Effective counseling programs focus on the development of skills which lead students to make healthy lifestyle choices.
- Comprehensive counseling and guidance programs are integral to district-developed Student Learning Goals.



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### IOWA COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM DEVELOPMENT GUIDE

Counselor Role

Standards and Benchmarks





Program Implementation



The Process of Change





Evaluation and Assessment



Connecting the Iowa Initiatives



Overview



Sample Lesson Design Formats and Templates





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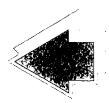


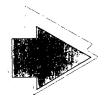
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# Overview

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### **EXPLANATION OF CONCEPTUAL FRAMEWORK** (See Figure 1)

Figure 1 is a graphic representation of the integrated developmental approach encompassed by a Comprehensive Counseling and Guidance Program. The four foundational components -- Guidance Curriculum, Individual Planning, Responsive Services, and Systems Support, and the three key domains -- Personal/Social Skills Development, Career Planning, and Academic Planning continuously connect and interact. (For a definition of terms, see pages 10-13.)

Where a comprehensive program exists, an activity, event, or initiative would include several elements and domains. For instance, guidance curriculum would include teaching developmentally appropriate skills in the areas of Personal/Social, Career Explo-

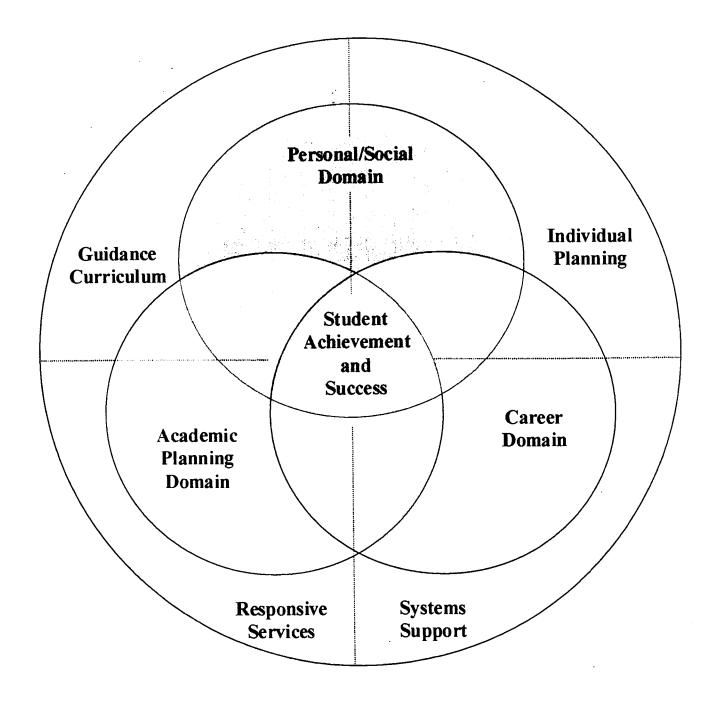
ration, and Academic Planning. Dynamically intertwined in a comprehensive program, it is impossible to separate the components and domains. The interplay of the components and the domains within the system is apparent in people, places, policy, and programs -- the entire culture of the educational institution.

In a comprehensive program, the experiences provided to students by counselors, administrators, all staff, and community are developmentally supportive. The outcome of a dynamic systemic approach will be optimum student achievement and success -- graduates who are prepared to live, learn, and work together successfully in the world.





# CONCEPTUAL FRAMEWORK OF THE IOWA COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM DEVELOPMENT GUIDE





# FOUR COMPONENTS OF A COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM

GUIDANCE CURRICULUM Provides guidance content in a systematic way for the purpose of skill development and application of skills learned	INDIVIDUAL PLANNING Assists students in planning, monitoring, and managing their educational, personal/social, and career development goals	RESPONSIVE SERVICES Addresses the immediate concerns of learners. The purpose is prevention, intervention, and referral as	SYSTEM SUPPORT Includes program, staff, and school support activities and services. The purpose is to provide support and leadership in program delivery
Areas and Activities Addressed:  Academic Development Skill development Planning course of study Planning course of study Workforce Preparation Transitioning Personal/Social Development Conflict resolution Violence prevention Violence prevention Understanding Substance abuse prevention Career Planning Career Planning Career exploration Career duareness Career decision-making Career decisions	Educational Development     Setting educational goals and assessing     Transitioning needs     Transitioning needs     Transitioning needs     Transitioning needs     Transitioning needs     Transitioning needs     Transitioning needs and 2-Year course plans     Transitioning needs and resources     Transitioning needs and resources     Education options     Transitioning personal goals     Setting personal goals     Transitioning     Career Planning     Career Planning     Career Planning     Tob shadowing, mentors, internships, apprenticeships	Topics Addressed:  Academic Development School-related concerns: A Academics Attendance Behavior Drop-out prevention Special needs Accommodations Personal/Social Development Coping with stress Crisis management Crisis management Crisis management Acief/loss/death Abuse Abuse Substance Abuse	Topics Addressed: Guidance program development, implementation, and assessment Parent education Staff development for educators Counselor professional development Incorporation of educational initiatives into one of the four guidance components Research and publishing Community outreach Public relations Building Assistance Teams Crisis Management Plan Comprehensive Study Skills Program School Improvement initiatives Special initiatives to address behavior and learning
Counselor Role Structured Groups Classroom instruction Leadership and consultation	Counselor Role Assessment Planning and placement Individual conference planning, implementation, and assessment	Counselor Role Individual and small group, crisis and developmental counseling Consultation Referral	Counselor Role Provide leadership, facilitative, and organization skills in: • Program management • Leadership and consultation





### COUNSELING AND GUIDANCE DEFINITIONS

### Comprehensive Counseling and Guidance Program

A comprehensive counseling and guidance program is developmental by design and includes sequentially presented activities and responsive services that address student growth and development for all students, kindergarten through community college. Collaborative in practice, the developmental approach focuses on the attainment of student competencies in three areas: personal/social, academic, and career. A comprehensive program is not a random selection of services. It is a program based on standards, benchmarks, and grade-level competencies. The program is integrated into the day-to-day process of the school including program, people, policies, places, and processes (Purkey and Novak, 1995).

The distinction between a comprehensive program and a "program" that is based on isolated activities is that the comprehensive program is based on what students need to know at each stage of their development which is reflected by the standards, benchmarks, and competencies.

### **Guidance and Counseling**

Guidance is the process of helping people make important choices that affect their lives. While the decision-making aspect of guidance has played an important role in the counseling process, it has more historical significance than present day usage. It sometimes distinguishes a way of helping that differs from the more encompassing word counseling. One distinction between guidance and counseling is that guidance focuses on helping individuals choose what they

value and counseling focuses on helping them make the changes. A common misconception is that school counselors only provide guidance, but in reality, guidance is only one part of the overall service provided by professional counseling (Gladding, 2000).

### Counseling

According to the American Counseling Association, the practice of professional counseling is the application of mental health, psychological or human development principles that address wellness, personal growth, or career development, as well as more serious problems. Counseling is a process that may be developmental or intervening. It is conducted with students who are functioning well (preventative programs to help them master developmental tasks) as well as with those who are having more serious problems (difficulty coping with parental divorce, troubling interpersonal relationships, school attendance or performance issues, for example). Students who manifest more serious problems of depression, eating disorders, substance abuse, or severe anxiety, for example, are generally referred to outside agencies who collaborate with school counselors and the school team.

In contrast to psychotherapy, which is usually a long-term process (20-40 sessions over a six-month to two-year period) that traditionally focuses on more serious problems, counseling tends to be more short-term and focuses on the resolution of developmental and situational problems (Gladding, 2000).





### EVOLUTION AND DEFINITION OF COMPREHENSIVE COUNSELING AND GUIDANCE

### From Then to Now...

Since the early 1900's when school counseling began, to the dawning of this new millennium, school counseling has undergone significant changes. In the beginning years, teachers served in the position of school counselor and were called vocational counselors. Frank Parsons was instrumental in this first systematic conceptualization of guidance, where the emphasis was on helping young people make the transition from school to work. As vocational guidance services expanded, concern was raised about the fact that by designating teachers as vocational counselors with no release time from their teaching duties, it appeared that guidance was being perceived as an ancillary activity that could be performed by anyone. As early as 1923, Myers stressed the importance of guidance as an integral part of education that required trained personnel working in a unified program, noting that principals needed to understand what counseling involved so they didn't overload them with administrative responsibilities that left little time for them to do the work of a counselor.

As Myers was expressing these concerns, a gradual movement away from the strong vocational orientation to education as guidance was taking place, with more emphasis on personal and educational aspects and psychological measurement. By the beginning of the 1930's, personal counseling became more prevalent as guidance workers became increasingly aware of the large numbers of students who were bothered by personal problems. *Guidance* was now seen as an all-inclusive term, whereas vocational guidance was defined more narrowly as helping students choose and prepare for an occupation.

During the 1930's and into the 1940's with the pioneering work of Carl Rogers, personal counseling flourished. The occupational emphasis was also strong throughout this period. In 1946, the George-Barden Act was passed, allowing state funds to be

used to support research, reimburse salaries of local counselors and supervisors, and reimburse counselor trainers. Need-

less to say, guidance prospered at the state and local levels, and standards for counselor preparation began to emerge. Another significant piece of legislation was the NDEA Act in 1958 that provided funds to establish statewide testing programs and funds to training institutions to prepare secondary school counselors. In the 1960's, this was expanded to include support for services, testing, and training for the elementary and junior high levels as well.

In the 1960's, several significant trends which impacted counseling emerged: the pupil personnel services movement, which identified guidance services including orientation, individual appraisal, counseling, information, placement, and follow-up; the centrality of individual and group counseling; and consultation with teachers and families. Coordination of counseling between school and community became increasingly important. With the advent of elementary school guidance in the 1960's, the developmental emphasis emerged, with an important function of the counselor being the enhancement of effective learning climates. The term developmental guidance was used much more frequently, with emphasis on the need to develop all human potentialities. Especially during the 1970's, there was increased effort to revamp guidance from an ancillary program to a comprehensive program with a developmental emphasis. During this period, there was also increasing interest in career development and career education, comprehensive systematic approaches to guidance program development, psychological education, and moral education. Many researchers stressed the importance of a developmental focus, a program that serves all students, guidance as an integral part of the educational process, and program accountability.

In the late 1970's, an increasing number of articles, books, and handbooks describing comprehensive programs emerged, as did mandates for comprehensive, developmental guidance programming in schools. In 1979, the Elementary School Guidance and Counseling Incentive Act was introduced to assure that all children would have access to developmental counseling as a result of funding for programming. In the



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1980's, the State of Missouri published a version of a comprehensive state plan to help districts develop, implement, and evaluate comprehensive, systematic school guidance programs. Other states also followed suit in the late 1980's and into the 1990's. During this period, the American Counseling Association (ACA) and the American School Counseling Association (ASCA) were also involved in establishing task forces to research and promote the comprehensive, developmental guidance concept. ASCA recently published Vision into Action, Implementing the National Standards for School Counseling Programs, a sequel to Sharing the Vision, a publication on comprehensive guidance.

Information for this overview is credited to N. Gysbers and P. Henderson, *Developing and Managing Your School Guidance Program* (Third Edition): American Counseling Association, 2000.

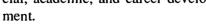
### **Comprehensive Guidance - A Definition**

Over the years, counseling has evolved from a reactive service that emphasized scheduling and informational services in an unstructured, unsystematic way, to a proactive program that includes a preventative focus, a guidance curriculum based on standards, and planned daily activities. Comprehensive programs deemphasize non-counseling functions such as clerical tasks that take time away from the important work of a counselor. Comprehensive counseling and guidance programs are based on the assumption that counseling is for all students and is an integral part of the total educational process. This philosophy is consistent with the ideas promoted by The Education Trust's Initiative on Transforming School Counseling: that counselors should be leaders who are integrally involved in raising student achievement by helping to change inequitable principles and practices and work within the system to promote more student-centered environments to assure student success. In Vision into Action, ASCA leaders also promoted this approach, noting that comprehensive programs are a shift away from a menu of services and activities to a well thought-out program where counselors work with teachers, administrators, and others in the educational environment to promote student success which they define as academic (educational) development, career development, and personal/social development. As opposed to the traditional program, a comprehensive program promotes the concept of a team approach; the counselor is not the counseling program,

but is the proactive leader for change. In other words, once standards, benchmarks, and specific competencies are defined, everyone within the system, including families, works in various capacities to support them. For example, if one of the competencies is for students to learn to make good decisions, teachers will structure their classrooms in ways that provide opportunities to make decisions. Counselors might do individual or small group counseling with students who are struggling with decision making, and playground supervisors might walk students through a decision-making process if they are making poor choices about what to do or how to act. The point is that the school philosophy and guidance objectives are consistent and are reinforced in numerous ways throughout the educational environment.

Comprehensive programs are also based on what is developmentally appropriate and necessary for students to acquire at each grade level. Programs are sequential: for example, first graders might learn how to share in a lesson about interpersonal relationships, whereas juniors might learn about healthy dating relationships in an interpersonal relationship lesson geared to their developmental level. Sequential programs are based on grade-level competencies in the areas of personal/social, academic, and career development. Competencies provide for accountability, and program evaluation is important.

The emphasis on development and the ideas behind the comprehensive program have been germinating since the 1960's, as the historical overview indicated. As far back as the 1930's, it was recognized that increasing numbers of students had personal problems which expanded the scope of counseling, and as early as 1923, Myers cautioned against overloading counselors with administrative duties that detracted from their time to counsel and stressed that counseling is not an ancillary function. The fact that we are still promoting these ideas in 2000 is an indication that we are on the right track; hopefully we can increase our efforts in this area so that every school in Iowa will soon be implementing comprehensive developmental programs to promote student success in personal/social, academic, and career develop-





Iowa Comprehensive Counseling and Guidance Program Development Guide

implementing, and evaluation of the

program

# TRADITIONAL VS. DEVELOPMENTAL

The new emphasis in guidance programming is developmental vs. traditional. The following chart illustrates the comparison:

**DEVELOPMENTAL** 

**TRADITIONAL** 

Crisis Counseling	Prevention Plus Crisis Counseling
Information Service	Guidance Curriculum
Career Information Service	Career Planning and Development
Scheduling/Programming	Program Management
Reactive	Proactive
Clerical/Task-Oriented	Goal-Oriented
Unplanned	Planned Daily Activities
Unstructured	Accountable
Maintains Status Quo	Evaluates and Changes
Conducts non-counseling functions such as figuring grade point averages, scheduling and monitoring make-up tests, individual tests, and other clerical functions.	(Not a Counselor Role)
	Collaborative leadership in designing,



Random Acts of Guidance



C1

### PROGRAM COMPONENTS

A comprehensive program is based on learning in three areas of development: personal/social, academic, and career. Program components serve as the structure to achieve the learning goals. Gysbers and Henderson (1997, 2000) identified the following components: guidance curriculum, individual planning, responsive services, and system support. Even though Gysbers and Henderson focused on pre-kindergarten through 12, their work is also applicable to community college counseling and guidance programming.

### **GUIDANCE CURRICULUM**

This component is the heart and soul of the developmental piece of a comprehensive program. Included in this component will be standards and benchmarks by grade level so that there is a scope and sequence. Once these standards and benchmarks are identified, activities to achieve them are developed. These activities are generally implemented in 30-45 minute weekly or bi-weekly classroom guidance sessions which are for all students. Since the counselor cannot do all the classroom guidance, plus all the other counseling responsibilities, teaming with teachers is critical. The curriculum can be developed by the counselor or as a joint teacher-counselor effort. Counselors can train teachers in effective facilitation skills. If activities have well-defined objectives and learning outcomes, specific procedures, and discussion questions, there is very little difference between teaching a language arts lesson and teaching a guidance lesson: both emphasize awareness, knowledge, and skill. At the middle school and high school levels, an advisor-advisee system is often an effective way to implement a systematic program. With this integrated system, one teacher would meet weekly or bi-weekly with a group of 10 to 15 students and conduct a lesson, followed by discussion.

Lessons such as these may also be implemented in small structured groups of six to ten students. These sessions basically serve the same purpose as classroom guidance, the advantage being that with fewer students there is more opportunity for discussion and personalization. It is important to note that these types of groups are for all students and are preventive and more educational in nature, in contrast to groups that are formed in response to a problem that is already beginning to emerge.

This component should also include parent/family education programs at all levels. These programs can be delivered in two ways: through large group informational sessions, where a topic that is particularly relevant to a group of parents or families is presented; or through small group sessions of six to ten people. Small groups may be ongoing for six to eight weeks; one topic or a series of topics can be explored. The topics can be general topics such as discipline or developmentally relevant topics such as how to handle adolescent mood swings or how to deal with the transition out of high school. Small groups may also be structured as support groups, where a group of parents or families with a common need meet for support and sharing. An example of this type of group would be groups for parents of children with attention deficit hyperactivity disorder or a group for families dealing with substance abuse or divorce, for example.

This component also includes conducting inservice with teachers, administrators, and school support staff. Characteristic traits at developmental stages, effective conflict resolution or classroom management strategies, and communication techniques are typical areas of counselor expertise that are pertinent to others and can be shared in informal discussion groups or structured presentations. By getting involved at this level, the counselor is perceived as a leader who contributes to the overall school climate, and as a result, guidance programs are viewed as an integral component of the educational environment.

This component is different from the other three in several ways:

- 1. There are specifically planned activities in this component that are curriculum based lessons.
- 2. Teachers will do more of these tasks than those in other components because while they can be trained to do classroom guidance, it takes extensive train-



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- ing found in masters degree programs to do individual and small group counseling, for example, teachers are not <u>permitted</u> or qualified to do individual counseling.
- 3. This component, more than any of the others, focuses on prevention. The intent is to systematically present students with information and skills that they can use to address typical developmental problems; the hope is that as they learn what is "normal" and learn ways to deal with these issues that they will develop the ability to deal with similar problems in the future.
- 4. Standards and benchmarks in this component are generally based on what research tells us about developmental tasks all children and adolescents need to master. Therefore, they are based on what all students need. In contrast, a needs assessment would be done to identify deficits and specific areas that some children may need more help with, or areas that would be specific to a certain community, or in response to a crisis, for example. These needs would be addressed in classroom guidance lessons or in small group counseling sessions specifically designed to focus on these issues, or through school prevention programs targeting problems such as substance abuse, teen pregnancy, or drop-out rates.
- Activities in this component are done on a systematic basis and are for all students, whereas
  this might not always be the case in other components:

The curriculum addresses developmentally appropriate concepts for each grade level in the three domains:

### 1. Personal/Social Development

- Self-concept, self-awareness, self-acceptance
- Emotions/emotional maturity
- Interpersonal relationship skills
- Problem solving/decision-making skills
- Behavior management
- Personal safety



- Attitudes that contribute to lifelong learning
- Skills for improving learning such as time management and persistence
- Study skills for school success
- Academic goal setting

### 3. Career Development

- Career exploration
- Career planning and goal setting (see Appendix)
- Career preparation

### INDIVIDUAL PLANNING

The activities in this component are also provided for all students and serve to guide them in developing and attaining their personal/social, academic, and career plans. Major activities in this component include orientation programs for students transferring to the school, for students entering preschool or kindergarten, and for students transitioning from elementary to middle school and from middle school to high school. These orientation sessions should not only address the informational aspects of the transition such as the layout of the building, but also emotional issues such as anxiety about the transition.

Another key activity at the junior and senior high levels, is educational planning, which could include working with students on scheduling and course planning; helping with post-secondary planning, placement, and financial aid; and career information. Testing, interpretation, and dissemination of standardized test results may also be included in this component. Counselors need to be careful that this component does not consume a disproportionate amount of their time. Many of these activities can be done in small or large group sessions. Other school personnel or clerical staff can also assist with scheduling and test dissemination and interpretation. Oftentimes academic advising can be done through an advisor-advisee program where the counselor serves as a consultant and coordinator, but the advisor actually works directly with the student. These delivery methods directly address the team



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concept inherent in the comprehensive guidance philosophy and free the counselor to carry out other important functions of the developmental program (for an example of individual planning forms, see Appendix).

### **RESPONSIVE SERVICES**

The purpose of this component is to assist students who have problems that interfere with their healthy personal, social, educational, or career development. Counselors will work with students individually or in small groups to provide them with skills to help them prevent a problem from becoming major, or they may work with them to identify remedial interventions to address more serious concerns or problems that have resulted in unhealthy choices. For example, a student who is suddenly finding herself experiencing more conflicts with her parents might learn some effective communication skills to help her deal with the problem before it becomes major. In this case, the counselor is able to help her prevent the problem from becoming worse. If the student had already been kicked out of the house or beaten up in a fight with her parents, more significant remedial action would be called for. Problems students present in the responsive services component include normal developmental problems that they are not coping with successfully as well as more serious problems such as depression, eating disorders, test anxiety, or grief and loss issues. Problems may be in the areas of personal development, issues with selfesteem, pregnancy/sexuality, substance abuse for example. Students may also experience problems in social development such as parental divorce, violence, peer problems, or sibling problems. They may also have problems in educational development such as school phobia, test anxiety, or with achievement and motivation. In the career development area, they may be dealing with analyzing interests and aptitudes or deciding on post-secondary options for example.

Counselors intervene not only individually or with small groups of students who have a similar need (i.e., divorce support groups, groups for children of alcoholics), but they also may consult with teachers and work with parents and families to help them address students' needs. In addition, they may refer students to other agencies for more specialized support (i.e., eating disorder programs, mental health centers where

counselors specialize in treating suicidal or addicted adolescents).

Also included in this component is the counselor's role in the school crisis intervention plan. Every school needs to have a plan in place in case a tragic event occurs (death of a student or teacher, community disaster, etc.). Teams of school personnel and outside resource personnel need to be trained in advance about how to follow the crisis plan. The counselor can serve a key leadership role in helping develop the plan and training personnel.

Work in this component, unlike in the curriculum component, does not consist of planned activities of anticipated topics. The counselor responds to what students present, and those problems range from difficulty coping with normal developmental issues to more serious situational crises.

### SYSTEM SUPPORT

This component encompasses support services that the counseling/guidance program provides to other educational programs such as testing, vocational education, special education, and gifted education. It also includes support that the guidance program needs from the system in terms of management activities. Examples of management activities might include having adequate facilities and a budget, structures that support the program such as advisory committees, time allocation for various counseling-related duties and responsibilities, public relations efforts to promote the program, and program articulation and management. The support services that the guidance program provides to the school often involve the counselor(s) as coordinator, linking services both in the school and community to help address needs of special needs and gifted students.

This component does not involve as much direct work with students; rather, the focus is on articulation, management, and coordination of the program to assure that it is an integral part of the school structure. The counselor is a key member of school improvement, discipline policy, and behavior management teams.



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### COMPREHENSIVE COUNSELING/GUIDANCE PROGRAM OVERVIEW

### PROGRAM DELIVERY COMPONENTS

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### Conceptual Framework

- Mission Statement
- Rationale
- Benefits
- Assumptions

### **Structural Framework**

- Steering Committee
- Advisory Committee
- Staffing Patterns
- Budget.
- Guidance Resources
- Facilities

### Guidance Curriculum

- Classroom
- Presentations
- Structured Groups

### **Individual Planning**

- Educational Planning
- Advisement
- Assessment

### **Responsive Services**

- Individual Counseling
- Small Group Counseling
- Consultation
- Referral
- Collaboration

### System Support

- Management
- Public Relations
- Professional Development
- Evaluation

### **DOMAINS**

 Personal/Social Development

Areas

- Academic Development
- Career
   Development

### RESOURCES

### Human

- School
- Community
- Business and Labor

### **Political**

- School Boards
- Legislature
- Policy

### **Financial**

- State Funding
- Grants

### **Technological**

- Equipment
- Management Information Systems

### SUGGESTED TIME DISTRIBUTION

_	Percentages				
	Elementary School	Middle/Junior High School	High School	Post- Secondary	
Guidance Curriculum	40	35	25	15	
Individual Planning	10	25	35	35	
Responsive Service	35	25	25	35	
System Support	15	15	15	15	
Totals	100	100	100	100	

Adapted from the Utah and Texas Models for Comprehensive Guidance



### A RESEARCH-BASE FOR THE IOWA COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM DEVELOPMENT GUIDE

### Introduction

The work of initiating comprehensive school guidance and counseling programs nationwide has advanced significantly during the past two decades. Currently it is estimated that approximately 34 states promote the use of a comprehensive counseling and guidance program (Sink & McDonald, 1998; Gysbers & Henderson, 2000; 2001). Consequently, it is critical that as Iowa strives toward whole school improvement that the establishment of comprehensive guidance programs statewide is supported. This achievement, in turn, will promote healthy development and provide the necessary guidance services as an essential component of each student's educational path.

A review of literature reveals substantial support for assuming a proactive role in promoting comprehensive counseling and guidance program development in Iowa. During the past two decades a variety of theoretical models have been effectively translated nationwide into comprehensive programs (Myric, 1997; Mitchell & Gysbers, 1998; Henderson & Gysbers, 1998; Gysbers & Henderson, 2000; VanZandt & Hayslip, 2001). Such efforts are an attempt to reframe the traditional work of school counselors from a reactionary and crisis orientation to a proactive developmental-prevention focus at the national, state, and local school levels (Paisley & Hubbard, 1994; Paisley & Peace, 1995; Wittmer, 2000). In fact, during the past decade, comprehensive counseling and guidance programs have been the preferred way of organizing and managing counseling and guidance in the schools. This is primarily due to the comprehensive counseling and guidance program, by its structure, being supportive of the national movement toward accountability in educational program outcomes (Vernon & Strub, 1991; Fairchild & Seeley, 1993, 1994; Fairchild, 1995; Neukrug, Barr, Hoffman & Kaplan, 1993; Cambell & Dahir (1997); American School Counseling Association, 1999; Gysbers & Henderson, 2001; Lapan, 2001).

Current research focuses on comprehensive counseling and guidance programs as "results-based pro-

grams". Within the framework of the comprehensive counseling and guidance program concept, essential outcomes to be achieved are defined, and then processes likely to bring about these goals can be identified. As a result, the counselor roles and program elements evolve and adapt to maximize realized outcomes ensuring accountability in program effectiveness (Mitchell & Gysbers, 1978; Johnson & Johnson, 1982; Gysbers and Henderson, 2001).

As an outcome of this early work in comprehensive guidance programs, others have focused research on the effectiveness of not only the total program, but on specific components within the comprehensive counseling and guidance program development guide. (Mitchell & Gysbers, 1978; Borders & Drury, 1992; Whiston & Sexton, 1994; Gysbers & Henderson, 1994; Paisley & Borders, 1995; Lapan, Gysbers & Sun, 1997; Lapan, Gysbers & Petroski, in press). These studies are successful to the point that an international interest in the comprehensive counseling and guidance research has developed (Watkins, 1994; 2001).

To examine the comprehensive guidance research literature, the review is dissected into the four programmatic components of the comprehensive counseling and guidance program: (1) Guidance Curriculum, (2) Individual Planning, (3) Responsive Services and, (4) Systems Support.

### **Guidance Curriculum**

Research reviewed illustrate that structured developmental guidance curriculum at the elementary and middle school levels promote knowledge about wellness, increased self-esteem, and strengthen peer relationships (Omizo, Omizo, and D'Andrea, 1992; Walsh-Bowers, 1992). More interesting, and perhaps salient, is research by Hadley (1988) and Lee (1993) findings that classroom guidance activities had a more positive influence on academic achievement than on measures of self-esteem

(with follow-up studies finding this ef-



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fect to be consistent). Further studies indicate that curriculum lessons focusing on study skills resulted in dramatic increases in students' standardized test scores, although the study was designed to promote self-efficacy, awareness of metacognitive skills and knowledge of learning styles (Carns and Carns, 1991). And perhaps most important for Iowa's schools is the finding by D'Andrea and Daniels (1995) showing that guidance curriculum focusing on multicultural acceptance was effective in promoting and strengthening social development with elementary students from diverse backgrounds.

High school guidance curriculum research largely focuses on an integration of guidance curriculum with core academic components of the students program of study. For example, merging career guidance unit with a language arts unit results in positive outcomes not only for the students but also for the counselors and English teachers working cooperatively to deliver the curriculum (Hughey, Lapan & Gysbers, 1993). Further, the unit outcomes from the research show that students attained goal competencies related to planning and developing careers (i.e., exploring possible careers, how to prepare for a career, post-graduate planning, etc.) Also, important gender differences related to career planning were discovered which provide valuable information for counselors planning career related activities. Last, the study concludes that all students' vocational identity increased as a result of the unit (Lapan, Gysbers & Hughey & Arni, 1993).

In the domain of personal behavior, a study by Schlossberg, Morris and Lieberman (2001) indicate that counselor-led, developmental guidance units presented in high-school classrooms have the potential to improve students' expressed behavior and general school attitudes, while addressing their developmental needs. And, other studies conclude that guidance curriculum lessons focusing on test preparation were very effective in promoting academic achievement and student self-efficacy, as well as enhancing the learning environment (Gerler, 1985; Gerler, Drew, & Mohr, 1990; Rathvon, 1991).

### **Individual Planning**



Most investigations of individual planning activities focus on career develop-

ment. The results indicate individual planning interventions can have a positive impact on the development of students' career plans. These range from enhancing vocational maturity with 9th graders (Drodge and Sumarah, 1990), to promoting math and science career awareness with middle school students while specifically examining the gender effects (Fouad. 1995), to researching the effectiveness of courses designed to enhance career decision making of high school students and their parents (Palmer & Cochran. 1988; Savickas, 1990; Kush & Cochran, 1993; Peterson, Long, & Billups, 1999). Others indicate success at increasing significantly the overall career maturity scores of special populations (minorities, gifted, learning disabled and at-risk students) to include diminishing gender stereotyping in occupation choices (Kerr and Ghrist-Phiebe, 1988; Dunn and Veltman, 1989; Hutchinson, Freeman, Downey, and Kilbreath, 1992; Hong, Whiston, and Milgram, 1993).

These reviews indicating the effectiveness of career intervention via the Individual Planning component of the comprehensive guidance program are consistent with other previous reviews (Oliver & Spokane, 1988, Spokane & Oliver, 1983; Swanson, 1995). Thus, not only can counselors working within the comprehensive program deliver these services with confidence, they can also be assured that providing them to all students, without exception, and their parent(s) will be successful.

### **Responsive Services**

This programmatic component includes the majority of research completed to date on the comprehensive guidance program. This is due, in part, to the high degree of interest in activities that are remedial rather than preventative and developmental. The studies will be reviewed by the components within Responsive Services: Group counseling, Individual Counseling and Consultation.

Group Counseling: These studies clearly indicate that small group social skill training is an effective intervention with students at all levels of development. For example, small group social skill training is effective with elementary and middle school children who have behavioral and discipline problems (Vernon, 1989; Verduyn, Lord, & Forrest, 1990; Brake & Gerler,

1994), with children with learning disabilities (Omizo & Omizo, 1988; Utay & Lampe, 1995) with behavioral and emotional difficulties related to gifted children (Ciechalski & Schmidt, 1995). Further, group counseling is successful in enhancing self-concept, self-efficacy, locus of control, and coping skills in children of divorce (Hammond, 1981; Cantrell, 1986; Gwynn & Brantley, 1987; Omizo & Omizo, 1987; Yaumen, 1991; Rose & Rose, 1992; Fischer, 1999) and for children of physical, emotional and sexual abuse (Vernon & Hay, 1988; Salmon, Proffitt, Hawkins & Pope, 1993; Morganett, 1994; James & Burch, 1999) as well as adopted children (Kizner & Kizner, 1999). And, group counseling is effective with high school students in learning effective stress reducing skills, instructing conflict resolution training (Haines, 1994; Johnson & Johnson; 1995, Johnson, Johnson Dudley & Acikgoz, 1996; Lindsay, 1998; Tobias & Myrick, 1999), aggression replacement training (Jahnke, 1998; Ungerleider, 1999; Leseho & Marshall, 1999), enhancing study skills (Morganett, 1990; Heldenbrand & Hixon, 1991), using structured group intervention for increasing social justice awareness, knowledge, and advocacy skills with upper elementary, middle school, or junior high aged students (Portman T. & Portman, G, 2000) and in AIDS education (et. al. Salmon, 1993). This review indicating the efficacy of group counseling as a preventative and remedial counseling strategy is far from exhaustive; however, it does reflect the success of using small, structured group counseling and guidance practices in the comprehensive program.

Individual Counseling: The literature is overflowing with the effectiveness of developmental and structured individual counseling and guidance with children at any developmental age level. Individual counseling and guidance is effective in both preventative and remediation aspects. For example, brief individual counseling sessions show positive results within a limited time frame across a range of student populations and concerns (Littrell, Malia, and Vanderwood, 1995; Littrell, Zinck, Nesselhuf & Yorke, 1997; Thompson & Littrell, 1998; Littrell & Cruz, 1998). Further, well conceived, developmentally based counseling is effective in promoting healthy development and in meditating developmental transitional concerns that are common to all ages of students (Vernon, 1993).

Individual counseling and guidance intervention from any theoretical approach has a positive effect on preventing or premeditating student concerns on behavior problems (Smith, 1994; Thompson & Rudolph, 2000), suicide (Hazell & Lewin, 1993), divorce awareness (Hall & Kelly, 1992), health problems (Katz, Rubinstein, Hubert, & Blew, 1988; Cox, 1994) and irrational thinking processes (Vernon, 1996) among others.

In closing, the vast research literature concerning the efficacy of individual counseling and guidance in the school setting is much too extensive to traverse in this brief research base compiled for the Iowa Comprehensive Counseling and Guidance Program Development Guide (see Appendix for related websites).

Consultation and Referral: One of the most extensive works concerning the consultation and referral role of the counselor is found in a special issue on consultation in the February, 1992, edition of Elementary School Guidance & Counseling journal. The journal reviews the efficacy of the counselor role in outreach, advocacy work, consultation with teachers within the framework of prevention and intervention (Kurpius & Rozecki, 1992), as counselors and special educators consulting as a team (Idol & Baran, 1992), in ethical issues in consultation (Dougherty, 1992), and concerning consultation with teachers on student selfesteem (Braucht & Weime, 1992). Next, assessment of consultation skills indicates studies on how to train counselors for the consulting role (Deck, 1992; Dustin & Ehly, 1992) and on self-assessing the counselors aptitude for the role of consultant and referring agent (Campbell, 1992). Follow-up consultation research (Hall & pLinn, 1994) proposes a counseling program for elementary schools that integrates five consultation parameters: (1) consultation goal; (2) consulting relationship; (3) consultant role; (4) consultee role; and (5) consultant communication skill. The study defines the relation between parameters and five consultation stages, clarifying and amplifying the role of the counselor in school consultation.





### **Systems Support**

Studies on the effectiveness of program delivery and management are primarily descriptive in nature. For example, most involve the counselor surveying students, teachers and parents to determine if students are adequately served by the comprehensive guidance program (Hughey, Gysbers & Starr, 1993). Results indicate that high school teachers are the least aware of the guidance curriculum activities but are knowledgeable in respect to the other services provided (i.e., individual counseling, group counseling, individual planning, etc.) This outcome appears salient since the level of direct class instruction in Guidance Curriculum diminishes as the developmental age of the student increases. However, and in contrast, parents were 80% aware of what the comprehensive guidance program offered with many in contact with the counselor during the high school years.

More interesting was Schmidt's (1995) study that examined two non-comprehensive guidance programs in separate school districts. The results indicate that without evidence or documentation of a defined counseling program, it was difficult for either schools system to clearly demonstrate the role of the counselor or the need for additional personnel. Also, there was a general consensus in the data that neither district understood what activities other than paperwork, clerical tasks and coordinating the testing program, counselors were conducting.

Last, all surveyed believed such tasks were the least important for the counselor to perform. This is consistent with Wiggins and Moody's (1987) findings that counselors who were rated as more effective were mostly involved in direct delivery of counseling services, whereas those rated as ineffective spent more time on clerical tasks.

The comprehensive counseling and guidance program initiative is increasing nationwide and strongly supported with recent studies. For example, Lapan, Gysbers, and Sun (1997) found that schools with more fully implemented programs had students' self reports indicating they had higher grades, their education was better preparing them for the future, their

school provided up to date career and college information to them and the school had a more positive climate. Also, findings related to counselors' perceptions of comprehensive counseling and guidance provides empirical support for the prior viewpoint on non-guidance tasks (Yillik-Downer, 2000; Sink and Yillik-Downer, 2001). The authors indicate that counselors "...become more highly invested and take increased "ownership" of their CGCP [Comprehensive Guidance Counseling Program] as well as see the importance of this innovation" (p. 285). These findings underscore Napierkowski and Parsons' (1995), Henderson's (1999) and Sear's (1999) demands for better training practices and leadership roles for counselors by local and state education agencies, counseling education programs and practicing counselors' professional development while concurrently reducing non-guidance tasks and counselorstudent ratios.

### Summary

In closing, the research reviewed, albeit not exhaustive, clearly provides an empirical foundation justifying the planning, designing and implementation of the Iowa Comprehensive Counseling and Guidance Program initiative statewide. The program's organizational structure not only provides the means and a common language for ensuring guidance for all students, and counseling for the students that need it, it also provides a foundation for the accountable use of an every-broadening spectrum of resources.

Further, such a comprehensive structure does not limit the autonomy of local districts in planning and designing a counseling program. In fact, the comprehensive counseling and guidance framework is a means for matching counselors' talents with the needs of all students to help them achieve results desired by the local school-community partnership. And last, the program supports accountability through evaluation of student results; for program delivery, through evaluation in light of local, state and national established program standards; and for counselors' performance through assessment of their use of time and evaluation of their competence based on professional school counseling standards.



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### LEGAL REFERENCES IN IOWA CODE AND RULE THAT SUPPORT THE GOALS OF COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAMS

(Based on Iowa Code, Vol. II, 2001)

This annotated list provides a brief summary of existing Iowa legislation and rules governing schools that support and promote the goals of comprehensive guidance and counseling programs. The list is offered as a quick index for developing understanding and consensus regarding some of the legal aspects of "why" schools might direct significant energy into the development of personal, social, and emotional development concurrently with intellectual development. As well, the list provides potential possibilities for establishing and linking resources to support local activities. The list is not intended to be exhaustive of all legislation that may affect the management of education and support services within communities. However, it establishes a baseline for development and indicates information that must be taken into account to help assure success in addressing this school improvement initiative.

Curriculum, Program and Management References

### 256.11 Educational Standards

- (1) If a school offers a prekindergarten program, the program shall be designed to help children to work and play with others, to express themselves, ... The prekindergarten program shall relate the role of the family to the child's developing sense of self and perception of others. ...
- (2) The kindergarten program shall include experiences designed to develop healthy emotional and social habits...
- (3) The following areas shall be taught in grades one through six: ... social studies ... human growth and development. ...
- (4) The following shall be taught in grades seven and eight: social studies, health ... human growth and development, family, ...
- (5) The minimum program to be offered and taught for grades nine through 12 is: (j) One unit of

health education, which shall include ... family life ... human growth and development ... emotional and social health... (h) a minimum of three sequential units in at least four of the following six vocational service areas: agriculture, business and office occupations, family and consumer sciences or home economics occupations, industrial technology or trade and industrial education ... Each sequential unit shall include instruction in topics established by the department of education that relate to the following: ... job seeking, job adaptability, and other employment, self-employment, and entrepreneurial skills that reflect current industry standards and labor market needs...

280.18 Student Achievement Goals: The board of directors of each school district shall adopt goals to improve student achievement and performance ... the board of directors of each school district shall adopt goals that will improve student achievement at each grade level in the skills listed in this section and other skills as deemed important by the board.

280.12 Goals and Plans-Evaluation-Advisory Committee: The board of directors of public school district and the authorities in charge of each nonpublic school shall: a. Determine major educational needs and rank them in priority order. b. Develop long-range goals and plans to meet the needs. c. Establish and implement short-range and intermediate-range plans to meet the goals and to attain the desired levels of pupil performance. d. Evaluate progress toward meeting the goals and maintain a record of progress under the plan that includes reports of pupil performance and results of school improvement projects ... In meeting the requirements ... authorities ... shall appoint an advisory committee to make recommendations to the board or authorities. The advisory committee shall consist of members representing students, parents,





teachers, administrators, and representatives from the community.

**256.18** Character Education Policy-Pilot Program: ... each school is encouraged to instill the highest character and academic excellence in each student, in close cooperation with the student's parents, and with input from the community and educators.

Schools should make every effort, formally and informally, to stress character qualities that will maintain a safe and orderly learning environment, and that will ultimately equip students to be model citizens. These qualities include but are not limited to honesty; responsibility; respect and care for the person and property of others; self-discipline; understanding of, respect for, and obedience to law and citizenship; courage, initiative, commitment; and perseverance; kindness, compassion, service and loyalty; fairness, moderation, and patience; and the dignity and necessity of hard work.

The department of education shall establish a character education pilot program to evaluate methods for incorporating positive character qualities into all levels of the existing educational program. Schools involved may use phase III funds in the establishment of the program.

The department of education shall assist schools in accessing financial and curricular resources to implement programs stressing these character qualities. Schools are encouraged to use their existing resources to implement programs stressing these qualities.

279.50 Human Growth and Development Instruction: Each school board shall provide instruction in kindergarten which gives attention to experiences relating to life skills and human growth and development as required in section 256.11.

Each school board shall provide instruction in human growth and development including instruction regarding ... self-esteem, stress management, interpersonal relationships, ...

279.50 (2) Each area education agency shall periodically offer a staff development program for teachers who provide instruction in human growth and development.

**282.18** Open Enrollment: It is the goal of the general assembly to permit a wide range of educational choices for children enrolled in schools in this state and to maximize ability to use those choices....

For the school year commencing July1, 1989, and each succeeding school year, a parent or guardian residing in the school district may enroll the parent's or guardian's child in a public school in another school district in the manner provided in this section.

256A.4 Family Support Programs: The board of directors of each school district may develop and offer a program which provides outreach and incentives for the voluntary participation of expectant parents and parents of children in the period of life from birth to five, who reside within the district boundaries, in educational family support experiences designed to assist parents in learning about the physical, mental, and emotional development of their children.

256.10 (9B) Comprehensive School Guidance: Each school or school district shall provide an articulated sequential guidance program for grades kindergarten through 12.\* This legislation was mistakenly removed from Iowa Code. (256.11A which allows a waiver process for comprehensive guidance still exists in Iowa Code. Consequently comprehensive guidance services will be addressed in future legislation. The expectation is that schools will follow previous legislation as identified in 256.10 (9B).)

**280.9** Career Education: The board of directors of each public school district ... shall incorporate into the educational program the total concept of career education to enable students to become familiar with the values of a work oriented society ...

Essential elements of career education shall include ... awareness of self in relation to others and the needs of society ... experience which will help students to integrate work values and work skills into their lives.



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256.38 (2) School-to-Work Transition System: The departments of education, workforce development, and economic development shall develop a state-wide school-to-work transition system in consultation with local school districts, community colleges, and labor, business, and industry interests. The system shall be designed to attain the following objectives: ... a. Motivate youth to stay in school and become productive citizens ... d. Ready students for work in order to improve their prospects for immediate employment after leaving school through career pathways that provide significant opportunity to continued education and career development.

276.8 Iowa Community Education Act-Duties of the District-wide Advisory Council: (3) Promote meaningful involvement of total community in the identifying, prioritizing, and resolving of school-community concerns

276.2 Iowa Community Education Act-Purpose: ...in cooperation with other community organizations and groups, it is the purpose of the community education Act to mobilize community resources to solve identified community concerns ... to provide a wide range of opportunities for socioeconomic, ethnic, and age groups ... to develop a sense of community in which the citizenry cooperates with the school and community agencies and groups to resolve their school and community concerns...

300.1-Boards of directors of school districts may establish and maintain for children and adults public recreation places and playgrounds ... and may provide for the supervision and instructional and recreational activities...

256B.2 Special Education: (1) Definition-policiesfunds: Children Requiring Special Education means persons ... who have a disability to obtaining an education because of ... behavioral disorder ... mental ... disability. (2) Special education means classroom, home, hospital, institutional, and other instruction designed to meet the needs of children requiring special education. Financial, Staff, and Material Resources References

257.31 (5) (G) Duties of the School Budget Review Committee: If a district has unusual circumstances, creating an unusual need for additional funds, including but not limited to the following circumstances, the committee may grant supplemental aid to the district ... e.g. unusual need for a new course or program which will provide substantial benefit to pupils, if the district establishes need and the amount of necessary increased cost.

294A.14 Educational Excellence Program-Phase III-Payments: (2) ... For the purpose of this section, a supplemental pay plan in a school district shall provide for the payment of additional salary to teachers who participate in either additional instructional work assignments or specialized training during the regular school day or during an extended school day, week, or school year. A supplemental pay plan in an area education agency shall provide for the payment of additional salary to teachers who participate in either additional work assignments or improvement of instruction activities with school districts during the regular school day or during an extended school day, school week, or school year.

257.38-41 Programs for Returning Dropouts and Dropout Prevention: Boards of school districts, individually or jointly with boards of other school districts, requesting to use additional allowable growth for programs for returning dropouts and dropout prevention, shall annually submit comprehensive program plans for the programs and budget costs ... Chapter 61 Iowa School Rules for School, Programs and Support Services for Dropouts and Dropout Prevention-61.5 (2) Identifying objectives and expected student outcomes ... each school district must include objectives for providing ... b. Personal and social development...

256A.2 Child Development Coordinating Council Established/256A.3 Establish minimum guidelines for comprehensive early child devel-





opment services for at-risk three-year and four-year-old children: The guidelines shall reflect current research findings on the necessary components for cost-effective child development services ... 256A.3(5) ... in awarding grants to an agency or individual, the council shall consider the following: (e) ... and the physical, mental, and emotional development of children, and experiential education.

273.7 Additional Services: If 60 percent of the number of local school districts in an area education agency, or if local school boards representing sixty percent of the enrollment in the school districts located in the agency, request in writing to the area education agency board that an additional service be provided them ... the area education agency shall arrange for the services to be provided to all the school districts in the area within the financial capabilities of the area education agency.

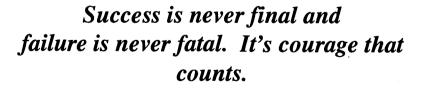
**300.2** Tax Levy: The board of directors of a school district may......provides a 13 and one-half cent levy per 1,000 dollars assessed valuation in a school district to fund public educational and recreational activities authorized under this chapter.

### **Teacher Education References**

272.25 Rules for Teacher Education Programs: (3) A requirement that the program includes instruction in skills and strategies to be used in classroom management of individuals, and of small and large groups, under varying conditions; skills for communicating and working constructively with pupils, teachers, administrators, and parents.

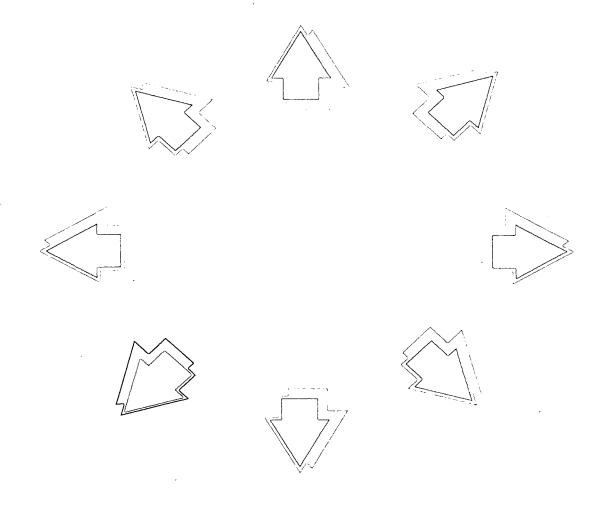
### State Board of Education: Social Effects of Technology Reference

Chapter 256.7 (9) Duties of the State Board: Develop evaluation procedures that will measure the effects of instruction by means of telecommunications on student achievement, socialization, intellectual growth, motivation, and other related factors deemed relevant by the state board, for the development of an educational data base.









# Connecting the Iowa Initiatives



# COMPREHENSIVE SCHOOL IMPROVEMENT AND THE COMPREHENSIVE COUNSELING AND GUIDANCE PROGRAM

The schools in the state of Iowa are involved in a continuous improvement process working with their communities to set rigorous academic and personal standards to ensure that all students achieve at the highest levels possible and become productive, contributing members of society. Continuous improvement is not "about studying for studying's sake, raising test scores, acquiring more information, or completing a mandated set of courses. The goal is the mature, strong, and well-informed individual person who has the wisdom and the strength of character to make hard choices, to think critically about his/her own life and society, and to take necessary risks to achieve important goals."

This continuous school improvement process is an approach that is systemic, research-based, has a record of effectiveness, and seeks to change the entire school – not just a particular content area or special program. In other words, the intent is to make fundamental changes to teaching and learning rather than tweaking the existing system. And while the focus is on preparing students academically, the behaviors and attitudes that either enhance or impede the ability of the student to learn have to be addressed in order to reach the goal of all students learning at the highest possible level.

The characteristics of a comprehensive school improvement model as described by Bryan Hassel, PhD. for the North Central Regional Educational Laboratory (NCREL) are:

- Comprehensive design with aligned components: The results of this design is to enable all students to successfully handle challenging content and performance. In order to align all components, the entire system from curriculum, instruction, assessment to governance and management issues to parent and community involvement must be addressed in order to reach this goal.
- Support within the school: All stakeholders within the school system must support the school

improvement efforts and are committed to its implementation.

- Measurable goals and benchmarks: Measurable goals for student performance and benchmarks for meeting these goals.
- Effective, research-based methods and strategies: Strategies and methods employed for student learning, instruction, and school management based on effective practices and reliable research are utilized throughout the system.
- Professional development: The provision of high-quality and continuous teacher and professional development for all school staff is necessary for effective systematic change to occur.
- External technical support and assistance:
   The system uses external support and assistance from an organization outside of itself with experience and expertise in system-wide improvement practices.
- Parental and community involvement: Meaningful parental and community involvement is necessary for the fundamental change in schooling to occur.
- Coordination of resources: All resources are aligned and used to support the school improvement effort.
- Evaluation strategies: An integral component is a plan for evaluating the impact of the school improvement efforts on student learning.<sup>2</sup>

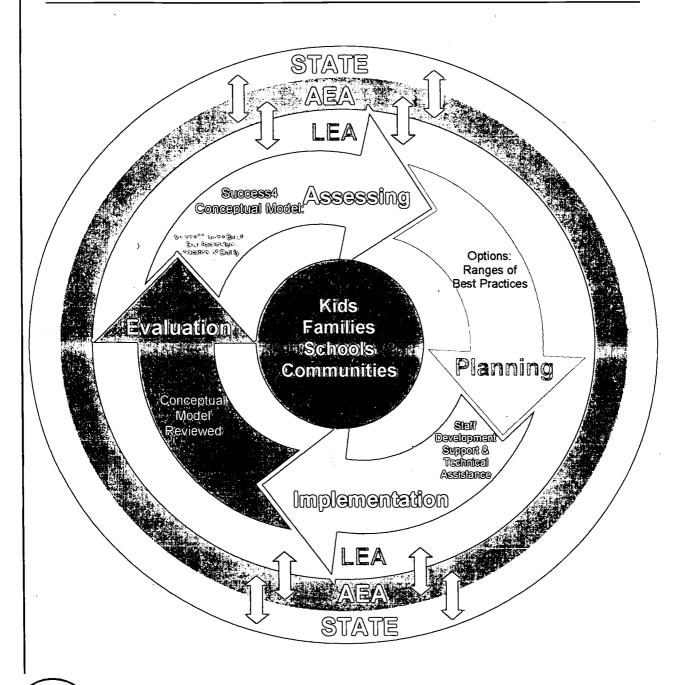
Since the ultimate goal of engaging in school improvement is the increase in student achievement, data must be collected, and initiatives or strategies





Iowa Comprehensive Counseling and Guidance Program Development Guide

employed to ensure that every student is able to achieve at their highest possible level. The school counselor has an integral part in this school improvement process. In Iowa, the school improvement process can be visualized using the schematic offered by the Success4 Initiative sponsored by the Iowa Department of Education. Of necessity, this model must be circular, as the process is one that is never ending.





Within the Iowa Comprehensive Counseling and Guidance Program Development Guide are imbedded the characteristics of school improvement discussed earlier. The first characteristic of school improvement was alignment. The comprehensive counseling and guidance program outlined in this tool kit must align with the school improvement efforts of the school and district of which it is a part. In the same way, the alignment of the counseling program with other initiatives such as Success4, at-risk programs, services for homeless students, the talented and gifted program, school-to-work activities, special education services, and inclusive school initiatives is essential. Working together, the educational community can focus their energies on all students being successful.

The counseling program cannot be viewed as an entity unto itself but in the context of the school improvement planning and implementation. For instance, when deciding which standards and benchmarks are most appropriate for the program, the decision should be made in context of the school improvement goals set for the district or school. When evaluating the program, the question to be answered is, "How did the counseling and guidance program contribute to student success?" In other words, what difference did the students' involvement in the counseling program and activities make in their ability to be successful in school?

A discussion of the four components of the comprehensive counseling and guidance program outlined in the overview illustrates how the alignment might occur between the counseling program and the comprehensive school improvement plan.

Guidance Curriculum: Provides guidance content in a systematic way for the purpose of skill development and application of skills learned.

As the curriculum is developed for the appropriate age level, consideration needs to be given to the data that has been collected indicating the gaps in skills at the various grade levels. What academic development strategies need to be employed in order to meet our school improvement goals? The counselor collaborates with the staff to research and implement strate-

gies based upon the research and best practices to enable students to successfully learn. The same is true of personal and social development strategies and for career development. The choice of the content of the guidance curriculum is a result of the evaluation of needs and research as to what methods or strategies support best practices. The guidance curriculum is developed in response to and in concert with the needs identified through the larger school improvement process.

Individual Planning: Assists students in planning monitoring, and managing their educational, personal/social, and career development goals.

The strategies involved in this aspect of the counseling program align with the school improvement goals by utilizing those strategies that encourage and motivate the student to succeed. For instance, the school counselor can provide leadership in assisting the system to respond to the transition needs of students. This transition may be from elementary to middle to high school or it may be from a program such as special education to the "regular" classroom. It may be from high school to work or to post-secondary education. In any event, these transitions are times of stress for students and can affect the ability of the student to learn. The counselor has the ability to provide data (hard data as well as anecdotal) to identify the problems and provide leadership in developing strategies for the system in order to mitigate the negatives of the transition period.

Responsive Services: Address the immediate concerns of learners. The purpose is prevention, intervention, and referral as needed.

As the counselor responds to the immediate needs of individual students, it is important to collect data on the types of interventions accessed. From the data, a pattern may become apparent which identifies areas within the system that are obstacles to success for numerous students. Rather than continuing to address the problems individually, the counselor would identify the problem supported by the data collected and then identify preventative





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strategies supported by the research and methods. Such strategies would include professional development for teachers, administrators, and other pertinent staff as well as an evaluation system to ascertain whether or not the strategy was making a difference.

In addition, the building of relationships between the school, the community, and the parents can be enhanced by the skills the counselor brings to the table. Facilitating groups on subjects that may be difficult for an administrator can be handled by the school counselor who has acquired this skill through the counselor training program.

**System Support**: Includes program, staff, and school support activities and services.

In support of the system, the counselor is also supporting students. However, this is not to say that all support to the system is as productive as others. Using the lens of continuous improvement, the types of support that would align the counseling program with the system might include:

- Parent education on strategies that assist their students achieve at the highest possible level;
- Building relationships between parents and the school. Provide support to the instructional staff to assist them in building these relationships.
- Provide leadership in providing meaningful ways that parents and the larger community can relate to the school and the learning process.
- Provide the expertise in researching and choosing appropriate assessments of student learning or other student characteristics necessary to continually improve the learning experience for students.
- Provide expertise in standardized testing including the meaningful interpretation of the scores for administrators, teachers, parents, students and the community.

 Provide the connection between guidance components and life success.

The comprehensive program addresses academic development, career development and personal/social development through the four components of guidance curriculum, individual planning, responsive services, and systems support. The program allows the counselor to address learning and cognition with students. By providing assessment of individual learning style, use of time, learning/study habits, attitudes and decision-making skills, counselors assist students identify and rectify areas needing improvement. By teaching students how to manage their learning, the counselor enhances the school's ability to maximize the teaching/learning process.

Through the career-life planning portions of the comprehensive program, students are motivated to undertake difficult tasks because they see the relevance for their learning. What may seem as disparate educational activities and experiences become clear as they see how they actually contribute to their achieving a significant desired life goal.

As you use this toolkit, keep in mind the alignment of the comprehensive counseling and guidance program with the school improvement process. As the action plan for change is implemented so that the school embraces a student-centered, developmental approach to the comprehensive counseling and guidance program, keep these questions in mind:

- Is the program aligned with the school improvement goals and plans in the Comprehensive School Improvement Plan?
- 2. Does my role as counselor contribute to all children achieving at the highest level possible?
- 3. What research-based methods and strategies is the counseling staff using in the comprehensive counseling and guidance program?
- 4. What research and data can the counseling staff contribute to assist our students so that they achieve at the highest levels possible?



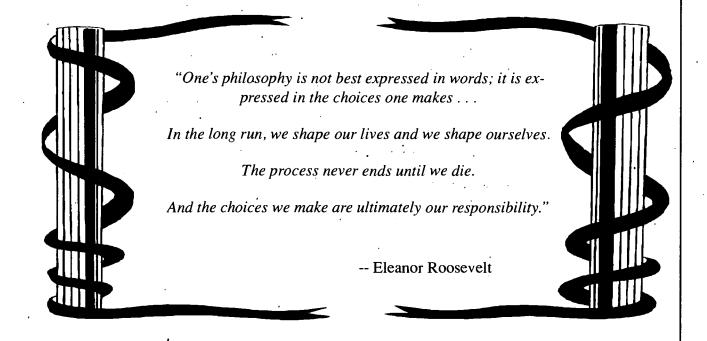


- 5. What skills can the counseling program bring to meet the professional development of the staff?
- 6. How can the comprehensive counseling and guidance program align with other initiatives in the school or district to assist all children be successful and become productive and contributing citizens?

<sup>1</sup> Waltz, Garry R., Counseling and Educational Excellence: A Response to A Nation At Risk, In Brief, ERIC

Counseling and Personnel Services Clearing-house, The University of Michigan, Ann Arbor, Michigan, 1984.

<sup>2</sup> Hassel, Bryan, <u>Making Good Choices</u>, North Central Regional Educational Lab (NCREL), Napeville, Illinois, 1998.

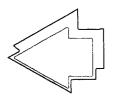


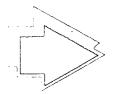




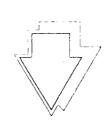














# The Process of Change

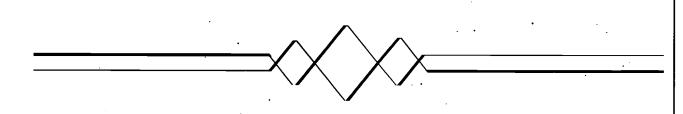


#### MANAGING COMPLEX CHANGE

During the development and implementation of complex change, it's helpful for leadership and participants to be aware of the dynamics of the change process. Designing and implementing a comprehensive counseling and guidance program is a long-term process – five to eight years – that demands dedication, organization, and perseverance. Developing and Managing Your Comprehensive Guidance Program by Norm Gysbers and Patricia Henderson is an excellent source of information on this process.

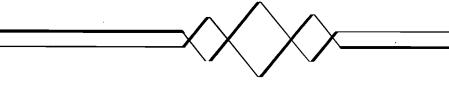
The following matrix illustrates the change process and its necessary components (vision, skills, incentives, resources, and action plans). It identifies the result when any one of the necessary components is missing. It applies to individuals, small groups, large groups, and total systems that endeavor to incorporate complex change. Depending upon the missing ingredient, the result may be confusion, anxiety, frustration, false starts, or change that moves so slowly the process bogs down and struggles for survival. When all elements are in place, complex change occurs.

Editor's Note: For additional information on educational change, see *Inviting School Success: A Self-Concept Approach to Teaching, Learning, and Democratic Practice*, by William Purkey and John Novak.



One teacher can shape a student.

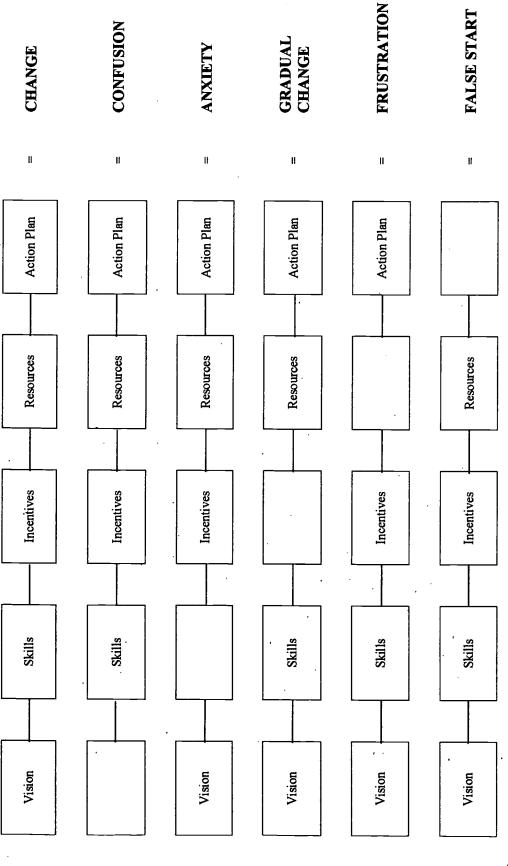
One student can shape the world.







# MANAGING COMPLEX CHANGE



EES and Partners; FRAMEWORKS Phase II Mathematics; Version 1.0; Activity Guide C-3: Complex Change







#### **ACTION PLAN FOR CHANGE**

# Developing a Comprehensive Counseling and Guidance Program

The Research and Development Center for Teacher Education at the University of Texas at Austin studied the process of change for more than a decade. Out of this research came a number of certified assumptions about change.

- ♦ Change is a process, not an event.
- Change is accomplished by individuals first, then institutions.
- ♦ Change is a highly personal experience.
- Change involves developmental growth in feelings and skills.
- ♦ Change is best understood in operational terms.
- The focus of facilitating change should be on the individual first, innovation second, and context third.

Change is a slow process and experience and research show that a small, in-house innovation can take two years to implement. A system-wide and even a building level change can take at least three to five years or more depending upon the complexity of the change. With this in mind, it is wise to set timelines for change in realistic, achievable time frames that allow counselors to continue providing current services while implementing change.

Once the decision is made to move toward a comprehensive school counseling program, counselors need to determine what parts of their present program meet the working definition of a comprehensive school counseling program and what elements of the program are missing that need to be developed. They must also embrace the concept of student development in the three content areas of academic, career, and personal/social development as the basis of the

school counseling program and make a commitment to action. The action plan for change can be divided into four phases, laying the groundwork for change, deciding to move toward a comprehensive school counseling program, developing the program components and implementing and evaluating the program.

# Phase I - Laying the Groundwork for Change

Each school district should develop a plan for change that meets the particular needs of its students and the needs of the community. As preparation for change, the guidance supervisor and school counselors should assume a leadership role in assessing their current programs and in determining what needs to be accomplished for program development and change.

## What is the Present School Counseling Program About?

- What type of school counseling program is currently in place? Services model? Duties model?
- Are there a program philosophy, mission statement, program rationale, goals, and student competencies?
- ♦ Does the school counseling program description read like a counselor job description?
- ♦ Are there activities in place by grade level that are systematically delivered to all students?
- ❖ Is there a written monthly/yearly calendar for delivering the activities?
- ❖ Is there a job description?
- ♦ Is there a program delivery system?





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- ♦ What parts of the present program are reactive services versus a proactive program?
- ❖ Do members of the school counseling staff agree on what the school counseling program is about? Is there consistency among the counselors in the delivery of the program to students?
- ❖ Are there parts of the school counseling program that could be more effectively or efficiently delivered in classroom sized groups?
- ❖ Is there a written plan in place for the periodic assessment of student needs?
- ❖ Is there a written plan in place for the evaluation of student, parent, and staff perceptions of the program and what it should offer?
- What resources are in place for implementing the program?

# How Do Others Perceive the School Counseling Program?

- ♦ What are the outcomes of the current program?
- Who does the school counseling program serve?
- How do student, teachers, administrators, and parents perceive the program?

# What Needs to be Done to Develop/Implement a Comprehensive School Counseling Program?

- → Make a list of all the comprehensive program elements that are in place. Do they fit the definition of a comprehensive school counseling program? It is advisable to include the counselor's role (see Section 5, Counselor Role).
- Make a list of program elements that are not in place and that need to be addressed in order to develop a comprehensive program.

- ❖ Break down the elements that need to be addressed into specific tasks in order to make the change process more manageable.
- ♦ Determine an approach for gathering perceptions of the school counseling program. Surveys? Interviews? Focus groups?
- ♦ Establish a timeline for the completion of tasks.

Responses to these questions should result in a written description of the school counseling program currently in place and tasks that need to be accomplished in order to provide a new paradigm for the school counseling program. The type of data obtained from a self-study conducted by the school counseling department is essential to moving the process of change forward.

# Phase II – Moving Toward a Comprehensive School Counseling Program

It is important to show movement toward a comprehensive school counseling program rather than to react to an edict that establishes one within a few days. The question of a need for change needs to be addressed. Counselors must embrace the concept of student development as the foundation of the school counseling program and make a commitment to action.

#### **Building Awareness and Support for Change**

- Conceptualize the comprehensive school counseling program for the district.
- Develop strategies for organizing committees and involving stakeholders (students, parents, teachers, administrators, Board of Education members, and business and community members) in the program development and implementation process.
- ❖ Based on the results of the self-study, build awareness and support for change among staff, administrators, and parents.
  - Explain concepts of a comprehensive school counseling program.



- > Explain benefits to administrators, staff, and parents.
- Inform curriculum specialists and solicit support and expertise in the development of the guidance curriculum component of a comprehensive school counseling program.
- Schedule visits to area schools that have implemented comprehensive school counseling programs.
- Organize a Steering Committee to focus on what needs to be done. Include no more than ten representatives from staff, administrators, parents, members of the Board of Education, and business and community members.
  - Break down activities to be addressed by the committee into manageable tasks. Data obtained from the self-study conducted by the members of the guidance department should provide direction on issues to be addressed by the committee.
  - Determine who is responsible for each task.
  - > Develop a time line for task completion.

# Gather Information and Data About the School Counseling Program

- → Develop a Needs Assessment Instrument to be administered to a sample population of students, teachers, administrators, and parents. This task requires time to develop and administer surveys and collate results, but it is necessary in order to establish direction for the district program. The assessment helps to identify what the community, educational staff, parents, and students need and value from the school counseling program. (See Section 7 for assessment samples.)
- Counselors should complete a Time and Task Analysis over a three-/four-month period. This is an important aspect of data collection because it provides documentation on how much time counselors spend on school counseling related tasks as well as the time devoted to non-guid-

ance tasks. (See Appendix for Sample Time Task Analysis Form.)

#### Establish an Advisory Committee

- ♦ Obtain board and administrative approval.
- ♦ Organize an advisory committee of no more than eight members to help support the program.
- ♦ Approximately two to three meetings should be held during the year. The members are in an advisory role and not that of policymakers.
- ♦ Establish limits and degree of participation.
- ♦ Call a meeting when you have something to share, such as the following:
  - Reviewing drafts of philosophy, mission, goals, student competencies, and need assessment instrument.
  - > Sharing results of needs assessment.
  - Explaining the completed work on program components.
  - ➤ Reviewing the implementation calendar for the guidance curriculum and individual planning program components.

## Keep Staff and Administrators Informed of Progress

♦ Establish a timeline and identify strategies for providing updates on progress.

### Phase III -- Developing Program Components

It is advisable to begin work on the program components by first addressing the development of the school counseling curriculum using the results of the needs assessment. The results of the assessment should be grouped under the three content areas of



academic, career, and personal/social. Finally, determining the percentage of time to be spent on each component is critical to successfully implementing all four components.

#### **School Counseling Curriculum Component**

- ❖ Based on the results (defined student competencies) of the needs assessment which have been grouped under the content areas of academic, career, and personal/social, determine appropriate topics to achieve the competencies, grades K-12.
- → Develop a scope and sequence grid of topics to be introduced at one level and reintroduced at a higher grade level at the various stages of the total guidance program, K-12.
- Categorize the topics under the three content areas to assure a balance in the guidance curriculum offerings.
- ♦ Develop a lesson plan that will serve as the format for all lessons. It is important that the lesson format be consistent at each grade level and from one grade level to the next.
- ♦ Topics and student competencies should be developmental in nature and expectation.
- ❖ Transfer the competencies to a list delineating grade and content area to develop a means of maintaining balance among the three content areas.

#### **Individual Planning Component**

- → Assess what is currently being done to provide individual planning sessions to all students, grades five through community college.
- ❖ Identify the focus of individual planning sessions by grade level.
- Provide planning sessions to all students on an annual basis.

- ❖ Identify career planning competencies for each grade level.
- Determine appropriate student competencies and counselor activities for grade level sessions.
- Decide on a written format for the individual planning component that defines student competencies and counselor activities.
- ❖ Develop a time frame for the delivery of individual planning sessions by grade level. These sessions should be conducted on an individual basis. If this is not possible, small group sessions should be provided for student planning.

#### **Responsive Services Component**

- ❖ Put in writing the current responsive services provided to the student population at the elementary, middle, and high school.
- ♦ Assess the need for the addition of appropriate school counselor activities.
- ❖ Identify target populations that could best be served through small group intervention.

#### **Systems Support Component**

- ♦ Put in writing the current systems support activities provided by the school counselors.
- ♦ Are there appropriate counselor activities that need to be added to this component?
- ♦ Are there activities being assumed/assigned to the counselors that are inappropriate to their role?

If a high percentage of the counselor's time is being spent on inappropriate or non-guidance tasks, there should be discussions with the administration and the supervisor of school counseling that focus on ways to reduce these tasks to a minimum.



# Phase IV – Implementing and Evaluating the Program

In order to implement a comprehensive school counseling program, there must be collaboration and cooperation among building level staff as well as supervisory personnel.

## Clarify the Roles of Key Staff Members (See Figure 5)

- Counselors endorse the comprehensive school counseling program concept and manage the development and implementation of the program.
- ♦ Supervisor of School Counseling works with other department supervisors and administrators to develop plans for accessing students.
- Building administrator endorses concept, provides resources, supports, and assists counselors with accessing students in the classroom.

- ❖ Teachers endorse concept and accept counselors into the classroom.
- ♦ Board of Education and Superintendent endorse concept and provide resources and support.

#### **Approval of the Program**

Submit the program to appropriate supervisor, administrators, and the Board of Education for approval.

#### **Review Capacity for Future Change**

❖ Build evaluation criteria into all activities and begin to develop base data for present and future program assessment and change.





# PHASE IV: IMPLEMENTING THE PROGRAM K-12 KEY ROLES

#### **BOARD OF EDUCATION**

- Endorses the Comprehensive Counseling/Guidance Program
- Provide Resources and Support



#### SUPERINTENDENT

- Endorses the Comprehensive Counseling/Guidance Program
- Serves as a Communication Link to Board and Administration



#### **BUILDING ADMINISTRATOR(S)**

- Endorses the Comprehensive Counseling/ Guidance Program
- Has a Clear Vision of Counselor Role
- Provides Resources and Support
- Assists in Establishing Counselor/Teacher Teams and Follow-up to Guidance Skill Experiences
- Provides Ongoing and Annual Feedback



#### SUPERVISOR OF COUNSELING/GUIDANCE PROGRAM

- Cooperates and Collaborates with All Key Players
- Serves as a Key Communication Link
- Provides a Leadership Role in Development, Implementation, Management, and Evaluation of the Comprehensive Program



#### **COUNSELING/GUIDANCE STAFF**

- Endorses the Comprehensive Counseling/Guidance Program
- Collaborate in the Development, Implementation, and Evaluation of the Comprehensive Counseling/Guidance Program



#### **TEACHER**

- Endorses the Comprehensive Counseling/Guidance Program
- Accepts the Counselor into the Classroom
- Assists the Counselor in the Delivery and Evaluation of the Program
- Participates in a Counselor/Teacher Team



#### STUDENT

- Has Access to All of the Components of a Comprehensive Counseling/Guidance Program
- Provide(s) Feedback to Counselor, Faculty, and Administration
- Participate(s) in the Evaluation of the Comprehensive Counseling/Guidance Program (Ongoing and Annual)





# PHASE IV: IMPLEMENTING THE PROGRAM COMMUNITY COLLEGE KEY ROLES

#### **BOARD OF DIRECTORS**

- Endorses the Comprehensive Counseling/Guidance Program
- Provide Resources and Support



#### **PRESIDENT**

- Endorses the Comprehensive Counseling/Guidance Program
- Serves as a Communication Link to Board and Administration



#### VICE PRESIDENT FOR STUDENT SERVICES

- Endorses the Comprehensive Counseling/ Guidance Program
- Has a Clear Vision of Counselor Role
- Provides Resources and Support
- Assists in Establishing Counselor/Faculty Teams and Follow-up to Guidance Skill Experiences
- Provides Ongoing and Annual Feedback



#### SUPERVISOR OF COUNSELING/GUIDANCE PROGRAM

- Cooperates and Collaborates with All Key Players
- Serves as a Key Communication Link
- Provides a Leadership Role in Development, Implementation, Management, and Evaluation of the Comprehensive Program



#### **COUNSELING/GUIDANCE STAFF**

- Endorses the Comprehensive Counseling/Guidance Program
- Collaborate in the Development, Implementation, and Evaluation of the Comprehensive Counseling/Guidance Program



#### **FACULTY**

- Endorses the Comprehensive Counseling/Guidance Program
- Accepts the Counselor into the Classroom
- Assists the Counselor in the Delivery and Evaluation of the Program
- Participates in a Counselor/Teacher Team



#### **STUDENT**

- Has Access to All of the Components of a Comprehensive Counseling/Guidance Program
- Provide(s) Feedback to Counselor, Faculty, and Administration
- Participate(s) in the Evaluation of the Comprehensive Counseling/Guidance Program (Ongoing and Annual)





# ORGANIZING A COMPREHENSIVE CAREER GUIDANCE PROGRAM THAT ADDRESSES SCHOOL-TO-SCHOOL AND SCHOOL-TO-EMPLOYMENT OPTIONS IN THE CURRICULUM

By: Roger Lambert and Judith M. Ettinger Center On Education and Work University of Wisconsin-Madison

		Offiversity of Wisconsin-Wadison
	F 5- 75	1. Understand the need for a comprehensive Developmental Guidance and Career Development
\$ . #F	90	Program.
e oil	1	Understand how a developmental guidance program and the career development component in
ğu	D L	that program contribute to the education of all students in a K-12 school system.
Ę	į	Comprehend why change is taking place in society and in schools.
Ę	. ***	Learn about employment trends and projections.
* <del>;</del>	100	• Learn about new opportunities that prepare students for school-to-school and school-to-
* 4 <u>£</u>		employment transitions (e.g., tech prep, youth apprenticeships, applied academics, SCANS,
🔷 🌞 🤏 🖔 Undersfand		student assessments, career academics, job shadowing, work experiences).
<u>. 5</u>	r i	• Learn how a comprehensive career development program strengthens school-to-school and
	ගත	school-to-employment initiatives.
Section 1985	***	• Understand that the development of an effective career plan for every student is the ultimate
* **	1860 v	goal of a comprehensive career development program.
Mr - By	Ŷ	2. Plan the career development program content and instructional competencies.
\$ · · >	49"	<ul> <li>Identify the coordinator and staffing of the career guidance program.</li> </ul>
4		Identify the stakeholders.
		• Write a mission statement.
	4	<ul> <li>Assess the current status and unmet needs of the K-12 and post-secondary career development</li> </ul>
	25° -	program within the framework of a developmental guidance model.
	1.6	Review comprehensive career development models.
<b>9</b> 9	. \$	Identify broad goals and outcomes.
* 4	- 2	<ul> <li>Identify barriers to implementation as well as strengths.</li> </ul>
4	. 8	<ul> <li>Strategize how to get over, around, or through those barriers to reach goals.</li> </ul>
1	, al	• Determine what needs to be done, for example, establish standards and evaluation methods,
	- '1	improve access to state career information resources and form partnerships.
* a	ا ( و	Form Committees:
Planning	*	Steering committee (internal including counselors, principal, teachers, students, school-to-work
* 3		coordinator, curriculum coordinator, and a representative from the special needs area).
ें हैं	**	Advisory committee (external including parents, employers, school board members, community
	j	organizations, politicians, technical college staff)
1.		Subcommittees that include both internal and external members (e.g., needs assessment,
		program design, and evaluation)
* *	***	<ul> <li>Identify specific program content and instructional competencies.</li> </ul>
* *	* **	• Learn how other districts have developed essential partnerships with counselors, teachers,
Br. A	) · · · (	parents, business/industry, post-secondary institutions, and district administrators and
\$\$ \$	- 4	coordinators.
	: :4	• Identify career development resources and information needed to deliver the program content
1		and instructional competencies.
7 7		• Determine how to accomplish the goals and establish a timetable for achieving goals.
T	*	• Identify who can help, solicit management endorsement, enlist cooperation of teachers, parents,
4	- 389	and business, and promote formal partnerships with teachers, parents, business, and the





community.

Planning (Continued)	<ul> <li>Determine the best way to provide the whole team with the training needed to effectively develop and implement the plan (e.g., is there another district or site to visit in order to envision the list of possibilities?).</li> <li>Estimate costs for staff, resources, curriculum materials, career resources, and training.</li> <li>Exchange ideas and gather curriculum descriptions and career maps from the curriculum committees who are developing school-to-school and school-to-employment curricula.</li> <li>Plan checkpoints.</li> <li>Establish criteria to determine if the program works.</li> </ul>
Developing	<ul> <li>Besign a comprehensive career development program within the framework of a Developmental Guidance Model.</li> <li>Design a career development program and implementation schedule that includes the curriculum resources and the capacity to enable all students to develop a career plan.</li> <li>Integrate career development activities into the pre-kindergarten through grade 12 curriculum by developing program content including staff allocations, time commitment, curriculum materials, resources, student activities, parental involvement, and business and industry participation.</li> <li>Provide a systematic career planning process for all students which utilizes career planning tools and portfolios.</li> <li>Provide access to state career information system resources for students, teachers, parents, and the community.</li> <li>Design promotional materials that provide students, parents, and the community with an easily understood outline of the new school-to-school and school-to-employment options.</li> <li>Establish partnerships with teachers, parents, businesses, and community organizations through written agreements and the establishment of regular contact times to review agreements and activities.</li> </ul>
Implementing	<ul> <li>Coordinate the district-wide implementation of all components of the comprehensive career development program for all students.</li> <li>Use committees and subcommittees to publicize the new program to parents, teachers, students, and the community through printed materials, videos, and/or public information hearings.</li> <li>Conduct staff development and training.</li> <li>Carry out program activities.</li> <li>Ensure availability and access to a wide array of resources including print media, computers, and human resources in support of the career development program.</li> <li>Monitor program implementation through checkpoints and evaluation components planned into the system.</li> <li>Monitor the program budget.</li> <li>Evaluate program by monitoring students' achievement of goals.</li> <li>Revise program to address deficiencies or problems.</li> </ul>

Editor's Note: In a comprehensive program, career guidance is a key element.





# BEGINNING THE JOURNEY...

A strategy for organizing a comprehensive counseling and guidance program is outlined below:







Implementation

 Conduct staff development program implementation • Involve committees in

- · Carry out processes and activities
- Monitor program implementation
- for program improvement • Evaluate and use results

# Developing/Redesigning

• Direct committees in program development

- · Review the current career guidance and counseling program
- · Identify standards and benchmarks
  - to be used
- Identify areas of needed im provement
- Revise the career guidance and
- counseling program plan Design the evaluation
- · Identify staff development needs



# Planning

- Identify Stearing Commmittee Conduct needs assessment
- · Establish program standards Initiate evaluation planning

Developing Understanding

- Create vision statement
- · Identify Advisory Committee

How a developmental counseling

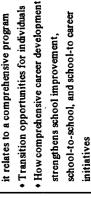
comprehensive counseling and guidance program

• The elements of a

career development component and guidance program and the

contribute to the education of

Editor's Note: The process of assessing, designing, implementing, and redesigning is cyclical and ongoing



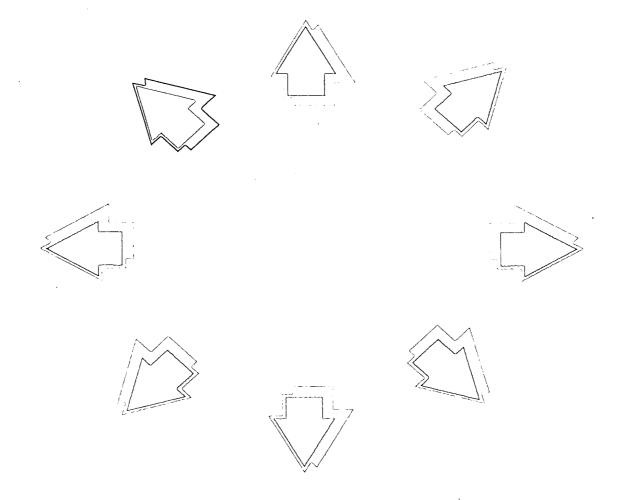
· Labor market information and how

Change in society all individuals.









# Standards and Benchmarks



THE IOWA SCHOOL IMPROVEMENT PROCESS FOR

### PROGRAM DEVELOPMENT

### **Student Learning Goals**

(As Identified in the District Comprehensive School Improvement Plan)



**Standards** 



**Benchmarks** 



Indicators, Objectives, Skills, Competencies





# STANDARDS AND BENCHMARKS TIED TO STUDENT LEARNING GOALS

As the year 2000 arrived, we found that education throughout America was focused on various school improvement models. The backbone of these improvement models has been the identification of Student Learning Goals which are linked to the Standards and Benchmarks in the content/curricular areas. This trend is especially strong in the state of Iowa where every local district has established Student Learning Goals, content standards, and measurable benchmarks as part of each district's Comprehensive School Improvement Plan (CSIP).

To work toward the development of a comprehensive counseling and guidance program, it seems most appropriate that a local district guidance and counseling program be grounded in the establishment of quality Standards and Benchmarks which support Student Learning Goals. This continuous improvement extends through the community college level.

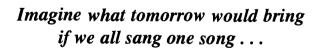
In the following section are samples of national as well as locally established Standards and Benchmarks. A comprehensive list of developmental objectives which will assist counselors in accomplishing the attainment of locally developed Stan-

dards and Benchmarks and the MCREL Life Skill Standards are also included.

As counselors initiate the development of a comprehensive guidance and counseling program, it is most important that counselors first identify the standards that will guide their program. It is the intent of this section to introduce sample Standards, Benchmarks, and Objectives which counselors can study and review as they initiate their own program planning.

Section 4 includes the following sequence of subsections:

- Understanding Program and Curriculum terminology.
- 2. National School Counselor Standards (ASCA).
- 3. Employability Standards and Benchmarks.
- 4. Sioux City Community Schools Standards and Benchmarks.
- 5. MCREL Life Skills Standards.
- 6. Developmental Objectives (*The Passport Program*).
- 7. Connecting Standards, Benchmarks, and Objectives.





# UNDERSTANDING PROGRAM AND CURRICULUM TERMINOLOGY

As discussed in a previous section, a common movement in all areas of education is the establishment of Program Standards and Benchmarks. Standards and Benchmarks help the educator (counselor) determine what is most important. In other words, "What must the program focus on and accomplish if the personal/social, academic, and career needs of students are to be met?"

Historically, Iowa educators have used various terms, with somewhat different meanings, to organize what they considered to be important learnings. Terminology included the following: Standards and Benchmarks, Goals and Objectives, Competencies and Indicators, or Outcomes and Outcome Components. The terms Standards and Benchmarks differ from other terms in that they focus on accountability and are designed to be measurable.

#### **Definition of STANDARDS**

Standards specify "what students should know and be able to do." They indicate the knowledge and skills -- the ways of thinking, working, communicating, reasoning, and investigating, as well as the most important and enduring ideas, concepts, issues, dilemmas, and knowledge essential to the discipline -- that should be taught and learned in school (National Education Standards and Improvement Council (NESIC).

#### **Definition of BENCHMARKS**

A Benchmark is a specific statement of information or a skill. It identifies what students should know or understand and what skills they should have at specific grade levels. Benchmarks add definition and detail to the general statements articulated at the Standards level. Benchmarks do not describe trivial or "easy" knowledge and skills.

Standards and Benchmarks set the direction of a comprehensive counseling and guidance program. The focus of the program is on the specific standards and benchmarks, as identified or adopted by the Steering Committee.

After Standards and Benchmarks are established, one then develops more specific tasks or skills that clarify a specific Benchmark. Various terms are used at this level to indicate the tasks or skills. A common category is that of Competencies. If one or more Competencies (Objectives, Indicators) are identified, then specific activities, curriculum lessons, or approaches can be developed to meet that Competency (Objective, Indicator). Counselors can then assess to what degree students have met a measurable Benchmark.





Iowa Comprehensive Counseling and Guidance Program Development Guide

#### RESOURCES FOR PROGRAM GOAL DEVELOPMENT

On the following pages of this section are listed the National Standards for School Counseling Programs. These highly researched standards were developed through a multi-year project of the American School Counselor Association. Leadership in this project was provided by Carol A. Dahir, Ed.D. and Chari Campbell, Ph.D. The resulting 80-page comprehensive standards document is entitled, The National Standards for School Counseling Programs, American School Counselor Association, 1997.

Editor's Note: Copies of the National Standards for School Counseling Programs can be ordered from: ASCA Publications, P. O. Box 960, Herndon, VA, 20172-0960. ASCA member (\$17.95); Nonmember (\$19.95).

#### **Additional Resources**

- Developmental Guidance and Counseling (Robert D. Myrick, 1994)
   Developmental Goals and Objectives
- National Career Development Guidelines, NOICC (1990)
   Career Development Competencies (Elementary, Middle, High School)
- Life Career Development Model (Gysbers and Henderson, 1994)
   Self-Knowledge and Interpersonal Skills, Life Roles, Settings, Events, and Life Career Planning





#### AMERICAN SCHOOL COUNSELOR ASSOCIATION (ASCA)

# NATIONAL STANDARDS FOR SCHOOL COUNSELING PROGRAMS

#### 1. Academic Development

Standards in this area guide the school counseling program to implement strategies and activities to support and enable the student to experience academic success, maximize learning through commitment, produce high quality work, and be prepared for a full range of options and opportunities after high school.

The academic development area includes the acquisition of skills in decision-making, problem solving and goal setting, critical thinking, logical reasoning, and interpersonal communication and the application of these skills to academic achievement.

The school counseling program enables all students to achieve success in school and to develop into contributing members of our society.

#### **STANDARD**



Students will acquire the attitudes, knowledge, and skills that contribute to effective learning in school and across the life span.



Students will complete school with the academic preparation essential to choose from a wide range of substantial post-secondary options, including college.



Students will understand the relationship of academics to the world of work and to life at home and in the community.





#### Academic Development: Standard A

Students will acquire the attitudes, knowledge, and skills that contribute to effective learning in school and across the life span.

#### **Student Competencies**

Improve Academic Self-Concept

#### Students will:

- Articulate feelings of competence and confidence as a learner.
- Display a positive interest in learning.
- Take pride in work and in achievement.
- Accept mistakes as essential to the learning process.
- Identify attitudes and behaviors which lead to successful learning.

Acquire Skills for Improving Learning ...

#### Students will:

- Apply time management and task management skills.
- Demonstrate how effort and persistence positively affect learning.
- Use communication skills to know when and how to ask for help when needed.
- Apply knowledge of learning styles to positively influence school performance.

#### Achieve School Success

#### Students will:

- Take responsibility for their actions.
- Demonstrate the ability to work independently, as well as the ability to work cooperatively with other students.
- Develop a broad range of interests and abilities.
- Demonstrate dependability, productivity, and initiative.
- Share knowledge.





#### Academic Development: Standard B

Students will complete school with the academic preparation essential to choose from a wide range of substantial post-secondary options, including college.

#### **Student Competencies**

#### Improve Learning

#### Students will:

- Demonstrate the motivation to achieve individual potential.
- Learn and apply critical thinking skills.
- Apply the study skills necessary for academic success at each level.
- Seek information and support from faculty, staff, family, and peers.
- Organize and apply academic information from a variety of sources.
- Use knowledge of learning styles to positively influence school performance.
- Become self-directed and independent learners.

#### Plan to Achieve Goals

#### Students will:

- Establish challenging academic goals in elementary, middle/junior high, and high school.
- Use assessment results in educational planning.
- Develop and implement an annual plan of study to maximize academic ability and achievement.
- Apply knowledge of aptitudes and interests to goal setting.
- Use problem-solving and decision-making skills to assess progress toward educational goals.
- Understand the relationship between classroom performance and success in school.
- Identify post-secondary options consistent with interests, achievement, aptitude, and abilities.





#### Academic Development: Standard C

Students will understand the relationship of academics to the world of work, and to life at home and in the community.

#### **Student Competencies**

Relate School to Life Experiences

#### Students will:

- Demonstrate the ability to balance school, studies, extracurricular activities, leisure time, and family life.
- Seek co-curricular and community experiences to enhance the school experience.
- Understand the relationship between learning and work.
- Demonstrate an understanding of the value of lifelong learning as essential to seeking, obtaining, and maintaining life goals.
- Understand that school success is the preparation to make the transition from student to community member.
- Understand how school success and academic achievement enhance future career and avocational opportunities.



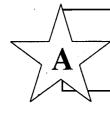


#### II. Career Development

Standards in this area guide the school counseling program to implement strategies and activities to support and enable the student to develop a positive attitude toward work, and to develop the necessary skills to make a successful transition from school to the world of work, and from job to job across the life career span. Also, standards in this area help students to understand the relationship between success in school and future success in the world of work. The career development standards reflect the recommendations of the Secretary's Commission on Achieving Necessary Skills (SCANS, 1991) and the content of the *National Career Development Guidelines* (NOICC, 1989).

The school counseling program enables all students to achieve success in school and to develop into contributing members of our society.

#### **STANDARD**



Students will acquire the skills to investigate the world of work in relation to knowledge of self and to make informed career decisions.



Students will employ strategies to achieve future career goals with success and satisfaction.



Students will understand the relationship between personal qualities, education, training, and the world of work.





#### Career Development: Standard A

Students will acquire the skills to investigate the world of work in relation to knowledge of self and to make informed career decisions.

#### **Student Competencies**

#### **Develop Career Awareness**

#### Students will:

- Develop skills to locate, evaluate, and interpret career information.
- Learn about the variety of traditional and non-traditional occupations.
- Develop an awareness of personal abilities, skills, interests, and motivations.
- Learn how to interact and work cooperatively in teams.
- Learn to make decisions.
- Learn how to set goals.
- Understand the importance of planning.
- Pursue and develop competency in areas of interest.
- Develop hobbies and avocational interests.
- Balance between work and leisure time.

#### Develop Employment Readiness

#### Students will:

- Acquire employability skills such as working on a team, problem-solving, and organizational skills.
- Apply job readiness skills to seek employment opportunities.
- Demonstrate knowledge about the changing workplace.
- Learn about the rights and responsibilities of employers and employees.
- Learn to respect individual uniqueness in the workplace.
- Learn how to write a resume.
- Develop a positive attitude toward work and learning.
- Understand the importance of responsibility, dependability, punctuality, integrity, and effort in the workplace.
- Utilize time- and task-management skills.





#### Career Development: Standard B

Students will employ strategies to achieve future career goals with success and satisfaction.

#### **Student Competencies**

Acquire Career Information

#### Students will:

- Apply decision-making skills to career planning, course selection, and career transitions.
- Identify personal skills, interests, and abilities and relate them to current career choices.
- Demonstrate knowledge of the career planning process.
- Know the various ways which occupations can be classified.
- Use research and information resources to obtain career information.
- Learn to use the Internet to access career planning information.
- Describe traditional and non-traditional occupations and how these relate to career choice.
- Understand how changing economic and societal needs influence employment trends and future training.

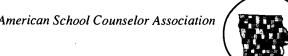
#### Identify Career Goals

#### Students will:

- Demonstrate awareness of the education and training needed to achieve career goals.
- Assess and modify their educational plan to support career goals.
- Use employability and job readiness skills in internship, mentoring, shadowing, and/or other world of work experiences.
- Select course work that is related to career interests.

Iowa Comprehensive Counseling and Guidance Program Development Guide

Maintain a career planning portfolio.





From the American School Counselor Association

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#### Career Development: Standard C

Students will understand the relationship between personal qualities, education, training, and the world of work.

#### **Student Competencies**

Acquire Knowledge to Achieve Career Goals

#### Students will:

- Understand the relationship between educational achievement and career success.
- Explain how work can help to achieve personal success and satisfaction.
- Identify personal preferences and interests which influence career choices and success.
- Understand that the changing workplace requires lifelong learning and acquiring new skills.
- Describe the effect of work on lifestyles.
- Understand the importance of equity and access in career choice.
- Understand that work is an important and satisfying means of personal expression.

#### Identify Career Goals

#### Students will:

- Demonstrate how interests, abilities, and achievement relate to achieving personal, social, educational, and career goals.
- Learn how to use conflict management skills with peers and adults.
- Learn to work cooperatively with others as a team member.
- Apply academic and employment readiness skills in work-based learning situations such as internships, shadowing, and/or mentoring experiences.



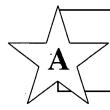


#### III. Personal/Social Development

Standards in the personal/social area guide the school counseling program to implement strategies and activities to support and maximize each student's personal growth and enhance the educational and career development of the student.

The school counseling program enables all students to achieve success in school and develop into contributing members of our society.

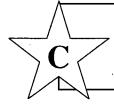
#### **STANDARD**



Students will acquire the knowledge, attitudes, and interpersonal skills to help them understand and respect self and others.



Students will make decisions, set goals, and take necessary action to achieve goals.



Students will understand safety and survival skills.





#### Personal/Social Development: Standard A

Students will acquire the knowledge, attitudes, and interpersonal skills to help them understand and respect self and others.

#### **Student Competencies**

#### Acquire Self-Knowledge

#### Students will:

- Develop a positive attitude toward self as a unique and worthy person.
- Identify values, attributes, and beliefs.
- Learn the goal setting process.
- Understand change as a part of growth.
- Identify and express feelings.
- Distinguish between appropriate and inappropriate behaviors.
- Recognize personal boundaries, rights, and privacy needs.
- Understand the need for self-control and how to practice it.
- Demonstrate cooperative behavior in groups.
- Identify personal strengths and assets.
- Identify and discuss changing personal and social roles.
- Identify and recognize changing family roles.

#### Acquire Interpersonal Skills

#### Students will:

- Recognize that everyone has rights and responsibilities.
- Respect alternative points of view.
- Recognize, accept, respect, and appreciate individual differences.
- Recognize, accept, and appreciate ethnic and cultural diversity.
- Recognize and respect differences in various family configurations.
- Use effective communication skills.
- Know that communication involves speaking, listening, and non-verbal behavior.
- Learn how to make and keep friends.





#### Personal/Social Development: Standard B

Students will make decisions, set goals, and take necessary action to achieve goals.

#### **Student Competencies**

Self-Knowledge Applications

#### Students will:

- Use a decision-making and problem-solving model.
- Understand consequences of decisions and choices.
- Identify alternative solutions to a problem.
- Develop effective coping skills for dealing with problems.
- Demonstrate when, where, and how to seek help for solving problems and making decisions.
- Know how to apply conflict resolution skills.
- Demonstrate a respect and appreciation for individual and cultural differences.
- Know when peer pressure is influencing a decision.
- Identify long- and short-term goals.
- Identify alternative ways of achieving goals.
- Use persistence and perseverance in acquiring knowledge and skills.
- Develop an action plan to set and achieve realistic goals.



#### Personal/Social Development: Standard C

Students will understand safety and survival skills.

#### **Student Competencies**

Acquire Personal Safety Skills

#### Students will:

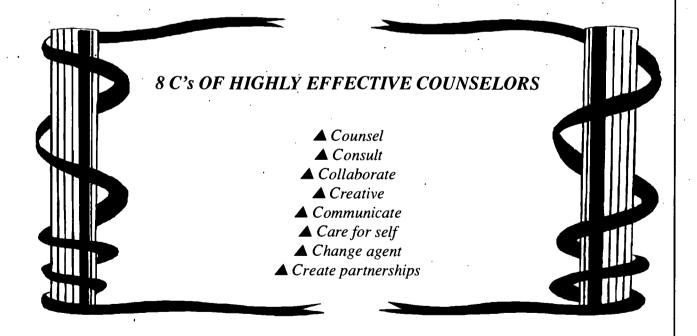
- Demonstrate knowledge of personal information (i.e., telephone number, home address, emergency contact).
- Learn about the relationship between rules, laws, safety, and the protection of an individual's rights.
- Learn the difference between appropriate and inappropriate physical contact.
- Demonstrate the ability to assert boundaries, rights, and personal privacy.
- Differentiate between situations requiring peer support and situations requiring adult professional help.
- Identify resource people in the school and community, and know how to seek their help.
- Apply effective problem-solving and decision-making skills to make safe and healthy choices.
- Learn about the emotional and physical dangers of substance use and abuse.
- Learn how to cope with peer pressure.
- Learn techniques for managing stress and conflict.
- Learn coping skills for managing life events.



#### EMPLOYABILITY STANDARDS AND BENCHMARKS

#### LIFELONG LEARNING SKILLS

The Standards on the following pages were adapted from "Opportunities for All" by Spencer, Clay Central/Everly, Ruthven/Ayrhsire/Spirit Lake, Harris-Lake Park, Okoboji, Terril Community School Districts, and from the 13 Necessary Skills endorsed by the Iowa Association of Business and Industry.







### The Employability Standards and Benchmarks

# STANDARD 1: Uses technology and other tools for information processing and for productivity

	Level II (Grades 3-5)	☐ Knows areas in which technology has improved human lives.	Knows the basic functions of hardware.	<ul> <li>Knows potential hazards to computer media.</li> </ul>	☐ .Knows basic facts about networked computers.	Uses proper fingering for all keys, beginning from the home row, maintaining	proper posture while using the keyboard.	☐ Makes backup copies of stored data, such as text, programs, and databases.	Troubleshoots simple problems in software.	☐ Knows how formats differ among software applications and hardware platforms.	Uses electronic search strategies to find information from electronic sources.	☐ Accesses information from a variety of electronic sources.	☐ Uses a word processor to edit, copy, move, save, and print text with some	formatting.	☐ Knows the common features and uses of data bases.	☐ Uses data base software to add, edit, and delete records, and to find information	through simple sort or search techniques.	<ul> <li>Uses simple computer graphics in documents.</li> </ul>	Create simple charts and graphs using age-appropriate software.	☐ Uses communication tools and interactive technology to exchange information and	work with others.	☐ Understands that the goal-setting process includes the identification and allocation	of resources.	☐ Manages time effectively.	<ul> <li>Uses appropriate behaviors for completing work and achieving goals.</li> </ul>	<ul> <li>Understands that resources can include personal resources.</li> </ul>	Uses basic planning skills.	Uses basic record-keeping to monitor schedules and organize resources.
•	Level I (Grades K-2)	Operates developmentally appropriate technologies.	<ul> <li>Knows basic computer hardware.</li> </ul>	☐ Knows how to power-up computer, monitor, and run age-appropriate	software.	<ul> <li>Knows the alphanumeric keys and special keys.</li> </ul>	Understands principles of basic computer and diskette care and	preservation.	☐ Types on a computer keyboard, using correct hand and body positions.	☐ Uses menu options and commands.	☐ Knows basic distinctions among computer software, such as word	processors, special purpose programs, and games.																



**7**30

### Standard 1 (Continued)

Level III (Grades 6-8)	Level IV (Grades 9-12)
Prioritizes personal goals.	Uses basic budgeting procedures.
Allocates sufficient time, materials, and resources to achieve personal	Uses record-keeping to track costs and make adjustments to budgets as needed.
goals.	☐ Understands interrelationships, constraints, and demands of personal and
Knows ways to manage conflicting priorities.	professional goals.
☐ Knows own personal resources and values and how they affect	Knows criteria for selecting appropriate goals for workplace or school projects.
personal goals.	☐ Organizes resources to optimize their use in personal and professional goal
☐ Knows criteria for evaluating success and efficiency of goal-setting	attainment.
process and plans.	<ul> <li>Makes contingency plans and adjustments in response to unforeseen circumstances.</li> </ul>
Sets long-term personal goals.	☐ Sets goals and creates plans which take into account personal characteristics,
Creates plans/schedules with specific timelines which take into account	abilities, qualities, and values.
	☐ Uses quantitative and/or qualitative methods to evaluate the success of projects or
progress toward a goal making adjustments in plans/schedules as	goals.
necessary	



# The Employability Standards and Benchmarks STANDARD 2: Applies principles of resource management

 Level I (Grades K-2)	Level II (Grades 3-5)
Sets short-term goals.	☐ Understands that the goal-setting process includes the identification and allocation
Allocates the time, space, and materials needed to complete classroom	of resources.
activities.	Manages time effectively.
Understands various types of goals.	Uses appropriate behaviors for completing work and achieving goals.
	Understands that resources can include personal resources.
	Uses basic planning skills.
	Uses basic record-keeping to monitor schedules and organize resources.
Level III (Grades 6-8)	Level IV (Grades 9-12)
Prioritizes personal goals.	Uses basic budgeting procedures.
Allocates sufficient time, materials, and resources to achieve personal	Uses record-keeping to track costs and make adjustments to budgets as needed.
goals.	<ul> <li>Understands interrelationships, constraints, and demands of personal and</li> </ul>
Knows ways to manage conflicting priorities.	professional goals.
Knows, own personal resources and values and how they affect	Knows criteria for selecting appropriate goals for workplace or school projects.
personal goals.	D Organizes resources to optimize their use in personal and professional goal
Knows criteria for evaluating success and efficiency of goal-setting	attainment.
process and plans.	Makes contingency plans and adjustments in response to unforeseen circumstances.
Sets long-term personal goals.	<ul> <li>Sets goals and creates plans which take into account personal characteristics,</li> </ul>
Creates plans/schedules with specific timelines which take into account	abilities, qualities, and values.
constraints and priorities.	☐ Uses quantitative and/or qualitative methods to evaluate the success of projects or
Understands the importance of monitoring progress toward a goal	goals.



### T CC

# The Employability Standards and Benchmarks STANDARD 3: Understands how organizations and systems function

Level I (Grades K-2)	Level II (Grades 3-5)
☐ Knows the components of family, school, and community systems in daily	<ul> <li>Knows the components of community and social systems.</li> <li>Knows different kinds of systems.</li> </ul>
Understands basic concept of a system.	Assembles, disassembles, and tests systems.
☐ Understands how some elements of simple systems work together.	☐ Understands that parts of a system affect one another, and that a system may
<ul> <li>Creates and tests a simple linear system.</li> </ul>	not work if one of the parts is not functioning.
	<ul> <li>Understands that larger systems are made up of smaller component subsystems.</li> </ul>
Level III (Grades 6-8)	Level IV (Grades 9-12)
☐ Understands the relationship between an organization's structure and it's	Understands a variety of organizational models.
goals.	Evaluates the quality and performance of a variety of systems.
Understands the factors impacting the level of effectiveness of systems.	Understands the impact of change on systems.
Understands the systems model.	☐ Knows that even in simple systems, accurate prediction of the effect of
☐ Understands the differences between various types of systems.	changing some part of the system is not always possible.
Understands how the output from one part of a system can become the input	Knows that in defining a system, it is important to specify its boundaries and
to other parts.	subsystems, to indicate its relation to other systems, and to identify what its
☐ Knows that a system can include processes as well as components.	input and its output are expected to be.
Understands structure and management of a system.	<ul> <li>Analyzes the way a system works, taking account of its functional, aesthetic,</li> </ul>
Assembles and disassembles systems to manage, control, and improve their	
performance.	Knows how feedback can be used to help monitor, control, and stabilize the
☐ Understands how subsystems and system elements interact within systems.	_
Understands elements and procedures that help reduce system failure.	Understands that positive and negative feedback have opposite effects on
☐ Understands how system control requires sensing information, processing it,	system outputs.
and making changes.	<ul> <li>Constructs and operates systems, controlling and opunitaring outputs, organizing and adjusting subsystems.</li> </ul>



### The Employability Standards and Benchmarks

# STANDARD 4: Uses self-management, leadership, and entrepreneurial skills

•	•
Level I (Grades K-2)	Level II (Grades 3-5)
☐ Uses effective strategies to interact with others. ☐ Knows appropriate behavior for different settings.	☐ Understands how one's personal behaviors, attitudes, and qualities affect interactions with others.
Understands the importance of working together in a group.	<ul> <li>Understands one's role as a team member.</li> </ul>
Under stands established rules, regulations, and policies and reasons for	☐ Uses teamwork skills and works with people of different ages, abilities, and
following them.	backgrounds.
•	☐ Knows differences between decisions and accomplishment made by individuals and
	by groups.  Independently the difference between constructive and destructive writinism
	☐ Understands general aspects of one's own culture, the cultures of others, and how
	cultures differ.
-	☐ Understands the relationship between regular attendance and quality work in school
	and success in continuing education or a career.
	Uses personal skills to contribute to a productive school and work ethic.
	☐ Understands the meaning of lifelong learning.
Level III (Grades 6-8)	Level IV (Grades 9-12)
☐ Knows ways to build mutual trust and respect with others in a group	Understands profitability and efficiency.
and ways to negotiate concerns.	☐ Knows the advantages and disadvantages of working for self and working for others.
Uses a variety of strategies to work as a member of a team.	☐ Understands how effective teams operate within organizational and diverse settings.
☐ Understands how the unique traits, interests, values, strengths, and	Uses leadership and membership skills to succeed as a member of a team.
weaknesses of self and others contribute to the completion of projects.	☐ Understands various leadership styles and their effectiveness in difference situations.
☐ Understands the importance of respecting people of different races,	Understands the degree to which one possesses the characteristics of an
ages, religions, ethnicity, and gender.	•
Knows characteristics of entrepreneurs.	Knows work ethics and behaviors that are essential for career success.
☐ Knows personal modes of learning, management, action, and	Knows ways to resolve conflict within groups.
operation.	☐ Understands and respects the concerns of members of other ethnic, gender, and age
☐ Knows work ethics and behaviors for success within the school and	groups.
community.	Uses a variety of strategies to evaluate self and other's performance within a group.
☐ Follows established rules, regulations, and policies of the school and	Understands that the learning process extends beyond the school environment.
community.	Understands the relationship among ability, effort, and achievement.
☐ Knows sources that influence unethical behavior and ways to resist	
mese minuences.	
Uses strategies to offer and react positively to constructive criticism.	
Knows factors that influence the need for lifelong learning.	



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### STANDARD 5: Uses workplace readiness and career planning skills The Employability Standards and Benchmarks

Teve I (Grades N-2)	Level II (Grades 3-5)
☐ Knows places where people work and jobs that they do.	Knows personal interests, aptitudes, and abilities.
☐ Understands why people work.	☐ Understands that each career has skills, abilities, and interests peculiar to that
☐ Understands that people have different mental, physical, and creative	career group.
abilities, and different feelings and inferests about work.	for others.
Knows that different types of work have different requirements, costs, and	Knows benefits and disadvantages of different kinds of work.
rewards	Understands the value of work to the individual and society.
	☐ Understands the changing roles of men and women at home and in the workplace.
Level III (Grades 6-8)	Level IV (Grades 9-12)
☐ Knows career opportunities related to personal interests, skills, and abilities,	☐ Knows marketable occupational skills, preparation, and experience required
and the characteristics and educational requirements of these career options	
☐ Understands the relationship between education, training, and increased	☐ Knows occupational skills that are developed through work-based learning
career choices.	experiences.
☐ Understands how career choices and opportunities are influenced by society,	Develops an individual career plan.
economics, and technology.	☐ Understands how resources and support systems available in the community
☐ Knows factors that influence pay and benefits of employment.	can assist individuals in preparing for and pursuing jobs.
Understands strategies for obtaining employment within a chosen field.	. Knows factors that should be taken into account when considering a job offer.
☐ Understands organization within the work force.	☐ Knows the possible long-term impact of trends in social roles, values, and
☐ Understands the nature of change in the work force.	_
☐ Knows trade-offs involved regarding a person's values and the costs and	Understands costs and benefits of different career paths.
benefits of specific job/career paths and choices.	Knows strategies for pursuing a job or career.
☐ Understands that there is continual personal change during career	☐ Understands problems and possible benefits of involuntary changes in
development.	employment, and actions an employee can take to find a new position or to
☐ Understands the importance of planning and preparing for one's future in the	become self-employed.
world of work.	Understands traditional and emerging career patterns for men, women, and
☐ Knows personal, educational, and career skills that are transferable among	minorities, and the handicapped.



## STANDARD 6: Uses communications and mathematical skills in career-related applications The Employability Standards and Benchmarks

Uses a variety of integrate state in very communication at some control of state of the basic academic skills in being successful    Pollows simple directions   Pollows directions in sequencies   Pollows directions in sequencies	Level I (Grades K-2)	Level II (Grades 3-5)
that affect the cand purpose,	Understands the importance of the basic academic skills in being successful	Knows academic knowledge and skills that
that affect the cand purpose,	at home and at school.	occupations.
that affect the control of contro	☐ Follows simple directions.	<ul> <li>Follows directions in sequential order.</li> </ul>
that affect the cand purpose, cand purpose, cand man.	☐ Relates information in sequence.	Uses a variety of strategies to give directions to others.
ills.  gactivities.  gractivities.  arts, blueprints,  nial. ers. e and purpose,  m.	Speaks in complete sentences.	Uses a variety of strategies to respond to oral presentations.
that affect the Charts, blueprints, Charts and purpose, Charts.	☐ Knows how the five senses are used in communication.	Uses critical listening skills.
that affect the Control of Contro		Communicates ideas, opinions, and information to a group.
that affect the control crass. c and purpose, cras. c and purpose, cras. c and purpose. c cras. c control crass.		<ul> <li>Communicates ideas in varied formats according to audience and purpose.</li> </ul>
that affect the control cers.		Understands the main idea or essential message of a text.
lils.  gactivities.  gactivities.  that affect the Carts, blueprints, Carts.  e and purpose, Carts.  m.  Carts.		<ul> <li>Interprets simple data contained in symbols, pictures, charts, and graphs.</li> </ul>
ills	:	<ul> <li>Locates information to support a point of view and state of position.</li> </ul>
that affect the Cars. blueprints, Cars. e and purpose, Cars. cm.		<ul> <li>Uses basic mathematical concepts and computations to solve problems.</li> </ul>
g activities.  g activities.  that affect the Cars.  inal.  erand purpose, Carn.  inm.		
g activities.  g activities.  that affect the Control of Control o		Level IV (Grades 9-12)
that affect the Control arts, blueprints, Control cers. Control Contro	☐ Understands the connections between academic and career skills.	☐ Understands how academic knowledge and skills are used in an occupational
that affect the Clarks, blueprints, Clarks.  e. and purpose, Clarks.  cers.  e. and purpose, Clarks.  from.	<ul> <li>Understands how basic academic skills are used in job seeking activities.</li> </ul>	context.
that affect the Carts, blueprints, Carts.  e and purpose, Carts.  mm.	Uses correct grammar and punctuation in writing	
arts, blueprints, Control of the stand purpose, Control of the sta	☐ Understands multiple viewpoints on a topic, and factors that affect the	
arts, blueprints, Cars.  e and purpose, Cars.  mm.	credibility of different viewpoints.	communication forums.
arts, blueprints, Carriers. Carriers. Carriers. Carrier.	Uses a variety of techniques for effective oral presentations.	_
ers.	☐ Gathers and interprets data contained in symbols, pictures, charts, blueprints,	
rial. ers. e and purpose, orn.	and graphs.	and Ioliow the convention of withen expressions.
ers. e and purpose,	Uses gathered information to support ideas and opinions.	Uses illustrations, statistics, comparisons, and
e and purpose, orm	Identifies the main idea and supporting details of written material.	
orand purpose,	Gives a relevant and sensitive feedback to presentations of others.	_ ^
	☐ Writes formal communications that have a definite audience and purpose,	
0 00	contain no omissions of assumptions; and follow the proper form.	_
	I less a variety of mathematical operations to solve problems.	•-
		_
		Uses objectivity in assessing other viewpoints.



### STANDARD 7: Uses complex thinking skills to make decisions and solve problems The Employability Standards and Benchmarks

Level I (Grades K-2)	Level II (Grades 3-5)
Understands that decisions and proposals are most readily accepted when sumorted by good reasons.	☐ Knows issues and problems in the school or community that have been solved or that one might help solve.
Knows of challenges, simple problems, and opportunities in student's	Analyzes decisions made by people in the past in terms of goals, obstacles, and possible alternatives that were considered
environment and possible solutions to definition.  Makes and defends decisions about daily activities.	Knows a variety of sources which could provide information about possible solutions or choices
	<ul> <li>Understands basic steps in a problem-solving process.</li> <li>Understands basic steps in a decision-making process.</li> </ul>
I aval III (Craides 6.8)	Level IV (Grades 9-12)
Selects the most appropriate alternative for solving a problem by identifying alternative courses of action and predicting likely consequences of each.	☐ Applies problem-solving and decision-making strategies to complex real-world situations.
Uses decision-making and problem-solving models.	☐ Outlines a problem realistically as to available resources, constraints, and ultimate goals.
Understands the values underlying the alternatives that are considered and the criteria that will be used to make a selection among the alternatives.	Adapts solutions and decisions to incorporate new information and/or changing situations and requirements.
	Knows criteria to evaluate own decision-making and problem-solving processes.
	Uses quantitative and qualitative methods to evaluate the success of a decision or solution
	☐ Uses a balance sheet to evaluate the costs and benefits of various alternatives within a decision.
	<ul> <li>Evaluates the feasibility of various solutions to problems.</li> </ul>



### LOCAL DISTRICT SAMPLE STANDARDS AND BENCHMARKS

The Counseling Standards developed for the Sioux City Community School District are closely aligned with the new National Standards of the American School Counselor Association. Benchmarks for each of the Standards were developed following the review of the Student Competencies developed by ASCA. Nine counselors representing elementary, middle, and high schools in Sioux City analyzed, critiqued, reviewed, and finalized the listed Counseling Standards and Benchmarks which will guide the Sioux City Guidance and Counseling Program beginning with the 2000-01 school year.

Future program and curriculum design will continue to follow the four component system developed by Norman Gysbers at the University of Missouri. These components are (1) Guidance Curriculum, (2) Counseling Services, (3) Educational Planning and Assessment, and (4) Program Management. All guidance and counseling activities of each component will directly relate to established Standards and Benchmarks.

"We aren't where we want to be, we aren't where we're going to be, but thank goodness we aren't where we used to be."

Lou Holtz, Football Coach, Notre Dame





### STRAND I - ACADEMIC DEVELOPMENT

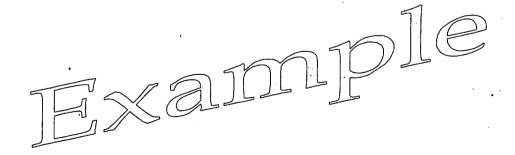
### Academic Development: Standard A

Students will acquire the attitudes, knowledge, and skills that contribute to effective learning in school and across the life span.

### **Student Benchmarks**

### Students will:

- 1. Display a positive interest in learning and pride in work.
- 2. Accept and learn from mistakes.
- 3. Apply time management and task management skills.
- 4. Use communication skills to know when and how to ask for help when needed.
- 5. Introduce and apply knowledge of learning styles to positively influence school performance (middle school).
- 6. Take responsibility and obligation for their actions.
- 7. Demonstrate the ability to work independently as well as the ability to work cooperatively with other students.



Developed by the Sioux City Community Schools





Iowa Comprehensive Counseling and Guidance Program Development Guide

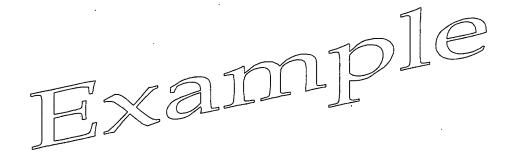
### Academic Development: Standard B

Students will complete school with the academic preparation essential to choose from a wide range of substantial post-secondary options.

### **Student Benchmarks**

### Students will:

- 1. Learn and apply critical thinking skills.
- Apply the study skills necessary for academic success at each level.
- 3. Become self-directed and independent learners.
- 4. Establish challenging academic goals in elementary, middle/junior high, and high school.
- 5. Use problem-solving and decision-making skills to assess progress toward educational goals.
- 6. Understand the relationship between classroom performance and success in school and life.
- 7. Identify post-secondary options consistent with interests, achievement, aptitude, and abilities (high school).





### Academic Development: Standard C

Students will understand the relationship of academics to the world of work and to life at home and in the community.

### **Student Benchmarks**

### Students will:

- 1. Demonstrate the ability to balance school, studies, extracurricular activities, work, leisure time, and family life.
- 2. Seek co-curricular and community experiences to enhance the school experience.
- 3. Understand the relationship between learning and work.
- 4. Demonstrate an understanding of the value of lifelong learning as essential to maintaining life goals (middle school, high school).







### STRAND II - CAREER DEVELOPMENT

### Career Development: Standard A

Students will acquire the skills to investigate the world of work in relation to knowledge of self and to make informed career decisions.

### **Student Benchmarks**

### Students will:

- 1. Acquire employability skills such as working on a team, problem-solving, and organizational skills.
- 2. Learn to respect individual uniqueness in the workplace.
- Understand the importance of responsibility, dependability, punctuality, integrity, and effort in the workplace.
- 4. Demonstrate the importance of planning and its implications in making decisions and setting goals.
- 5. Develop skills to locate, interpret, and evaluate traditional and non-traditional career information.







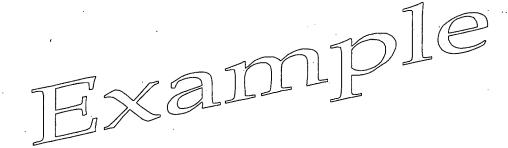
### Career Development: Standard B

Students will employ strategies to achieve future career goals with success and satisfaction.

### **Student Benchmarks**

### Studentş will:

- 1. Apply decision-making skills to career planning, course selection, and career transitions.
- 2. Identify personal skills, interests, and abilities and relate them to career choices, hobbies, and avocational choices.
- 3. Demonstrate awareness of the education and training needed to achieve career goals.
- 4. Maintain a career planning portfolio with a focus on the influences of personal, societal, and economic changes.



Developed by the Sioux City Community Schools





Iowa Comprehensive Counseling and Guidance Program Development Guide

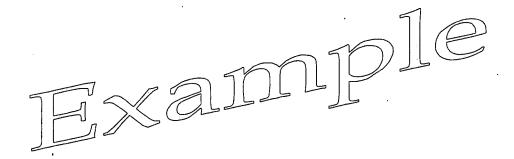
### Career Development: Standard C

Students will understand the relationship among personal qualities, education, training, and the world of work.

### **Student Benchmarks**

### Students will:

- 1. Understand the importance of equity and access in career choice.
- 2. Understand that work is an important and satisfying means of personal expression.
- 3. Demonstrate how interests, abilities, and achievement relate to achieving personal, social, educational, and career goals.







### STRAND III - PERSONAL AND SOCIAL DEVELOPMENT

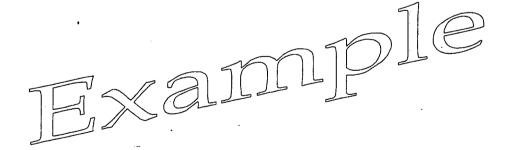
### Personal and Social Development: Standard A

Students will acquire the knowledge, attitudes, and interpersonal skills to help them understand and respect self and others.

### **Student Benchmarks**

### Students will:

- 1. Develop a positive attitude toward self as a unique and worthy person.
- 2. Identify and express feelings, values, attitudes, and beliefs.
- 3. Recognize and understand rights, needs, responsibilities, and appropriate behavior.
- 4. Recognize, accept, and appreciate individual, family, ethnic, and cultural differences.







### Personal and Social Development: Standard B

Students will acquire emotional and physical coping skills which will result in total well being.

### **Student Benchmarks**

### Students will:

- 1. Learn to manage life events that can cause stress, conflict, or emotional and physical danger.
- 2. Recognize and use community and school resources when experiencing personal and social problems.
- 3. Demonstrate the ability to assert personal privacy in relationships with others.





### Personal and Social Development: Standard C

Students will make decisions, set goals, and take necessary action to achieve goals.

### **Student Benchmarks**

### Students will:

1. Use decision-making and problem-solving skills that include an understanding of the consequences of their decisions and choices.







### SUMMARY OF STANDARDS FOR LIFE SKILLS Mid-Continent Regional Educational Lab (MCREL)

### Thinking and Reasoning

- 1. Understands and applies basic principles of presenting an argument.
- 2. Understands and applies basic principles of logic and reasoning.
- 3. Effectively uses mental processes that are based on identifying similarities and dissimilarities (compares, contrasts, classifies).
- 4. Understands and applies basic principles of hypothesis testing and scientific inquiry.
- 5. Applies basic trouble-shooting and problem-solving techniques.
- 6. Applies decision-making techniques.

### **Working with Others**

- 1. Contributes to the overall effort of a group.
- 2. Uses conflict-resolution techniques.
- 3. Works well with diverse individuals and in diverse situations.
- 4. Displays effective interpersonal communication skills.
- 5. Demonstrates leadership skills.

### **Self-Regulation**

- 1. Sets and manages goals.
- 2. Performs self-appraisal.
- 3. Considers risks.
- 4. Demonstrates perseverance.
- 5. Maintains a healthy self-concept.
- 6. Restrains impulsivity.

### Life Work

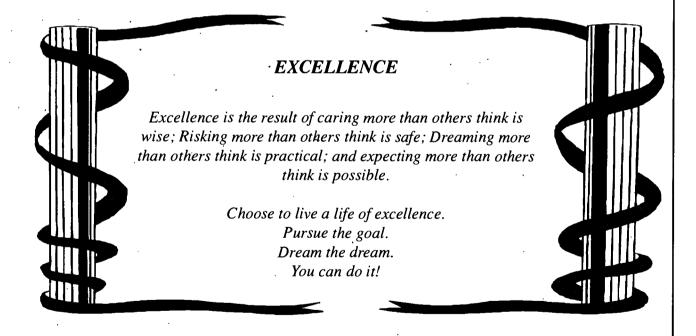
- 1. Makes effective use of basic tools.
- 2. Understands the characteristics and uses of basic computer hardware, software, and operating systems.
- 3. Uses basic word processing, spreadsheet, database, and communication programs.
- 4. Manages money effectively.
- 5. Pursues specific jobs.
- 6. Makes general preparation for entering the work force.
- 7. Makes effective use of basic life skills.
- 8. Displays reliability and a basic work ethic.
- 9. Operates effectively within organizations.





### **DEVELOPMENTAL OBJECTIVES**

Throughout this document, we have referred to the importance of developing specific developmentally-appropriate objectives for <u>each</u> grade level. Following are examples of grade-level objectives developed by Dr. Ann Vernon from *The Passport Programs* (emotional education curriculums for grades 1-5, 6-8, 9-12). The activities correspond to activities in the curriculums.







### SELF-DEVELOPMENT (GRADES 1-5)

Grade 3	ies and	determine self-worth	these D To learn that nobody is perfect	☐ To learn to accept oneself as less than	l perfect	f- To identify characteristics of self,	including strengths and weaknesses		☐ To identify personal strengths		ember			
Grade 2	☐ To develop awareness of abilities and	attributes	☐ To learn to accept oneself with these	abilities and attributes	☐ To recognize that strengths and	limitations are part of one's self-	definition	☐ To learn not to put oneself down because	of limitations	☐ To identify individual strengths	☐ To learn a strategy to help remember	good things about oneself		•
Crode	☐ To learn that everyone has strengths as	well as weaknesses	☐ To learn that everyone is worthwhile	regardless of weaknesses	☐ To identify what children like about	being who they are	☐ To develop an attitude of self-	acceptance	☐ To identify ways in which children are	physically growing and changing	☐ To identify competencies associated	with physical changes	☐ To identify ways each child is special	☐ To recognize one's own uniqueness

Grade 4	Grade 5
☐ To learn that mistakes are natural	☐ To identify one's positive attributes
☐ To learn that making mistakes does not	☐ To differentiate between making mistakes
make one a bad person	and being a total failure
☐ To identify strengths and weaknesses in	☐ To identify specific characteristics that
the area of physical, social, and	are like or unlike oneself
intellectual development	☐ To identify feelings associated with
☐ To recognize ways to get approval from	varying rates of development
others and ways to approve of oneself	
☐ To learn that others' approval is not	
required to be worthwhile	•



# **EMOTIONAL DEVELOPMENT (GRADES 1-5)**

	כואתניק	Capaco
☐ To identify positive feelings	<ul> <li>To express feelings about new</li> </ul>	☐ To learn to identify feelings
☐ To develop a feelings vocabulary	experiences	To learn that people have different
☐ To identify negative feelings	To learn coping skills for dealing with	feelings about the same event
☐ To learn the connection between	new experiences	☐ To learn positive ways to cope with
feelings and behaviors	☐ To learn ways to deal with anxiety about	hurtful feelings
☐ To identify appropriate ways to express		☐ To develop skills in understanding and
negative feelings	☐ To learn that poor performance does not	dealing with anxiety associated with
☐ To develop coping strategies for dealing	necessarily make someone a "bad kid"	disapproval
with normal fears	□ To learn appropriate ways to manage mad	☐ To learn to differentiate degrees of
	feelings	emotion
	☐ To learn to differentiate the intensity of	
	emotions	
	☐ To learn that everyone doesn't feel the	
	same way about the same situation	
Grade 4	Grade 5	
☐ To learn effective ways to deal with	☐ To learn that others experience rejection	
feelings about being teased	and feel lonely	
☐ To learn effective strategies for dealing	☐ To learn that nobody "makes" you feel	
with worries	the way you do	
D To learn effective strategies to reduce	<ul> <li>To understand the connection between</li> </ul>	
negative thoughts and feelings about	thoughts and feelings	
school performance	To identify commonly experienced	
☐ To identify specific ways to deal with	uncomfortable emotions	
sad feelings	☐ To learn effective ways to deal with	
	uncomfortable emotions	



## SOCIAL DEVELOPMENT (GRADES 1-5) The Passport Program by Ann Vernon

Grade 1	Grade 2	Grade 3
☐ To identify ways to develop good	☐ To identify a wide range of family	☐ To identify examples of stereotypes
relationships with others	structures	☐ To learn that stereotypes do not dictate
☐ To differentiate between behaviors that	☐ To identify things to appreciate about	what boys and girls can and cannot do
do and do not contribute to making and	one's own family structure	☐ To distinguish between cooperative and
keeping friends	☐ To identify characteristics of friendship	uncooperative behaviors
☐ To identify effective ways to deal with	☐ To identify many different kinds of	☐ To practice cooperative behaviors
peers who demonstrate negative	friends	☐ To enhance skills in making and keeping
friendship behaviors	☐ To distinguish between positive and	friends
☐ To develop skills in sharing	negative friendship behaviors	☐ To practice friendship behaviors
☐ To distinguish between positive and		☐ To identify ways to deal with rejection
negative friendship behaviors		☐ To recognize that one is not worthless if
		rejected by others

Grade 4	,	Grade 5
☐ To enhance skills in working		<ul> <li>To identify and practice cooperative</li> </ul>
cooperatively with others	<u>ጄ</u>	behaviors
☐ To define bullying		□ To learn effective conflict management
☐ To learn effective ways to deal with	sk	skilis
bullying behavior		■ To identify personal behaviors that may
☐ To develop skills in dealing with put-	ย	result in exclusion, teasing, or put-downs
downs from others		■ To identify a variety of ways to think,
☐ To learn that one's worth as a person is	- E	feel, and behave when being excluded,
not contingent on what others say about	<u>इ</u>	teased, or put-down
one	<u> </u>	To recognize how controlling one's
☐ To identify effective coping skills to	돥	thinking affects the way one feels and
deal with others' mistreatment	<u>ዳ</u> 	behaves in conflict situations
☐ To learn what one can and cannot	ĭ	■ To develop the ability to see things from
control in interpersonal situations	au	another person's perspective



# COGNITIVE DEVELOPMENT (GRADES 1-5)

Grade 1	Grade 2	Grade 3
☐ To learn that everyone makes choices	☐ To learn to define problems clearly	☐ To begin to distinguish big, little, and in-
based on different reasons	☐ To identify steps in the problem-solving	between decisions
☐ To differentiate between good, bad, and	process	☐ To identify different factors to consider
"so-so" choices	☐ To learn to differentiate between facts	when making different types of
☐ To learn to identify consequences of	and assumptions	decisions
behavior	☐ To identify the negative consequences	☐ To learn how to anticipate consequences
☐ To learn to distinguish between positive	that can result from making assumptions	☐ To recognize and use problem-solving
and negative consequences	☐ To identify decisions in everyday life	strategies
☐ To recognize that many problems have	☐ To learn to evaluate decisions as good,	☐ To identify how thinking influences
multiple solutions	bad, or poor	feelings and actions
☐ To develop skills in identifying multiple	☐ To identify options	☐ To identify the negative consequences of
solutions to typical problems	☐ To learn how considering options can	acting on thoughts without checking
☐ To develop problem-solving skills	affect feelings and behavior	them out

Grade 4	Grade 5
☐ To differentiate between making an	☐ To learn to identify choices
assumption and considering multiple	☐ To learn to assess the degree of
perspectives	importance of choices
☐ To recognize the negative effects of	☐ To distinguish between rational and
making assumptions	irrational beliefs
☐ To learn how to check out assumptions	☐ To learn how to apply rational beliefs to
☐ To identify consequences and	personal situations
differentiate between long and short-	☐ To learn that decisions have
term consequences	consequences
☐ To understand the concept of irrational	☐ To identify positive and negative
beliefs	consequences of decisions
☐ To learn to identify irrational beliefs	☐ To learn more about difficult issues that
☐ To learn a problem-solving process	may reflect future decisions
☐ To practice using problem-solving skills	



### SELF-DEVELOPMENT (GRADES 6-8) The Passport Program by Ann Vernon

	Grade 6	Grade 7	¢-	Grade 8
	To identify self-characteristics	☐ To learn not to equate self-worth with		To develop an understanding of the
	To learn that self-characteristics may	performance		frequent changes in the way one thinks,
	change over time	☐ To normalize feelings of self-	_	feels, and behaves
		consciousness during early adolescence	0	To identify feelings associated with
	that begin to occur during this period of	☐ To explore ways to deal with self-		changes during early adolescence
	development	conscious feelings	0	To develop an understanding of
	To learn more about the physical	To develop a better understanding of the		adolescent egocentricity
	changes occurring during this period of	self-definition process and how this		To learn how adolescent egocentricity
	rapid growth	applies to oneself		affects oneself as well as others
		☐ To identify ways one is like and unlike		To normalize feelings of self-
	strengths and weaknesses	one's peers		consciousness
	To learn not to rate oneself globally as	■ To learn more about anorexia and bulimia	0	To develop effective strategies for
	good or bad	■ To develop awareness of social,		dealing with these feelings
	To learn to take multiple perspectives	emotional, and physical problems		To learn more about personal values
	into account when forming opinions	associated with those eating disorders	0	To develop a clearer picture of who one
	about oneself			is
	perceptions from one's sense of self-			
	worth			
0	To learn that there are varying degrees		_	
	of success and failure			
	To learn not to equate failure at a risk			
	with a failure as a person			
	periectionism			



# **EMOTIONAL DEVELOPMENT (GRADES 6-8)**

Crade	Grade 7	Grade 8
☐ To learn that different people don't feel	☐ To learn where feelings come from	☐ To develop an understanding of the ups
the same way	☐ To identify how to change thoughts in	and downs of adolescence
☐ To learn that feelings can change	order to change feelings	☐ To identify strategies for dealing with
☐ To learn how to change feelings by	☐ To understand how one experiences anger	emotional ups and downs
changing thoughts	☐ To learn what thoughts trigger anger	☐ To become more aware of the "domino
☐ To learn that one has a choice about how	☐ To learn effective ways to control and/or	effect" of acting on one's feelings
to feel	express anger	To learn more about anger
☐ To identify specific ways to feel happier	☐ To develop a better understanding of	☐ To learn more about effective ways to
☐ To learn effective ways to deal with	embarrassment and ways of dealing with	manage anger
feelings about family issues	ıt	□ To recognize and deal more effectively
☐ To understand the connection between	☐ To identify ways to increase positive	with feelings that are masked by anger
feelings and behaviors	feelings	☐ To learn how thinking affects feelings
	)	☐ To distinguish between healthy and
		unhealthy ways to relieve emotional
		pain



## SOCIAL DEVELOPMENT (GRADES 6-8) The Passport Program by Ann Vernon

Grade 6	Grade 7	Grade 8
☐ To develop skills to initiate and maintain	☐ To identify options when making	☐ To develop skills in identifying multiple
friendships	decisions	solutions to problematic situations
☐ To distinguish between positive and	☐ To develop rational thinking skills to	☐ To recognize the importance of
negative friendship characteristics	facilitate effective problem-solving	identifying multiple solutions
☐ To differentiate between facts and	☐ To develop more effective problem-	☐ To identify short- and long-term
assumptions	solving skills	consequences
☐ To learn how to check out facts to avoid	☐ To develop skills in putting problems in	☐ To learn the importance of anticipating
problems with miscommunication in	perspective	consequences
relationships	☐ To identify consequences of decisions	☐ To learn how beliefs affect feelings and
☐ To identify factors that contribute to on	☐ To learn to differentiate between realistic	behavior
again, off again friendship patterns	and unrealistic outcomes	☐ To assess the degree of difficulty of
☐ To recognize feelings associated with on		decisions
again, off again friendship patterns and		☐ To develop decision-making skills
learn how to deal with them		☐ To learn a problem-solving process
☐ To learn not to equate on again, off		☐ To practice applying this process with
again relationships with lasting rejection		current problems
or feelings of worthlessness		
☐ To differentiate between positive and		
negative interpersonal relationship skills		
To identify ways to have fun with		
friends		



# COGNITIVE DEVELOPMENT (GRADES 6-8) The Passport Program by Ann Vernon

L	Grade 6	Grade 7	Grade 8
0	☐ To define the term goal	☐ To identify options when making	☐ To develop skills in identifying multiple
0	☐ To differentiate between short, longer,	decisions	solutions to problematic situations
	and long-term goals	☐ To develop rational thinking skills to	☐ To recognize the importance of
0	☐ To practice setting achievable short-term	facilitate effective problem-solving	identifying multiple solutions
	goals	☐ To develop more effective problem-	☐ To identify short- and long-term
0	☐ To learn the steps involved in making	solving skills	consequences
	decisions	☐ ·To develop skills in putting problems to	☐ To learn the importance of anticipating
0	☐ To identify the connection between	perspective	consequences
	thoughts and actions	☐ To identify consequences of decisions	☐ To learn how beliefs affect feelings
0	_	☐ To learn to differentiate between realistic	☐ To learn how beliefs affect behavior
	challenging thoughts	and unrealistic outcomes	☐ To assess the degree of difficulty of
0	To identify consequences associated		decisions
	with typical choices		☐ To develop decision-making skills
0	To differentiate between short- and		☐ To learn a problem-solving process
	long-term consequences	•	☐ To practice applying this process with
0	□ To identify the impact of actions of		current problems
	oneself and others		



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### SELF-DEVELOPMENT (GRADES 9-12)

Grade 9	Grade 10
☐ To learn more about one's identity	☐ To distinguish between all-or-nothing self-rating and rating one's
☐ To clarify values and beliefs	individual traits
☐ To learn that one is not invincible	D To clarify aspects of self-identity
☐ To identify consequences of believing that one is invincible	☐ To learn facts about anorexia and bulimia
☐ To learn that performance in one area is not a reflection of	☐ To identify the social, emotional, cognitive, and physical
one's total worth as a person	problems associated with eating disorders
	☐ To compare self-image with one's perceptions of how others see
	one
	☐ To learn not to equate self-worth with others' perceptions of one
Grade 11	Grade 12
☐ To learn more about who one is becoming in one's identity	☐ To assess personal strengths
quest	<ul> <li>To identify present and future roles</li> </ul>
☐ To learn how to accept oneself	<ul> <li>To distinguish between abuse and self-abuse</li> </ul>
☐ To identify ways one puts oneself down	<ul> <li>To identify strategies to deal with self-abusive behaviors or</li> </ul>
☐ To identify one's positive qualities	abusive behaviors inflicted by others
☐ To differentiate between self-respect and disrespect	☐ To clarify how one sees oneself in the future
☐ To identify ways to change things one doesn't respect in oneself	
but to accept oneself as worthwhile regardless of these things	
☐ To identify what it means to be independent, ways one is	
independent, and feelings associated with independence	
☐ To identify what it means to be dependent, ways one is	
dependent, and feelings associated with dependence	•



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# **EMOTIONAL DEVELOPMENT (GRADES 9-12)**

<u>L_</u>	Grade 9	Grade 10
	To understand the concept of a continuum of emotions	■ To identify specific ways to change negative feelings
	To understand how to change feelings by changing thoughts	To identify sources of confusion
	To identify effective strategies for managing moods	To identify effective strategies for dealing with confusion
	To distinguish between helpful and unhelpful mood managing	To learn about the concept of covering up feelings
	strategies	☐ To identify the positive and the negative effects of covering up
	To develop an understanding of the up-and-down moods that	feelings
	characterize adolescence	To develop perspective on emotional turmoil
	To learn more about anger and where it comes from	
	To learn effective ways to deal with anger	
L	Grade 11	Grade 12
	To recognize the connection between thoughts and feelings	☐ To identify feelings connected with romantic relationships
	To identify ways to change negative feelings to positive	To distinguish between healthy and unhealthy ways to coping
	feelings	with these emotions
	To learn how to let go of anger	□ To learn more about loneliness during adolescence
	To distinguish between the image one projects to others and the	To identify ways to deal with loneliness
	feelings one keeps to oneself	☐ To identify ambivalent feelings common during the last two years
	To identify the positive and negative aspects of keeping some	To learn healthy ways to manage feelings associated with
	feelings inside	transitions
	To identify sources of stress	☐ To identify how one's life will be affected by the transition out of
	To learn how to manage stress	high school



# SOCIAL DEVELOPMENT (GRADES 9-12) The Passport Program by Ann Vernon

Grade 9	Grade 10
☐ To identify the reasons that friends argue ☐ To develop skills for dealing with friendship problems ☐ To learn rational thinking skills ☐ To apply rational thinking skills to relationship problems ☐ To examine the positive and negative aspects of peer pressure ☐ To identify the consequences of resisting peer pressure ☐ To identify the consequences of resisting peer pressure	<ul> <li>□ To identify the negative impact of rumors, gossips and assumptions</li> <li>□ To learn ways to stop the negative cycle of rumors, gossips and assumptions</li> <li>□ To examine feelings and issues involved in the termination of a romantic relationship</li> <li>□ To explore effective ways to deal with the break up of a relationship</li> <li>□ To recognize that the break up of a romantic relationship does not reflect on one's worth as a person</li> <li>□ To learn that friendships change as one matures</li> <li>□ To clarify what is important in a friendship</li> <li>□ To identify feelings associated with rejection by peers</li> <li>□ To learn not to put yourself down if you are rejected by others</li> <li>□ To learn effective ways to deal with rejection</li> </ul>
Grade 11	Grade 12
☐ To distinguish between healthy and unhealthy dependence in	☐ To examine feelings about competition and ways to deal with
relationships	them
☐ To learn what one can and cannot control in relationships with others	To identify feelings associated with leaving and letting go of relationships
☐ To examine feelings and issues involving intimate relationships	☐ To identify feelings and issues involved in intimate relationships
☐ To explore feelings about romantic relationships ☐ To learn to distinguish between healthy and unhealthy ways of dealing with issues pertaining to romantic relationships	<ul> <li>To identify issues surrounding relationships with parents</li> <li>To identify effective strategies for dealing with parent-teen relationships</li> </ul>
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# COGNITIVE DEVELOPMENT (GRADES 9-12)

Grade 9	Grade 10
☐ To learn how thoughts influence feelings and actions	☐ To differentiate between short-term and long-term goals
☐ To evaluate decisions and identify consequences	☐ To distinguish between realistic and unrealistic goals
☐ To learn ways to change negative behaviors	□ To learn how to establish short-term and long-term goals
☐ To learn effective problem-solving skills	☐ To learn a specific decision-making process
☐ To develop skills in assessing situations realistically	☐ To identify risks associated with decision-making
☐ To develop skills in applying good reasoning	☐ To learn to assess the consequences of decisions
Grade 11	Grade 12
☐ To learn to predict the outcome of choices	☐ To learn more about difficult decisions
☐ To learn how to make realistic plans	☐ To identify factors to consider in making difficult decisions
☐ To learn rational thinking skills	☐ To learn how to set and attain goals
☐ To learn how to apply rational thinking skills to one's life	☐ To distinguish between major and minor decisions
☐ To learn to evaluate decisions	☐ To identify personal examples of major and minor decisions
	☐ To develop the ability to set priorities
	☐ To develop time management skills



### CONNECTING STUDENT LEARNING GOALS, STANDARDS, BENCHMARKS, AND OBJECTIVES

Illustrated on the next pages are two examples which connect Student Learning Goals, Standards, Benchmarks, and Objectives. In program development, "objectives" may also be referred to as competencies, indicators, tasks, or skills. Once connections are made among standards, benchmarks, and objectives, the counselor then can proceed to develop specific activities to accomplish the benchmark. These may include curriculum lessons, counseling procedures, or career development activities (an example of a complete lesson is found in the Appendix).

The assessment portion of the examples is left blank. Assessment of student learning could be accomplished through rubrics, student interview, locally created tests, checklists or performance tasks, or through commercially prepared tests. See also, Section 7 of this development guide, Evaluation and Assessment (of counseling/guidance programs).

When one door of happiness closes, another opens; but often we look so long at the closed door that we do not see the one which has been opened for us.



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### CONNECTING STUDENT LEARNING GOALS, STANDARDS, BENCHMARKS, AND OBJECTIVES EXAMPLE

Example 1: Sixth Grade

	Student Learning Goal	Standard A (Personal and Social)	Assessment
ASCA and Sioux City	(Write your local goal here)	Students will acquire the knowledge, attitudes, and interpersonal skills to help them understand and respect self and others.	
	Student Learning Goal	Benchmark 1	Assessment
Sioux City	(Write your local goal here)	Students will develop a positive attitude toward self as a unique and worthy person.	
	-Student Learning Goal	Objectives: Self-Development Grade Six	Assessment
		<ul> <li>Identify self-characteristics.</li> </ul>	
		<ul> <li>Normalize self-conscious feelings that begin to</li> </ul>	
Passport Program	(Write your local goal here)	occur during this period of development.	
		Take multiple perception into account when	
		forming opinions about oneself.	

Example 2: Tenth Grade

	Student Learning Goal	Standard B (Career Development)	Assessment
ASCA and Sioux City	(Write your local goal here)	Students will employ strategies to achieve future career goals with success and satisfaction.	
	Student Learning Goal	Benchmark 1	Assessment
Sioux City	(Write your local goal here)	Students will apply decision-making skills to career planning, course selection, and career transitions.	
	Student Learning Goal	Objectives: Cognitive Development Grade Ten	Assessment
Passport Program	(Write your local goal here)	<ul> <li>To learn a specific decision-making process.</li> <li>To identify risks associated with decision-making.</li> <li>To learn to assess the consequences of decisions.</li> </ul>	



Example 3: Adult

	Student Learning Goal	Standard A (Personal-Social)	Assessment
ASCA	(Write your local goal here)	Students will acquire the knowledge, attitudes, and interpersonal skills to help them understand and respect others.	,
		Benchmark 4	
Sioux City	(Write your local goal here)	Recognize, accept, and appreciate individual, ethnic, and cultural differences.	
		Objectives	
		<ul> <li>Understand power structures and how they</li> </ul>	
	(Write your local goal here)	work.	
		<ul> <li>Understand unearned privileges.</li> </ul>	

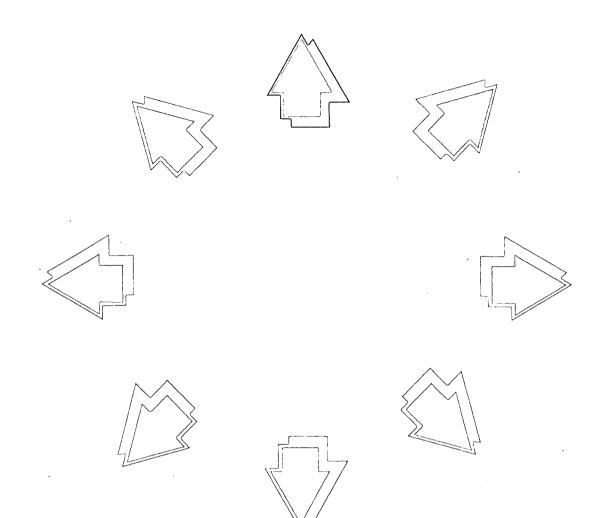
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### CONNECTING STUDENT LEARNING GOALS, STANDARDS, BENCHMARKS, AND OBJECTIVES WORKSHEET

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Assessment	Assessment	Assessment	
Standard A (Personal and Social)	Benchmark 1	Objectives: Self-Development Grade Six	
Student Learning Goal	Student Learning Goal	Student Learning Goal	
School Name			





# Counselor Role



#### ASCA ROLE STATEMENT

There is no substitute for school counselors as managers of school culture and of student development outcomes (academic, career, personal/social). When national, state, or local mandates overlook or underestimate the importance of the school counselor managing a comprehensive counseling and guidance program, the net result is that students ultimately will be underserved and their full potential will be underdeveloped. Effective school counselors are uniquely able to work with all students because they are specialists in human behavior and relationships. According to ASCA Role Statement, 2000-2001, there are four primary interventions that school counselors are expected to use, and for which they alone have specific and adequate training:

Counseling. This is accomplished individually and in small groups and is necessary to help students learn to better solve their problems.

Large Group Guidance. This is a preplanned curriculum that fosters academic, career, and personal/ social development for all students, and is accomplished in collaboration with teachers and other school or volunteer personnel.

Consultation. School counselors work with administrators, teachers, and parents, mental health specialists, and other human services personnel to help students better succeed in education.

Coordination. School, counselors organize, lead, manage, and evaluate the school counseling program, serving as a liaison between the school and other large systems (home, community) to help students achieve their goals, in concert with the academic mission of their local school.

School counselors are professional advocates for schools, who are expected to develop comprehensive programs that improve student learning, to devote 70% of their time in direct delivery of services to students (curriculum, individual planning, and responsive services), and to operate within a school culture that maintains a recommended counselor-student ratio of 1:250. As student advocates. as members of the educational team, and as professionals integral to the school effort to teach students, school counselors are guardians of the safety of the school environment and of the rights of all members of the school community. As professionals, school counselors meet the state certification/licensure standards and continue their professional growth through active involvement in their professional organizations.

To sum, school counselors are irreplaceable. School administrators and local communities will realize that there is no substitute for competent school counselors, annual evaluation of the comprehensive school counseling and guidance program must be conducted, and the results of the evaluation must be shared with the wider school community. Through self-monitoring, self-governance, through adherence to a competency-based curriculum designed to effect student learning outcomes, and through competent intervention and prevention efforts in counseling, large group guidance, consultation, and coordination, school counselors can satisfy themselves and others that they are unique contributors to the school mission.





#### **COUNSELOR ROLE**

#### **Elementary School Counselor**

#### **Primary Functions**

An elementary counselor provides a comprehensive, developmental guidance and counseling program for students in grades K-6. The counselor structures activities to meet the needs of her/his assigned caseload; consults with teachers, staff, and parents to enhance their effectiveness in helping students; and works in harmony with school staff to promote the other elementary school educational programs.

### **Major Professional Responsibilities with Key Duties**

1. Work with teachers and parents to meet the needs of students through the development of academic, personal, social, and career awareness activities.

Provide orientation activities for students new to the school; facilitate orientation programs for parents and students and assist students in transition from elementary school to middle school/junior high school. Inform students and their parents of test results and their implications for educational planning and provide resources and information to assist in career awareness and career exploration.

2. Implement the elementary counseling curriculum, with the cooperation and collaboration of faculty and staff.

Develop and work with teachers to deliver developmentally sequenced counseling activities in the classroom (in accordance with the essential learnings and indicators outlined in the local school district model) in cooperation with school administrators and teachers. Facilitate

the infusion of counseling activities into the regular education curricula to support the developmental needs of students. These activities may include a variety of resources and materials.

#### 3. Counsel small groups.

Conduct structured, goal-oriented counseling sessions to meet the identified needs of groups of small groups of students. Session topics at the elementary level may include self-awareness, self-identity, academic issues, behavior patterns, peer problems, family issues, child abuse prevention, decision-making, and substance abuse prevention, among others.

#### 4. Counsel students individually.

Work with students on personal, social, or academic problems. Problem resolution may be reached after one session, or students may need to be seen on an ongoing basis.

5. Consult with teachers, staff, and parents regarding developmental needs of students.

Participate in group consultation with administrators, teachers, parents, and others to improve student academic achievement and social/emotional development; conduct inservice programs for faculty; conduct and facilitate conferences with teachers, students, and parents; and conduct or provide opportunities for parent education programs; and assist families with problems impacting their child's ability to function in school.

 Refer students with critical needs, in consultation with their parents, to appropriate community resources.

Consult and coordinate with in-district professionals and community agencies, such as school social workers, psychologists, nurses, administra-



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tors, community-based counselors, service agencies, juvenile court liaisons, and physicians. Use an effective referral process for assisting students and others to use special programs and services.

## 7. Coordinate, conduct, or participate in activities which contribute to the effective operation of the school.

Establish effective liaisons with all grade levels; act as an advocate for individual students as appropriate in conjunction with other staff; assist other school staff in the placement of students with special needs in appropriate programs; and participate with the administration and faculty as a team member in the implementation of the district testing program in relation to the school improvement plan.

### 8. Ensure accessibility of all programs for all students.

Maintain a current knowledge of equity and diversity issues; promote equal educational opportunities for all students; provide information to school staff on particular policies relating to all

students; assist school staff members in the placement of students with special needs in appropriate programs, such as special education and gifted education; and promote personalizing education for all students.

### Evaluate and revise the building guidance program.

Review the school counseling program at least annually with staff and administration. Using the appropriate program evaluation tools, review and modify the program components and the program calendar.

#### 10. Pursue professional growth.

Attend state and local staff development programs; join professional organizations (Iowa School Counselor Association, Iowa Counseling Association, American School Counselor Association, American Counseling Association, etc.); read professional journals; attend relevant workshops and conferences sponsored by the state and national organizations; take postgraduate courses.





#### Middle School/Junior High School Counselor

#### **Primary Functions**

A middle school/junior high school counselor provides a comprehensive, developmental guidance and counseling program for students in grades 5-9. The counselor structures activities to meet the needs of her/his assigned caseload; consults with teachers, staff, and parents to enhance their effectiveness in helping students; and works in harmony with school staff to promote the other middle school/junior high school educational programs.

### Major Professional Responsibilities with Key Duties

1. Work with teachers and parents to meet the needs of students through the development of academic, personal, social, and career awareness activities.

Provide orientation activities for students new to the school; facilitate orientation programs for parents and students and assist students in transition from middle school/junior high school to high school. Inform students and their parents of test results and their implications for educational planning and provide resources and information to assist in career awareness, career exploration, and career planning activities.

2. Implement the middle school/junior high school counseling and guidance curriculum.

Conduct developmentally sequenced counseling and guidance activities in the classroom (in accordance with the essential learnings and indicators outlined in the local school district model) in cooperation with school administrators and teachers. Facilitate the infusion of counseling activities into the regular education curricula to support the developmental needs of students. These activities may in-

clude a variety of resources and materials.

3. Counsel small groups.

Conduct structured, goal-oriented counseling sessions to meet the identified needs of individuals or groups of students. Session topics at the middle school/junior high level may include self-concept, self-identity, academic issues, attendance and behavior patterns, conflict resolution, peer mediation, family issues, substance abuse prevention, child abuse prevention, and suicide prevention and intervention.

4. Counsel individual students.

Work with students on personal, social, or academic problems. Problem resolution may be reached after one session, or students may need to be seen on an ongoing basis.

5. Consult with teachers, staff, and parents regarding the developmental needs of students.

Participate in group consultation with administrators, teachers, parents, and others to enhance their work with students; conduct inservice programs for faculty; conduct and facilitate conferences with teachers, students, and parents; and conduct or provide opportunities for parent education programs; and assist families with problems impacting their child's ability to function in school.

Refer students with critical needs, in consultation with their parents, to appropriate community resources.

Consult and coordinate with in-district professionals and community agencies, such as school social workers, psychologists, nurses, administrators, community-based counselors, service agencies, juvenile court liaisons, and physicians. Use an effective referral process for assisting students and others to use special programs and services.



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### 7. Participate in, coordinate, or conduct activities which contribute to the effective operation of the school.

Interpret group test results to faculty and staff; establish effective liaisons with the various instructional departments; act as an advocate for individual students as appropriate in conjunction with other staff; assist other school staff in the placement of students with special needs in appropriate programs; and participate with the administration and faculty as a team member in the implementation of the district testing program in relation to the school improvement plan.

### 8. Ensure accessibility of all programs for all students.

Maintain a current knowledge of equity and diversity issues; promote equal educational opportunities for all students; provide information to school staff on particular policies relating to all students; assist school staff members in the placement of students with special needs in appropri-

ate programs, such as special education and gifted education; and promote personalizing education for all students.

### 9. Evaluate and revise the building counseling and guidance program.

Review the school counseling/guidance program at least annually with staff and administration. Using the appropriate program evaluation tools, review and modify the program components and the program calendar.

#### 10. Pursue professional growth.

Attend state and local staff development programs; join professional organizations (Iowa School Counselor Association, Iowa Counseling Association, American School Counselor Association, American Counseling Association, etc.); read professional journals; attend relevant workshops and conferences sponsored by the state and national organizations, take post-graduate courses.





#### **High School Counselor**

#### **Primary Functions**

A high school counselor provides a comprehensive, developmental counseling and guidance program for students in grades 9-12. The counselor structures activities to meet the needs of her/his assigned caseload; consults with teacher, staff, and parents to enhance their effectiveness in helping students; and works in harmony with school staff to promote the other high school educational programs.

### Major Professional Responsibilities with Key Duties

 Work with teachers and parents to meet the needs of students through the development of academic, personal, social, and career awareness activities.

Provide orientation activities for students new to the school; facilitate orientation programs for parents and students and assist students in transition from high school to their next steps in connecting to training and education programs. Inform students and their parents of test results and their implications for educational planning and provide resources and information to assist in career awareness, career exploration, and career planning activities.

2. Implement the high school counseling and guidance curriculum.

Work with teachers to conduct developmentally sequenced counseling/guidance activities in the classroom or in advisor-advisee groups (in accordance with the essential learnings and indicators outlined in the local school district model). Facilitate the infusion of counseling/guidance activities into the regular education curricula to support the developmental needs

of students. These activities may include a variety of resources and materials.

#### 3. Counsel small groups.

Conduct structured, goal-oriented counseling sessions to meet the identified needs of individuals or groups of students. Session topics at the high school level may include self-concept, academic issues, attendance and behavior patterns, conflict resolution, peer mediation, family issues, substance abuse prevention, child abuse prevention, and suicide prevention and intervention.

#### 4. Counsel students individually.

Work with students on personal, social, or academic problems. Problem resolution may be reached after one session, or students may need to be seen on an ongoing basis.

5. Consult with teachers, staff, and parents regarding meeting the developmental needs of students.

Participate in group consultation with administrators, teachers, parents, and others to enhance their, work with students; conduct inservice programs for faculty; conduct and facilitate conferences with teachers, students, and parents; and conduct or provide opportunities for parent education programs; and assist families with school-related problems.

 Refer students with critical needs, in consultation with their parents, to appropriate community resources.

Consult and coordinate with in-district professionals and community agencies, such as school social workers, psychologists, nurses, administrators, community-based counselors, service agencies, juvenile court liaisons, and physicians. Use an ef-



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fective referral process to assist students and others to use special programs and services.

7. Participate in, coordinate or conduct activities which contribute to the effective operation of the school.

Interpret group test results to faculty and staff; establish effective liaisons with the various instructional departments; act as an advocate for individual students as appropriate in conjunction with other staff; assist other school staff in the placement of students with special needs in appropriate programs; and participate with the administration and faculty as a team member in the implementation of the district testing program in relation to the school improvement plan.

8. Ensure accessibility of all programs for all students.

Maintain a current knowledge of equity and diversity issues; promote equal educational opportunities for all students; provide information to school staff on particular policies relating to all students; assist school staff members in the placement of students with special needs in appropri-

ate programs, such as special education and gifted education; and promote personalizing education for all students.

9. Evaluate and revise the building guidance and counseling program.

Review the school counseling program at least annually with staff and administration. Using the appropriate program evaluation tools, review and modify the program components and the program calendar.

#### 10. Pursue professional growth.

Attend state and local staff development programs; join professional organizations (Iowa School Counselor Association, Iowa Counseling Association, American School Counselor Association, American Counseling Association, Iowa Community College Student Services Association, Iowa Association of College Admissions Counselors, etc.); read professional journals; attend relevant workshops and conferences sponsored by the state and national organizations; take post-graduate courses.





#### **Community College Counselor**

#### **Primary Functions**

A community college counselor provides comprehensive counseling services for students at the community college level. The counselor structures activities to meet the needs of her/his assigned caseload and consults with faculty, staff, and other support people to enhance their effectiveness in helping students.

### **Major Professional Responsibilities with Key Duties**

 Academic counseling in which the student is assisted in assessing, planning, and implementing his or her immediate and longrange academic goals.

Assess students' academic abilities, strengths, and disabilities; help in clarifying academic goals and selecting major; educational planning; referral to other support services. Establish strong links with other faculty across the college to ensure effective educational planning services for all students. Assist high school and re-entering adult students in their transition to college.

2. Career counseling in which the student is assisted in assessing his or her aptitudes, abilities/interests, and is advised concerning current and future employment trends.

Teach the career development process and the importance of setting and achieving academic and life goals. Because the career development process is holistic and lifelong, counselors assist students in examining their lives as a whole – values, interests, aptitudes, and life circumstances; students are made aware that career skills learned now, such as career exploration and decision-making methods, may be useful throughout a lifetime. Deliver services in a

variety of ways, including individual and group counseling, providing workshops, and teaching college courses.

Personal counseling in which the student is assisted with personal, family, or other social concerns.

Provide services to students whose personal life issues interfere with their academic success. Provide individual and group counseling, crisis intervention, support groups, courses or workshops on personal life issues, and refer more serious problems to mental health professionals. Develop curriculum and offer courses and workshops that encourage the holistic development of the student as a functioning member of society. Develop community referral resources.

4. Crisis intervention, either directly or through cooperative arrangements with other resources on campus or in the community.

Assist students in acute emotional distress and develop an intervention plan with students in personal crisis who require immediate attention. Work closely with college administration and community agencies to ensure needs of students in crisis are met. Participate in campus-wide crisis intervention teams.

5. Multicultural counseling in which students are counseled with a respect for their origins and cultural values.

Become aware of how counselor's own background and experiences form their perceptions and realize that students from different cultures do not share the same cultural experiences. Be aware that some student's decision-making and lifestyle choices may be in conflict with the counselor's expectations or the college's policies and procedures. Learn about how oppression, discrimination, and stereotyping have affected and continue to affect our diverse student population. Actively



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seek out educational and life experiences that enrich cross-cultural knowledge, understanding, and skills. Use above to provide more effective multicultural counseling.

6. Outreach to students and community members to encourage them to avail themselves of services focusing on maximizing every person's potential to benefit from the academic experience.

Reach out to potential and current students who otherwise may not avail themselves of needed services.

7. Consultation to the college governance process and liaison to the college community to make the environment as beneficial to the intellectual, emotional, and physical development of students as possible.

Consult with faculty and staff, as needed, within the limits of confidentiality. Identify needs and advocate for students to administration, faculty, and staff.

8. Research and review of the counseling program and services with the goal of improving their effectiveness.

Undergo regularly scheduled reviews (i.e., once per accreditation cycle), and be linked to the college program review process. Document program strengths and concerns and develop a program improvement plan.

Training and professional development for counseling staff, interns, and others in the college community.

Counseling faculty must be competent in providing academic, career, personal/social, counseling, and crisis intervention services to students. Therefore, the college should require a minimum of 25 hours a year of professional development activities, at the college's expense, and encourage professional development beyond that minimum. The counseling faculty provides formal orientation and training for all new counseling faculty, full- and part-time, temporary and permanent, to ensure they possess the essential knowledge to perform their jobs. Counseling faculty provide inservice training to other departments upon request.

#### 10. Maintain student confidentiality.

All faculty and staff, including interns and student workers, receive training about confidentiality and proper maintenance of records.





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#### **COUNSELOR ROLE**

* Components *	Role of the School Counselor
Guidance Curriculum: Provides guidance	• Structured: Facilitate the developmental guidance curriculum, e.g., large group.
content in a systematic way to all students.	Classroom: Assist or team with faculty in teaching activities related to personal/social development, academic development, and career development.
Individual Planning: Helps students monitor and understand their own development.	<ul> <li>Conferences: Guide individuals and groups of students through the development of educational, career, and personal plans; this includes post-secondary planning.</li> <li>Coordinate: Coordinate parent participation in the student individual</li> </ul>
	planning.  • Monitor: Assist students in the implementation of plans and next step
	planning. Coordinate parent/family participation in reviewing plans.  • Assessment: Interpret test and other appraisal results appropriately.
Responsive Services:	
Addresses immediate	• Counseling: Counsel with students individually about their concerns using accepted theories and techniques appropriate to school counseling.
concerns of students.	• Small Groups: Conduct structured, goal oriented groups to meet students needs for learning.
	• Referral: Use an effective referral process to help students, families, and others use special programs and services.
	• Coordinate: Coordinate and partnership with school and community personnel to bring together resources for students and families.
	• Consultation: Conference with parents, faculty, administrators, and other relevant individuals to improve student achievement.
System Support: Includes program and	Program Leadership: Plan, implement, and evaluate annually the building guidance program.
staff support activities and leadership.	• Leadership/Participation: Assessment program, school improvement, and staff development.
	• Consultation: Coordinate, conduct, or participate in school improvement initiatives. Partnership with resources to improve school achievement.

#### **Suggested Distribution of Total Counselor Time**

	Elementary School	Middle/Junior High School	High School	Community College
Guidance Curriculum	40	35	25	15
Individual Planning	10	25	35	35
Responsive Services	35	25	25	35
System Support	15	15	15	15
	100%	100%	100%	100%



Adopted from the Comprehensive Guidance Programs That Work – I (Gysbers and Henderson) 1997 Iowa Community College Student Services Association

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#### PROFESSIONAL DEVELOPMENT AND ASSOCIATIONS

Professional development involvement is crucial in the continued career development of school counselors. Professional development through local, state, regional, or national conferences and workshops provide counselors the opportunity to gain new knowledge and skills relevant to serving their students and their educational systems. This exposure to new and innovative practices provides rejuvenation and enhancement of comprehensive developmental counseling programs. Participation in professional development activities is an ethical consideration. The Ethical Standard for School Counselors from the American School Counselor Association (ASCA, 1992) clearly indicate the professional responsibility of the school counselors commitment to professional development in the following guidelines:

- Actively participates in local, state, and national associations that foster the development and improvement of school counseling (E.3).
- Contributes to the development of the profession through the sharing of skills, ideas, and expertise with colleagues (E.6).

The professional development of school counselors can be described in four categories: Professional Preparation, Professional Associations, Professional Resources, and Professional Supervision. Each of these areas will be presented with practical information for counselors in Iowa.

#### **Professional Preparation**

Individuals seeking to pursue preparation as a school counselor in Iowa have several choices of educational institutions. Iowa colleges and universities which offer counselor preparation programs are: Iowa State University, The University of Iowa, and The University of Northern Iowa. Contact information for each of these institutions are listed:

#### **Iowa State University**

Contact: Counselor Education, Educational Leadership and Policy Studies, College of Education, N221-1, Lagomarcino Hall, Iowa State University, Ames, IA 50011. Telephone: (515) 294-5746. Website: http://www.educ.iastate.edu/elps/coed/ hmpg.htm/.

#### The University of Iowa

Contact: Division of Counseling, Rehabilitation and Student Development, N338 Lindquist Center, College of Education, The University of Iowa, Iowa City, IA 52242-1529. Telephone: (319) 335-5275. Website: http://uiowa.edu/~counsed/.

#### University of Northern Iowa

Contact: Department of Educational Leadership, Counseling, and Post-secondary Education, College of Education, 508 Schindler Education Center, University of Northern Iowa, Cedar Falls, IA 50614-0604. Telephone: (319) 273-2226. Website: www.uni.edu/coe/elcpe/.

#### **Loras College**

Contact: Office of the Graduate Division, Keane Hall 123, 1450 Alta Vista Street, Dubuque, IA 52004-0178. Telephone: (319) 588-7139. Website: <a href="http://www.loras.edu/">http://www.loras.edu/</a>.

#### **Buena Vista University**

Contact: Director of Graduate Studies Program, Smith Hall 203, Storm Lake, IA 50588. Telephone: (712) 749-2190. Website: http://grad.bvu.edu/.

#### **Drake University**

Contact: Linda Nebbe, Counseling Education, 3266 University Avenue, Drake University, Des Moines, IA 50311-4505. Telephone: (515) 271-4816. Website: http://www.educ.drake.edu/counseling/counsmainpage.htm/.





#### **Professional Associations**

Professional associations serving school counselors are a major resource for training and development, through both publications and programs. The Iowa School Counseling Association (ISCA) and the America School Counseling Association (ASCA) are the associations serving the professional most directly. Other associations such as the Iowa Counseling Association (ICA), the American Counseling Association (ACA), and the Iowa Community College Student Services Association (ICCSSA) provide professional development activities and resources. Each association provides conferences, professional development programs, and advocacy

activities. In addition, ASCA publishes a national journal, *The Professional School Counselor*, and newsletters including the *ASCA Counselor*, and the *ASCA Newsletter* which are online and available at the ASCA website at http://www.schoolcounselor.org.

The ISCA, ASCA, and ICCSSA organizations are avenues that provide school counselors with opportunities to pursue professional growth and promote continued counseling education. As such, professional school counselors are encouraged to become members and attend national, state, and local professional development programs; access the professional journals; attend relevant workshops and conferences sponsored by related professional organizations; take post-

#### **American School Counselor Association** -

E-mail: <u>asca@schoolcounselor.org</u> 801 North Fairfax Street, Suite 310 Alexandria, VA 22314

#### **American Counseling Association**

E-mail: <a href="membership@counseling.org">membership@counseling.org</a> 999 Stevenson Avenue Alexandria, VA 22304-3300

#### **Iowa School Counselor Association**

E-mail: www.iowaschoolcounselor.org

#### Iowa Community College Student Services Association (ICCSSA)

Contact: Penny Schempp, Western Iowa

Tech Community College

Telephone: (712) 274-6400, Extension 1293

graduate courses; and share with colleagues. Such membership in the organizations promotes the professional role and advocacy strength of school counselors. Addresses of these organizations are provided:

#### Licensure and Credentialing

#### State of Iowa

Licensure and credentialing are important in the field of counseling as a means of protecting the students and families we serve. Licensing and credentialing organizations establish standards and consistency in the professional preparation, train-

ing, and employment of school counselors. In Iowa, the Board of Educational Examiners has the responsibility of evaluating applicants for licensure as school counselors in the state. As stated by the Iowa Department of Education, clear guidelines have been established:

Every practitioner employed in a public school is required to hold a license valid for the type of position in which he/she is employed. Each teacher of pupils of compulsory school age who works in a private school is required to hold a license. Each teacher employed in a school district, in addition to holding the appropriate type of license, must



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be assigned to teach subjects and give services in accordance with the standards of the Board of Educational Examiners (<a href="http://www.state.ia.us/educate/directory/teacher\_licensure.html">http://www.state.ia.us/educate/directory/teacher\_licensure.html</a>).

For information concerning licenses and endorsements, address the Bureau of Practitioner Preparation and Licensure, Department of Education, Grimes State Office Building, Des Moines, IA 50319. Licensure requirements for Iowa are found in the Appendix, pages 227-234.

#### **National**

At the national level, professional counselors have additional credentialing bodies. The National Board of Certified Counselors (NBCC) was established to monitor national certifications.

The requirements to receive the credentials of the NBCC Board are as follows:

- A master's degree or higher with a major study in counseling from a regionally-accredited university.
   NBCC defines a major study in counseling as one in which more than half (but no less than 24 semester hours or quarter hour equivalent) of the degree reflect the required coursework.
- A minimum of 48 semester or 72 quarter hours of graduate level coursework with at least one course in the following areas:
  - 1. Human Growth and Development
  - 2. Social and Cultural Foundations
  - 3. Helping Relationships
  - 4. Group Work
  - 5. Career and Lifestyle Development
  - 6. Appraisal
  - 7. Research and Program Evaluation
  - 8. Professional Orientation and Ethics

Coursework must be at least two semester hours or three quarter hours in length.

 Two academic terms of supervised field experience in a counseling setting. Applicants who have only one academic term of field experience may substitute one additional year of post-master's supervised experience (1,500 extra hours of activities directly related to counseling and 50 extra hours of face-to-face supervision) beyond the required two years of post-master's supervised experience.

- Two years of post-master's counseling experience with 3,000 hours of work as a counselor and 100 hours of face-to-face supervision, each over the two-year period. (This requirement is waived if you graduated from a program accredited by the Council for the Accreditation of Counseling and Related Educational Programs (CACREP).)
- Two professional endorsements, one of which must be from a recent supervisor. The counseling supervisor must have an advanced degree (master's or higher) in counseling or a related field (psychology or social work).
- A passing score on the National Counselor Examination for Licensure and Certification (NCE<sup>TM</sup>). If you have already passed the NCE<sup>TM</sup> for your state license or credential, you might be NCE<sup>TM</sup> exempt.
- More information on coursework requirements is on NBCC's web site at: <a href="http://www.nbcc.org/coursework.htm/">http://www.nbcc.org/coursework.htm/</a>.

#### **Educational Support Resources**

Educational Support Resources include support service agencies which provide educational and human resources to school counselors in the field. The most noted of these educational support resources in Iowa are the Area Education Agencies (AEA) strategically located throughout the state. The agencies are necessary in the professional development of school counselors in each area. Additional information may be obtained through the website: <a href="http://www.edinfo.state.ia.us/">http://www.edinfo.state.ia.us/</a>.





### ETHICAL STANDARDS AMERICAN SCHOOL COUNSELOR ASSOCIATION

Revised June 25, 1998

#### Preamble

The American School Counselor Association (ASCA) is a professional organization whose members have a unique and distinctive preparation grounded in the behavioral sciences, with training in clinical skills adapted to the school setting. The counselor assists in the growth and development of each individual and uses his/her highly specialized skills to protect the interests of the counselee within the structure of the school system. School counselors subscribe to the following basic tenets of the counseling process from which professional responsibilities are derived:

- 1. Each person has the right to respect and dignity as a human being and to counseling services without prejudice as to person, character, belief or practice, regardless of age color, disability, ethnic group, gender, race, religion, sexual orientation, marital status or socioeconomic status.
- 2. Each person has the right to self-direction and self-development.
- 3. Each person has the right of choice and the responsibility for goals reached.
- 4. Each person has the right to privacy and thereby the right to expect the counselor-counselee relationship to comply with all laws, policies, and ethical standards pertaining to confidentiality.

In this document, the American School Counselor Association has specified the principles of ethical behavior necessary to maintain and regulate the high standards of integrity, leadership, and professionalism among its members. The Ethical Standards for School Counselors were developed to clarify the nature of ethical responsibilities held in

common by its members. As the code of ethics of the association, this document establishes principles that define the ethical behavior of its members. The purposes of this document are to:

- 1. Serve as a guide for the ethical practices of all professional school counselors, regardless of level, area, population served, or membership in this professional association.
- 2. Provide benchmarks for both self-appraisal and peer evaluations regarding counselor responsibilities to counselees, parents, colleagues and professional associates, schools and community, self and, the counseling profession.
- Inform those served by the school counselor of acceptable counselor practices and expected professional behavior.

#### A. RESPONSIBILITIES TO STUDENTS

The professional school counselor:

- Has a primary obligation to the counselee who is to be treated with respect as a unique individual.
- b. Is concerned with the educational, career, emotional, and behavior needs and encourages the maximum development of each counselee.
- c. Refrains from consciously encouraging the counselee's acceptance of values, lifestyles, plans, decisions, and beliefs that represent the counselor's personal orientation.
- d. Is responsible for keeping informed of laws, regulations or policies relating to counselees and strives to ensure that the



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rights of counselees are adequately provided for and protected.

#### A.2. Confidentiality

The professional school counselor:

- Informs the counselee of the purposes, a. goals, techniques and rules of procedure under which she/he may receive counseling at or before the time when the counseling relationship is entered. Notice includes confidentiality issues such as the possible necessity for consulting with other professionals, privileged communication, and legal or authoritative restraints. The meaning and limits of confidentiality are clearly defined to counselees through a written and shared statement of disclosure.
- b. Keeps information confidential unless disclosure is required to prevent clear and imminent danger to the counselee or others or when legal requirements demand that confidential information be revealed. Counselors will consult with other professionals when in doubt as to the validity of an exception.
- c. Discloses information to an identified third party, who by his or her relationship with the counselee is at a high risk of contracting a disease that is commonly known to be both communicable and fatal. Prior to disclosure, the counselor will ascertain' that the counselee has not already informed the third party about his or her disease and that he/she is not intending to inform the third party in the immediate future.
- d. Requests from the court that disclosure not be required when the release of confidential information without a counselee's permission may lead to potential harm to the counselee.

- Protects the confidentiality of e. counselee's records and releases personal data only according to prescribed laws and school policies. Student information maintained in computers is treated with the same care as traditional student records.
- f. Protects the confidentiality of information received in the counseling relationship as specified by federal and state laws, written policies and applicable ethical standards. Such information is only to be revealed to others with the informed consent of the counselee, consistent with the obligation of the counselor as a professional person. In a group setting, the counselor sets a norm of confidentiality and stresses its importance, yet clearly states that confidentiality in group counseling cannot be guaranteed.

#### **Counseling Plans** A.3.

The professional school counselor:

Works jointly with the counselee in developing integrated and effective counseling plans, consistent with both the abilities and circumstances of the counselee and counselor. Such plans will be regularly reviewed to ensure continued viability and effectiveness, respecting the counselee's freedom of choice.

#### A.4. **Dual Relationships**

The professional school counselor:

Avoids dual relationships which might impair his/her objectivity and increase the risk of harm to the client (e.g., counseling one's family members, close friends or associates). If a dual relationship is unavoidable, the counselor is responsible for





taking action to eliminate or reduce the potential for harm. Such safeguards might include informed consent, consultation, supervision and documentation.

#### A.5. Appropriate Referrals

The professional school counselor:

Makes referrals when necessary or appropriate to outside resources. Appropriate referral necessitates knowledge of available resources, and making appropriate plans for transitions with minimal interruption of services. Counselees retain the right to discontinue the counseling relationship at any time.

#### A.6. Group Work

The professional school counselor:

Screens prospective group members and maintains an awareness of participants' needs and goals in relation to the goals of the group. The counselor takes reasonable precautions to protect members from physical and psychological harm resulting from interaction within the group.

#### A.7. Danger to Self or Others

The professional school counselor:

Informs appropriate authorities when the counselee's condition indicates a clear and imminent danger to the counselee or others. This is to be done after careful deliberation and, where possible, after consultation with other counseling professionals. The counselor informs the counselee of actions to be taken so as to minimize his or her confusion and clarify counselee and counselor expectations.

#### A.8. Student records

The professional school counselor:

Maintains and secures records necessary for rendering professional services to the counselee as required by laws, regulations, institutional procedures, and confidentiality guidelines.

#### A.9. Evaluation, Assessment and Interpretation

The professional school counselor:

- a. Adheres to all professional standards regarding selection, administration, and interpretation of assessment measures. The counselor recognizes that computer-based testing programs require specific training in administration, scoring and interpretation which may differ from that required in more traditional assessments.
- Provides explanations of the nature, purposes, and results of assessment/evaluation measures in language that can be understood by counselee(s).
- c. Does not misuse assessment results and interpretations and takes reasonable steps to prevent others from misusing the information.
- d. Utilizes caution when using assessment techniques, making evaluations, and interpreting the performance of populations not represented in the norm group on which an instrument was standardized.

#### A.10. Computer Technology

The professional school counselor:

a. Promotes the benefits of appropriate computer applications and clarifies the limitations of computer technology. The counselor ensures that (1) computer applications are appropriate for the individual needs of the counselee, (2) the counselee understands how to use the application, and (3) follow-up counsel-



ing assistance is provided. Members of under-represented groups are assured equal access to computer technologies and the absence of discriminatory information and values within computer applications.

 Counselors who communicate with counselees via internet should follow the NBCC Standards for Web Counseling.

#### A.11. Peer Helper Programs

The professional school counselor:

Has unique responsibilities when working with peer helper programs. The school counselor is responsible for the welfare of counselees participating in peer helper programs under his/her direction. School counselors who function in training and supervisory capacities are referred to the preparation and supervision standards of professional counselor associations.

#### B. RESPONSIBILITIES TO PARENTS

#### **B.1.** Parent Rights and Responsibilities

The professional school counselor:

- a. Respects the inherent rights and responsibilities of parents for their children and endeavors to establish as appropriate, a collaborative relationship with parents to facilitate the maximum development of the counselee.
- Adheres to laws and local guidelines when assisting parents experiencing family difficulties which interfere with the counselee's effectiveness and welfare.
- c. Is sensitive to the cultural and social diversity among families and recognizes that all parents, custodial and non-cus-

todial, are vested with certain rights and responsibilities for the welfare of their children by virtue of their position and according to law.

#### **B.2.** Parents and Confidentiality

The professional school counselor:

- Informs parents of the counselor's role with emphasis on the confidential nature of the counseling relationship between the counselor and counselee.
- b. Provides parents with accurate, comprehensive and relevant information in an objective and caring manner, as appropriate and consistent with ethical responsibilities to the counselee.
- Makes reasonable efforts to honor the wishes of parents and guardians concerning information that he/she may share regarding the counselee.

#### C. RESPONSIBILITIES TO COL-LEAGUES AND PROFESSIONAL ASSOCIATES

#### C.1. Professional Relationships

The professional school counselor:

- a. Establishes and maintains a professional relationship with faculty, staff and administration to facilitate the provision of optimum counseling services. The relationship is based on the counselor's definition and description of the parameters and levels of his/her professional roles.
- b. Treats colleagues with respect, courtesy, fairness and in a professional





- manner. The qualifications, views, and findings, of colleagues are represented to accurately reflect the image of competent professionals.
- c. Is aware of and optimally utilizes related professionals and organizations to whom the counselee may be referred.

#### C.2. Sharing Information With Other Professionals

The professional school counselor:

- a. Promotes awareness and adherence to appropriate guidelines regarding confidentiality, the distinction between public and private information, and staff consultation.
- b. Provides professional personnel with accurate, objective, concise and meaningful data necessary to adequately evaluate, counsel, and assist the counselee.
- c. If a counselee is receiving services from another counselor or other mental health professional, the counselor, with client consent will inform the other professional and develop clear agreements to avoid confusion and conflict for the counselee.

### D. RESPONSIBILITIES TO THE SCHOOL AND COMMUNITY

#### D.1. Responsibilities to the School

The professional school counselor:

a. Supports and protects the educational program against any infringement not in the best interest of counselees.

- b. Informs appropriate officials of conditions that may be potentially disruptive or damaging to the school's mission, personnel and property, while honoring the confidentiality between the counselee and the counselor.
- c. Delineates and promotes the counselor's role and function in meeting the needs of those served. The counselor will notify appropriate officials of conditions which may limit or curtail his/her effectiveness in providing programs and services.
- d. Accepts employment only for positions for which he/she is qualified by education, training, supervised experience, state and national professional credentials, and appropriate professional experience. Counselors recommend that administrators hire for professional counseling positions only individuals who are qualified and competent.
- e. Assists in the development of (1) curricular and environmental conditions appropriate for the school and community, (2) educational procedures and programs to meet the counselee's developmental needs and (3) a systematic evaluation process for comprehensive school counseling programs, services and personnel. The counselor is guided by the findings of the evaluation data in planning programs and services.

#### D.2. Responsibility to the Community

The professional school counselor:

Collaborates with agencies, organizations, and individuals in the school and community in the best interest of counselees and without regard to personal reward or remuneration.



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#### E. RESPONSIBILITIES TO SELF

#### **E.1.** Professional Competence

The professional school counselor:

- a. Functions within the boundaries of individual professional competence and accepts responsibility for the consequences of his/her actions.
- Monitors personal functioning and effectiveness and does not participate in any activity which may lead to inadequate professional services or harm to a counselee.
- c. Strives through personal initiative to maintain professional competence and keep abreast of scientific and professional information. Professional and personal growth is continuous and ongoing throughout the counselor's career.

#### E.2. Multicultural Skills

The professional school counselor:

Understands the diverse cultural backgrounds of the counselees with whom he/she works. This includes, but is not limited to, learning how the school counselor's own cultural/ethnic/racial identity impacts his/her values and beliefs about the counseling process.

### F. RESPONSIBILITIES TO THE PROFESSION

#### F.1. Professionalism

The professional school counselor:

 Accepts the policies and processes for handling ethical violations as a result of maintaining membership in the American School Counselor Association.

- b. Conducts himself/herself in such a manner as to advance individual, ethical practice and the profession.
- c. Conducts appropriate research and reports findings in a manner consistent with acceptable educational and psychological research practices. When using client data for research, statistical, or program planning purposes, the counselor ensures protection of the identity of the individual counselees.
- d. Adheres to ethical standards of the profession, other official policy statements pertaining to counseling, and relevant statutes established by federal, state and local governments.
- e. Clearly distinguishes between statements and actions made as a private individual and as a representative of the school counseling profession.
- f. Does not use his/her professional position to recruit or gain clients, consultees for his/her private practice, seek and receive unjustified personal gains, unfair advantage, sexual favors, or unearned goods or services.

#### F.2. Contribution to the Profession

The professional school counselor:

- a. Actively participates in local, state and national associations which foster the development and improvement of school counseling.
- Contributes to the development of the professional through the sharing of skills, ideas, and expertise with colleagues.





#### G. MAINTENANCE OF STANDARDS

Ethical behavior among professional school counselors, Association members and non-members, is expected at all times. When there exists serious doubt as to the ethical behavior of colleagues, or if counselors are forced to work in situations or abide by policies which do not reflect the standards as outlined in the Ethical Standards for School Counselors, the counselor is obligated to take appropriate action to rectify the condition. The following procedure may serve as a guide.

- 1. The counselor should consult with a professional colleague to confidentially discuss the nature of the complaint to see if he/she views the situation as an ethical violation.
- When feasible, the counselor should directly approach the colleague whose behavior is in question to discuss the complaint and seek appropriate resolution.
- If resolution is not forthcoming at the personal level, the counselor shall utilize the channels established within the school, school district, the state SCA and ASCA Ethics Committee.

- 4. If the matter still remains unresolved, referral for review and appropriate action should be made to the Ethics Committees in the following sequence:
  - State school counselor association
  - American School Counselor Association
- 5. The ASCA Ethics Committee is responsible for educating and consulting with the membership regarding the ethical standards. The Committee periodically reviews and recommends changes in the code as well as the Policies and Procedures for Processing Complaints of Ethical Violations. The Committee will also receive and process questions to clarify the application of such standards. Questions must be submitted in writing to the ASCA Ethics Chair. Finally, the Committee will handle complaints of alleged violations of our ethical standards. Therefore, at the national level, complaints should be submitted in writing to the ASCA Ethics Committee, c/o The Executive Director, American School Counselor Association, 801 North Fairfax Street, Suite 310, Alexandria, VA 22314.



### ETHICAL STANDARDS AMERICAN COUNSELING ASSOCIATION

Adopted April, 1995

The American Counseling Association (ACA) document lists 51 standards in eight areas of practice:

- A. The Counseling Relationship
- B. Confidentiality
- C. Professional Responsibility
- D. Relationship with Other Professionals
- E. Evaluation, Assessment, and Interpretation
- F. Teaching, Training, and Supervision
- G. Research and Publication
- H. Resolving Ethical Issues

The following section *highlights* ACA standards that have particular applicability to community college counseling practice.

#### A. The Counseling Relationship

One of the great strengths of the community college is the diversity of populations they serve. Counseling faculty should be mindful of the individuality and value of each person who seeks educational services. Counseling faculty should not condone or engage in discrimination based on age, color, culture, disability, ethnic group, gender, race, religion, sexual orientation, marital, or socioeconomic status.

Counseling faculty are mindful of their professional limitations, and the limitations of their counseling program's services. If they determine that they are unable to be of professional service, they should make referrals to alternative resources.

Counseling faculty do not engage in any type of sexual activity with their counselees. They are cognizant of their positions of power over their counselees, and thus should avoid dual relationships, such as business, personal, or familial relationships, that might impair their judgment or

increase the risk of harm to their counselees.

#### B. Confidentiality

Counseling faculty keep confidential any information related to a student's use of counseling services, avoiding unwarranted disclosure of information. However, there are exceptions. The rule of confidentiality does not apply when "disclosure is required to prevent clear and imminent danger to the counselee or others, or when legal requirements demand that confidential information be revealed." When possible, students are informed before confidential information is disclosed. Counseling faculty consult with other professionals, the counseling administrator, and legal counsel when in doubt as to the validity of an exception. Counseling faculty have the obligation to ensure that confidentiality is maintained by all support staff as well. The counseling program's procedures provide for confidentiality in creating, securing, accessing, transferring, and disposing of all counseling records.

#### C. Professional Responsibility

Counseling faculty have the responsibility of maintaining their professional competence by engaging in continuing education activities. Counseling faculty must not use their place of employment in the community college as a means of recruiting clients for their private practice. They must not use their professional positions to seek unjustified personal gain, sexual favor, or unearned goods and services.





### D. Relationship With Other Professionals

Counseling faculty establish working agreements with supervisors and colleagues regarding counseling relationships, confidentiality, and adherence to professional standards. Counseling faculty do not engage in practices that are illegal or unethical.

### E. Evaluation, Assessment, and Interpretation

Counseling faculty provide only those assessment services for which they are trained. Counseling faculty apply professional standards in the selection of test instruments, administration of the tests, security of the tests, scoring, and interpretation. Before assessment is conducted, counselees are apprised about its nature, purpose, and use of the results. Assessment results are released to the client only after an accurate interpretation has been provided.

#### F. Training and Supervision

Counseling faculty are knowledgeable about the ethical, legal, regulatory aspects of their profession, and are skilled in applying that knowledge in their training of others. They serve as role models of professional behavior. Counseling faculty who supervise the counseling services of others, such as interns, take reasonable steps to ensure the services provided are professional. They clearly state in advance to the individuals they train the levels of competency and responsibility expected, the appraisal methods, and the timing of evaluations.

#### G. Research and Publication

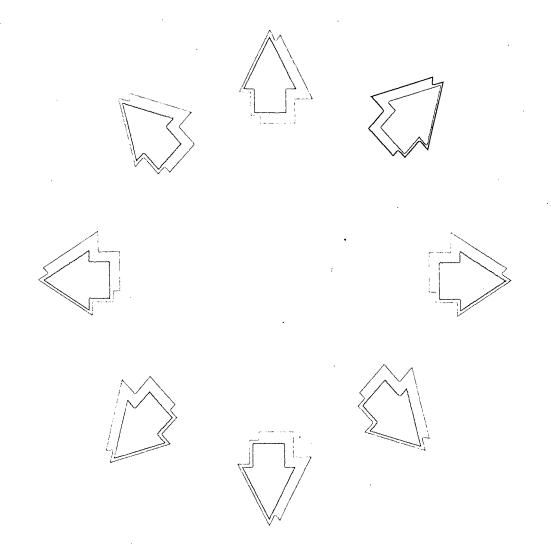
Counseling faculty seek consultation and observe stringent safeguards to protect the rights of students and research participants. Information obtained from students or other research participants is kept strictly confidential.

#### H. Resolving Ethical Issues

Counseling faculty have the responsibility of upholding the standards of their profession. As part of that responsibility, when counseling faculty possess reasonable cause to believe that a fellow counseling faculty member may not be acting in an ethical manner, they should take appropriate action. This may include consultation with the counseling faculty member, with others knowledgeable about ethics, or with administrators, legal advisors, and professional organizations.



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# Program Implementation



#### COUNSELOR ROLES IN PROGRAM IMPLEMENTATION

While all aspects of developing a comprehensive developmental program are essential, perhaps the most critical piece is the actual implementation: how is the program put in place? The counselor assumes four key roles in program implementation:

- Leader: The counselor serves as a leader in promoting the concept of comprehensive counseling/guidance and in sharing information and skills that contribute to a positive school environment for all students.
- Counselor: The counselor provides direct service to students through individual and small group counseling, crisis intervention, and classroom guidance (in conjunction with teachers).
- Consultant: The counselor indirectly ensures healthy student development by collaborating with

- teachers, parents, administrators, teacher associates, the school nurse, outside agency personnel, and other support staff on how to best address the needs of children.
- Coordinator: The counselor coordinates referrals to outside agencies; coordinates school-community linkages; and helps coordinate counseling-related programs within the school such as advisor-advisee, student assistance, and peer counseling.

This section includes practical suggestions on how to implement a program, along with some sample time frames and an action plan for change.

Dance as if no one were watching.

Sing as if no one were listening.

And live every day as if it were your last.

-- Irish Proverb





### PROGRAM IMPLEMENTATION K-12

Whether you are a new counselor implementing a program for the first time or an experienced counselor who is transitioning from a traditional program to a comprehensive developmental program, the following implementation suggestions may help you achieve your goals:

- ☐ Do a needs assessment to determine what, in addition to normal developmental issues, needs to be targeted for intervention and prevention.
- ☐ Establish an advisory committee consisting of several teachers, parents, administrators, and community members to help you identify standards, benchmarks, and grade-level competencies.
  - Inservice teachers, support staff, administrators, and parents about your role and the principles of a comprehensive developmental program. Do not expect that others know what counseling is; or worse yet, they may have outdated notions and preconceived ideas that are not consistent with the philosophy of a comprehensive program. It is very important that you do not allow others to define your role and function. This will happen if you are not clear in communicating what you do and why you do it. The best way to avoid being assigned non-counseling functions is to help others understand all the important aspects of your role.
- Develop a systematic way to publicize and promote your program. Do not assume that just because you exist, others will want to be a part of your program. You must inform your publics through newsletters, brochures, letters, and video presentations about how you help children and what you can do to enhance their development. Team with other counselors in your school or area and share responsibility for writ-

ing short informational columns on issues related to child/adolescent development, career decision-making, or helping children develop good study habits, for example. The more you are "out there" and visible, the less dispensable you are. Contact ASCA for great public relations information.

- ☐ Be accountable. Keep track of the number of students you see weekly for individual, small group, and classroom guidance. Also, note teacher and parent consultations. This is good information to present periodically to administrators and school board members to help them understand your role and how you spend your time. Numbers speak . . . but at the same time, you can't be all things to all people, especially if you have over the recommended 250 student per counselor ratio. Advocate for more counseling positions by also keeping track of the number of requests that are impossible to accommodate given your load. This information may also help administrators see that it is more efficient to hire clerical help to put test scores on cum folders, for example, so that you can be free to see students requesting services.
- At the beginning of each year, meet with each teacher individually to discuss their needs for a guidance program, best times for you to take students out of their classrooms for individual and small group counseling, and how to coordinate classroom guidance and infuse guidance standards into the school curriculum and climate. Establishing a regular time to meet bi-weekly is also an excellent way to guarantee frequent communication, coordination, and consultation regarding students. At the elementary and middle school levels, these meetings are often conducted as grade level meetings, depending on the number of teachers. At the secondary level this varies; it may be with advisors if there is an advisor-advisee program. This regularly scheduled contact is important to assure that the guidance program becomes



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an integral part of the total educational program. Regularly scheduled time with administrators is also strongly encouraged. Although these efforts take away from direct time with students, the advantages are numerous: you establish yourself as part of a team, increase your credibility, and provide indirect service to more students. Remember, however, that you must adhere to the ACA ethical guidelines and cannot divulge specific information about students that they share with you in confidence. A copy of the ethical guidelines is contained in this document on page 128.

- ☐ Start the year by meeting with all students in classroom guidance sessions to explain who you are,
  what you do, and how you can be of help to them.
  Demystify the counseling process so they don't
  think they are "sick" or "crazy" if they come to
  see you. Spend several sessions doing some community building activities with students in order
  to help them become acquainted with you and with
  each other.
- After this initial community building/get-acquainted time, you will begin to identify, either through teacher or parent referral or self-referral, students who would benefit from small group or regularly scheduled individual counseling. You may also have targeted students who need follow-up from the previous year. Regularly scheduled classroom guidance units may also begin at this time. If you run a small group for a six-week sequence, consider leaving a week or at least several days between groups so you have time to plan for the next series of groups.
- ☐ High school counselors should develop a sequential calendar of all activities related to career planning and post-secondary plans. Obviously, some

career exploration will begin at the elementary level as a very general exposure to various jobs, but at this level, the essence of career development is the counseling curriculum that emphasizes social, emotional, cognitive, and self-development. In middle school/junior high, there is increased exposure to career options and some emphasis on goal setting and career decision-making. However, given that adolescents are struggling so much during this period of development with self-identity and emotional stability, it is not reasonable to expect that they will be interested in looking four years ahead at career choices when their sense of time is so immediate. Even for many high school students, thinking about the future is very difficult. It is, therefore, very important to take into consideration specific developmental characteristics as you develop your sequence of career activities and post-secondary planning.

- ☐ Keep a master calendar that you give to teachers and administrators. Identify the days of the week, your time slots, and the activity (i.e., third grade small group, seventh grade teacher consultation, individual counseling (don't use individual names of students). This is not only an excellent way to show others how you spend your time, but is also a great accountability tool.
- Make sure you have private office space. If you have glass windows on your door, cover them up. Remember, counseling is confidential; students usually don't want everyone else knowing they are seeing the counselor. Also, remember that the teachers' lounge is not a good place to discuss students, and that "checking in" with students in the hallways or other public places also does not assure confidentiality.





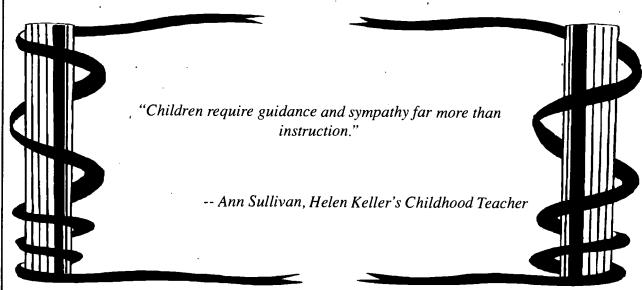
### PHYSICAL FACILITIES FOR PROGRAM IMPLEMENTATION

Counseling services should be readily accessible and visible to all students, including those who are physically challenged. Wherever counseling services are offered:

- ☐ Each counselor must be provided with a soundproofed office, to assure student confidentiality.
- ☐ Each office should have a telephone with messaging capabilities, a computer with access to student records and other pertinent information, and secure file storage.
- Offices should create an inviting environment for students and a safe and functional work site for counselors.
- Counseling services should have up-to-date computers, copiers, and other equipment to

support record-keeping, research, and publication activities. Technical resources for media presentations should also be available.

- ☐ Student records should be maintained in a secure environment to ensure confidentiality.
- ☐ A library of resources of career, academic, and personal/social to students.
- ☐ Counselors should have access to space suitable for group counseling sessions and staff meetings.
- A written disaster plan should be displayed, outlining procedures for emergency evacuations for both crime and natural disasters. A personal security system should be in place where police can be notified immediately in case of emergencies.





### PROGRAM IMPLEMENTATION COMMUNITY COLLEGE

The organization and administration of a counseling program greatly impacts its effectiveness. Include the following key elements to ensure success:			these services, to ensure that those who are mos knowledgeable about these issues have the ma- jor role in making decisions that directly affect service delivery to students.	
	A specific individual designated by the institu- tion to administer the counseling program. This administrator should possess the minimum qualifications of the counseling discipline.		Counseling services should be funded adequately to accommodate the needs of students. Services should be scheduled to meet fluctuations in student demand. Scheduling should also allow coundent demand.	
	An administrator skilled in leadership, fiscal management, interpersonal relations, cultural sensitivity, staff selection and training, planning,		seling faculty to participate in staff developm activities.	
	and evaluation. The administrator should also possess a thorough knowledge of student development theory and practice, as well as of the community college system.	. •	Counseling sessions should be of appropriate length to allow students to fully discuss plans programs, courses, academic progress, and other subjects related to their educational progress.	
<b>.</b>	Counseling faculty who have a major role in developing the job description, and hiring the administrator.		Counseling services are delivered by a variety of methods including individual sessions, group sessions, workshops, and classes.	
<b>.</b>	An administrator of the counseling program who is positioned in the administrative structure to interact effectively with other administrators.	<u>.</u>	Adequate and equitable resources should be made available to the counseling program in order to implement quality services.	
	Specific responsibilities of the counseling program that are clearly delineated, published, and disseminated to the entire college community.		Counseling program services are originated in a way that provides for direct and ongoing interaction of counselors with other faculty, staff, and administrators.	
<b></b>	Counseling services are defined and structured primarily by the counseling faculty who provide		administrators.	





# ADDITIONAL CONSIDERATIONS FOR IMPLEMENTATION OF COMMUNITY COLLEGE COUNSELING/GUIDANCE PROGRAMS

The quality of a counseling program is dependent upon the level of staffing and the qualifications of the professionals providing the services. The community college should hire an adequate number of counselors who are trained to handle the wide variety of concerns that affect community college students.

- 1. Counselors must meet the minimum qualifications in section 282, Chapter 16, of the Iowa Administrative Code. They must have a master's degree in counseling or college student personnel work (with an emphasis in counseling) from an accredited graduate school. Counselors must be certified through the Iowa Department of Education.
- 2. Sufficient counseling faculty should be available to meet student needs and comply with state mandates. Students should have access to non-emergency counseling services within one week of requesting such services.
- 3. The counseling program should, whenever possible, ensure that the counseling faculty reflect

- the cultural and ethnic diversity of the local community.
- 4. There should be sufficient numbers of full-time counseling faculty to allow for active participation in college governance and professional development activities, without disruption of services to students.
- 5. There should be standardized and consistent hiring and training for all counseling faculty, regardless of full- or part-time status. Training should include familiarization of counseling faculty with all programs and services, specific campus populations and college policies.
- 6. Sufficient support staff should be available to maintain student records, organize resource materials, receive students, make appointments, and handle other operational needs. Technical and computer support staff should be available for research, data collection, systems development, and maintenance of electronic equipment and software.

"Be the change you wish to see in the world."

-- Ghandi



### INFUSING COUNSELING AND GUIDANCE INTO THE TOTAL SCHOOL ENVIRONMENT

Traditionally, the guidance counselor has been the counseling program, but current transformational models suggest that counseling needs to be an integral part of the total education program. Inherent in this approach is the assumption that there is consensus about the program goals, including a clear understanding of the professional function and overall mission of the school counseling program. Input from an advisory council as well as from parents, staff, and administration is critical so that they feel a part of the program and can invest in the process.

Once the goals and mission have been identified, the counselor needs to take a leadership role, collaborating with school personnel to develop program objectives. Once these have been identified, the counselor again assumes a leadership role through inservices and consultation to help the school and community infuse these objectives in the following ways. For the best results, all five methods should be implemented.

#### 1. Integrate Objectives into Subject Area Courses

When introducing subject matter, the typical approach is to teach facts and concepts. By moving beyond this level to the personalization level, guidance objectives can readily be integrated into most subject matter areas. For example, when reading a story about a mail carrier, elementary teachers can introduce career development concepts as well as multicultural (non-sexist) information. Having students identify skills, this career choice would entail and whether this is of interest to them stimulates thinking about this area and is a viable way of integrating career development awareness into the curriculum.

This integration can happen in numerous other ways. Language arts teachers who use journals can assign personal reflection topics that reflect guidance objectives. Examples include having students write about their strengths and weaknesses, future goals and career aspirations, or dif-

ficult decisions they have made. These topics should be developmentally appropriate, and teachers and counselors can collaborate on suggested topics. In math units on money, students can be asked to discuss personal values about earning and spending money. Language arts novels that depict developmentally-relevant themes could be selected, with projects designed to help students reflect on the literature and personalize it to their own situations. Social studies units on war/conflict can also address personal conflicts that students struggle with at their developmental level.

#### 2. The Teachable Moment

For true infusion, everyone in the school community needs to reinforce guidance objectives at the "teachable moment." For example, teacher associates can instruct children on conflict management strategies during recess. Before an exam, teachers can engage students in a brief discussion about their anxiety and help them identify helpful ways to handle the stress. Bus drivers can greet students in a friendly manner as they board the bus and compliment them on good behavior as they leave. Coaches can use time in the players' bus to process feelings about a defeat and help them put the loss in proper perspective. The intent is to use opportunities as they arise to reinforce guidance concepts.

#### 3. School Structure

Although the most difficult to do, this is the most important method of infusion. This entails looking carefully at policies and practices in the school, home, and community which do or do not reinforce the guidance objectives and working on a plan to change those that don't. For example, a common guidance objective is





to help students make good decisions about drugs and alcohol, but if the community supplies liquor to minors, students get conflicting messages. Or, if a guidance objective is to help students recognize their strengths but also acknowledge and work to improve their mistakes, practices that reward only the top "perfectionistic" students may need to be examined. Many counselors also stress cooperation versus competition, yet recess games may be competitive, not cooperative. The point is that there should be congruence between the overall mission and goals of the guidance program and practices within the school, home, and community. Furthermore, schools need to be developmentally sensitive as a way of reinforcing the broad goal of developmental guidance. Practices such as having selfconscious middle school students undress for physical education, starting school at 7:00 a.m. or 7:30 a.m. for high schoolers whose biological clock is set for late nights and late mornings may need to be re-examined. Oftentimes, discipline or truancy problem can be reduced if these practices are appropriate.

#### 4. Learning Centers

Many elementary and middle school utilize learning centers, and school counselors can encourage introduction or reinforcement of guidance concepts through centers. Self-awareness games, feeling flashcards, career exploration activities, or decision-making dilemmas can readily be included in the learning center selections.

#### 5. Guidance Lessons

One of the most "deliberate" of all methods, this is very important as a way of assuring that all students will learn "what growing up is all about." This method, in the form of classroom guidance lessons, is the building block for a comprehensive K-12 program and includes information that helps children and adolescents in the areas of social, emotional, cognitive, and self-development. The intent is to equip student with knowledge and skills to handle normal developmental problems, with the overall goal being to minimize negative emotional or behavioral reactions that lead to self-defeating behaviors. Counselors need to train teachers to do these so that it doesn't consume too much of their load, leaving no time to carry out their other important aspects of the counselor's role. Guidance lessons target all students and the lessons are preventative in nature. Additionally, school counselors, psychologists, and social workers may work with identified students individually or in small groups to reinforce these concepts.



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# ROLE OF SCHOOL PERSONNEL AND COMMUNITY MEMBERS IN A DEVELOPMENTALLY BASED COUNSELING AND GUIDANCE PROGRAM

PERSONNEL	ROLE
Director of Guidance Counselors Director of Counseling	<ul> <li>Works with administration and supervisory staff to plan and develop the K-12 guidance curriculum.</li> <li>Assigns staff and coordinates all curricular guidance activities.</li> <li>Coordinates the guidance program and the resources provided by teachers, parents, and others.</li> <li>Promotes a comprehensive, pupil service developmental guidance model delivery system.</li> </ul>
Principal Dean of Students	<ul> <li>Encourages staff members to upgrade skills and knowledge for implementing guidance programming.</li> <li>Encourages counselors to assume managerial role to facilitate the establishment of a developmental guidance program.</li> <li>Monitors program effectiveness for the goals, objectives, and student outcomes identified in the Developmental Guidance Program.</li> </ul>
Director of Curriculum Curriculum Committee	Works with guidance staff to plan, implement, and evaluate the comprehensive developmental guidance program.
District Administrator Chief Administrator	<ul> <li>Views all school personnel as having a part to play in an articulated developmental guidance program.</li> <li>Requires accountability and evaluation of the progress toward goals, objectives, and student outcomes.</li> </ul>
Board Member	• Supports policies for delivering the guidance program as an integral part of the total educational process so that all of students' developmental needs are met.
Teachers/Faculty/Staff	<ul> <li>Recognizes the value of developmental guidance.</li> <li>Uses subject areas to assist students in developing personal/social, career, and learning competencies.</li> <li>Works as a team member to plan and implement guidance activities essential to the overall development of students.</li> </ul>
Students ,	<ul> <li>Provides student perspective on curriculum, resources, and career development needs.</li> </ul>
Other Post-Secondary Staff	<ul> <li>Arranges for seamless transition from high school to post-secondary.</li> <li>Coordinates post-secondary course offering with secondary curriculum.</li> <li>Exchanges information with secondary staff.</li> </ul>





Business and Industry Representatives	Provide up-to-date labor market information, coop and apprenticeship sites, and mentorships for all students.			
Local Occupational Education Coordinator	Participates in planning, implementing, and evaluating the guidance program.			
Parents Family Members	Participate on the guidance committee that will facilitate implementation of the Developmental Guidance Program.			
Psychologist Social Worker Nurse	<ul> <li>Participate in collaborative planning and implementation of a comprehensive counseling and guidance program in the areas of personal/social, skill development, career planning, and academic planning.</li> </ul>			
Community Service Agencies	• Participate in planning and implementation of a guidance program that includes services and activities provided by the community agencies.			



## MANAGING THE IMPLEMENTATION OF THE SCHOOL COUNSELING CURRICULUM AND INDIVIDUAL PLANNING COMPONENTS

If school counselors are to spend at least 80 percent of their time in activities that provide direct program experiences, be proactive in their approach to school counseling and address the needs of all students as a top priority, they must implement the curriculum and individual planning program components in a planned, systematic, and timely manner.

The school counseling curriculum and the individual planning components of a comprehensive school counseling program ensure the systematic participation of all students in the program. Therefore, it is important that calendars be established for the delivery of these two components.

In determining calendars, school districts should be guided by the suggested percentages of time for each program component (curriculum, individual planning, responsive services, systems support). Once the time lines are established, a schedule for delivering the curriculum and individual planning sessions should be developed and implemented and become part of the school counseling department's monthly/yearly calendar of activities. A commitment to a written plan also ensures that there will be consistency among the counselors in implementing the components.

The sample calendars provided for the curriculum and individual planning sessions are suggested time lines. School counselors in local districts must determine an appropriate schedule for the delivery of their programs. The important consideration is to commit to a written calendar.

It is suggested that a delivery plan for the curriculum be developed on a monthly basis by lesson topics. Since individual planning sessions are delivered to all students on an individual basis, it is advisable to set up time ranges for each grade level. Time ranges over a defined time period permit the counselor greater flexibility in completing the sessions. If counselor/ student ratios prohibit the providing of the individual planning component on an individual basis to all students, small group sessions should be substituted for the individual sessions.

One of the major issues in the implementation of the school counseling curriculum is access to all students. Should the curriculum be part of each student's schedule? Should classroom time be provided to counselors during the academic year to deliver the 'curriculum? Should counselors and teachers co-teach the lessons? How much classroom time is sufficient for the school counseling curriculum? These questions about access to students cannot be decided or resolved by the counselors working alone. School counseling supervisors, assistant superintendents in charge of curriculum, building level administrators, and teachers must be part of the planning process. The key issue of access to students should be resolved during the early stages of the program planning process.

For school counselors who do not have easy access to students because of block scheduling, the district program planning committee must also address the issue of access to students for individual planning sessions and curriculum.

The following pages contain a sample time frame for curriculum activities. A method of recording those activities on a monthly basis is also provided as a means of tracking the amount of time spent on curriculum-related activities. Best practice dictates that pre-testing occurs before selection of activities and that evaluation is ongoing. Classroom curriculum is necessarily tied to grade level benchmarks and skills.

Adapted from the Connecticut Comprehensive School Counseling Program





### SAMPLE CALENDAR SCHOOL COUNSELING CURRICULUM, GRADES K-5

Month	Sample Topics by Grade					
	K	1	2	3	4	5
September	Learning About Me	My Personal Traits	Feelings	What I Like About My Friends	Interpersonal Skills	My Personal Strengths
	(P/S)	(P/S)	(P/S)	(P/S)	(P/S)	(A)
October	Learning to Listen	Favorite Subjects	Making Friends	Behaviors and Consequences	Dealing with Anger	Planning Study Time
	(P/S)	(A)	(P/S)	(P/S)	(P/S)	(A)
November	Learning to Express Feelings Appropriately	All About Tests	Why Listen?	How Do I Describe Myself?	Good Study Habits	Under- standing Differences
	(P/S)	(A)	(P/S)	(P/S)	(A)	(P/S)
December	Learning to Deal with Anger	Cooperating with Others	What I Like About Myself	Study Skills	Conflict Resolution	Improving School Performance
	(P/S)	(P/S)	(P/S)	(A)	(P/S)	(A)
January	Learning to be Responsible	My Responsi- bilities in School and at	Things That are Difficult/Easy	Studying for Tests	Conflict Resolution	Improving School
Januar y	(P/S)	Home	to Do	443		Performance
<u> </u>	Learning to	(P/S) Decisions I	Job	(A) Decisions	(P/S) Decision-	(A)
February	Make Choices	Make by Myself	Performed in School by	and Consequences	Making Skills	Responsible School Behaviors
	(P/S)	(P/S)	Adults (C)	· (P/S)	(P/S)	(4)
March	Tools Needed to Do Work in School	Completing my School Assignments	Benefits of Learning	Three Skills I Have	Following Directions	(A) Interacting and
March	(A)	Assignments (A)	· (A)	(P/S)	and School Rules (A)	Cooperating with Others (P/S)
April	Describe Work/Jobs of Family Members	Peer Differences	Learning Goals	Life Roles	Career Awareness	My Improvement Plan
	(C)	(C)	(A)	(C)	(C)	(A)
May	Describe Why School is Important	The Importance of Work	My Interests	Planning for the Future	Short-Term Goals	School and the World of Work
June	(A) Describe What They Like to Do	My Skills and Interests	(C) Why Take Tests?	My Future	Jobs and Careers	Transition to Middle School
	(C)	(C)	(A)	(C)	(C)	(A)



Adapted from the Connecticut Comprehensive School Counseling Program

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# SAMPLE CALENDAR SCHOOL COUNSELING CURRICULUM, GRADES 6-8

Month Sample Topics by Grade					
	. 6	7		8	
September	Transition to Middle School	Self-Awareness – Identify Unique Characteristics, Abilities, Skills, and Strengt		Analyzing Skills and Interests	(C)
October	Communication and Relationship Skills	<b>+</b>	•	Respecting Differences	
November	(P/S)  Responsibilities of a  Student in the School  Environment  (A)	Monitoring My Study Time	(A)	' Skills for Future Success (P/	
December	Resolving Conflicts – Peer Pressure  (P/S)	Peer Pressure – Analyze Pressure Felt From Peers	/S)	Conflict Resolution Sk that Improve Relationships with Oth	ills
January	Making Effective Decisions about School (A)	Decision-Making and Conflict Resolution	/S)	Decision-Making Alternatives and Optio . (A) (F	ns
February	Effective Study Skills	Interest Inventory	(C)	Educational Planning for High School – Developing a Four-Ye Plan	ar
March	Importance of Setting Goals (A)	Career Clusters	(C) (C)		(A)
April	Forming a Career Identity	Career Stereotyping  CAREER FAIR			<b>→</b>
May	Relationships between Interests and Abilities (P/S)	Influence of Adult Work on Life at Home	(C) (C)	Transition to High School	
June	Planning for the Future  (P/S) (C)	Identifying Tentative Career and Educational Goals (A)		•	<u>(**/</u>

Adapted from the Connecticut Comprehensive School Counseling Program





### TOPIC CENTERED CALENDAR SCHOOL COUNSELING CURRICULUM, GRADES 9-12

Month	Sample Topics by Grade				
	9	10	11 •	12	
September	Orientation Peer Pressure	Self-Awareness (Abilities, Interests)	Goal Setting	Senior Year Procedures	
October	(A) (P/S) Time Management Decision-Making  (A)	Testing (PSAT)  COLLEGE FAIR	(ALL) Testing (PSAT) College Fair Prep (A)(C)	(A)	
November	Self-Awareness Interpersonal Relationships (P/S)	Interest Inventory (C)	Post-secondary Planning Process I	Financial Aid (A)	
December	Goal Setting (Personal/ Academic/Career) (C)(P/S)	Career Exploration (C)	Career Decision- Making PSAT Interpretation (A)(C)	(A)	
January	Exploring Work and Career (C)	Communication Skills (P/S)	(1-1)(0)		
February	Educational Plan (Course Selection) Decision-Making	Educational Plan (Course Selection) (A)	Educational Plan (Course Selection)	Employment Bound Labor Market Information Resumes (C)	
March	•			Employment Bound/Job Search	
April		Future Planning (Junior Year Planning Activities)  - CAREER JOB	Post-secondary Planning Process II Resumes	Employment Bound Interview Applications	
		FAIR (A)(P/S)	(A)	. (C)	
May					
June					



Adapted from the Connecticut Comprehensive School Counseling Program

# SAMPLE CALENDAR SCHOOL COUNSELING CURRICULUM, COMMUNITY COLLEGE

Month	Sample Topics
September	Orientation of new students
	Time Management
	Self-awareness
October	Leadership training for student leaders
	Diversity
	Critical thinking
	Decision-making
November	Interpersonal relationships
	Team building
December	Career decision-making
December	Career decision-making
January	Orientation of new students
	Time Management
	Self-awareness
February	Leadership training for student leaders
	Diversity
	Critical thinking
	Decision-making
March	Interpersonal relationships
	Team building
`April	Career decision-making
May	Orientation of new students
	Time Management
•	Self-awareness
June	Leadership training for student leaders
	Diversity
	Critical thinking
	Decision-making
July	Interpersonal relationships
-	Team building
August	Career decision-making

Adapted from the Connecticut Comprehensive School Counseling Program





### THE ADVISORY COMMITTEE

The general function of an Advisory Committee is to provide a two-way system of communication between the school and the community.

Even though it has no legislative or administrative authority, its function, that being giving advice, is extremely important to the overall success of the school guidance and counseling program.

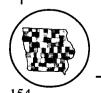
Members of the Advisory Committee should be chosen to reflect the diversity of the community. If possible, school staff, parents, school board members, clergy, business and industry, and community leaders should be included. A member of the Counseling/Guidance Advisory Committee should act as a liaison to the School Improvement Advisory Committee.

How many people should be on your Advisory Committee? The number of people participating on the Advisory Committee can vary. The greater the representation, the more realistic and up-to-date information can be. With expanding numbers, however, there is a greater risk of having a group that is less manageable.

Generally, a good rule of thumb is to establish a committee with a minimum of six members and a maximum of 12 members.

In the space below, brainstorm a list of potential Advisory Committee members:

Name	Occupation and Group Representation
	· .
<u> </u>	
,	



Adapted from the South Dakota Comprehensive Guidance and Counseling Program Model

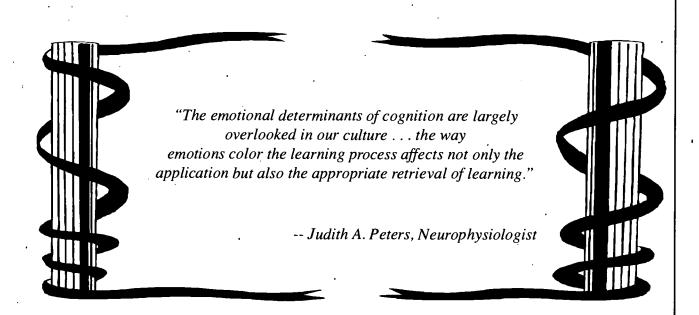
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### FUNCTIONS OF AN ADVISORY COMMITTEE

- 1. To review and recommend changes in guidance materials used.
- To advise on instructional facilities and equipment.
- To assist in the development of goals and objectives for the guidance and counseling program.
- 4. To assist in evaluation of the guidance and counseling program.

- 5. To serve as instructors, speakers, or resource persons for the guidance and counseling program.
- 6. To provide direction and support for the guidance and counseling program.
- 7. To help plan special events that may be a part of the guidance and counseling program.
- 8. To help tabulate and analyze needs assessment data.

Adapted from the South Dakota Comprehensive Guidance and Counseling Program Model







### ADVISORY COMMITTEE SAMPLE AGENDA

- 1.0 Welcome and introduction of members.
- 2.0 Overview of the present program and a discussion of the need for change.
- 3.0 Overview of the Iowa Comprehensive Counseling and Guidance Program Development Guide.
  - 3.1 History
  - 3.2 Philosophy and Rational
  - 3.3 Implementation Steps
  - 3.4 Time Line for Implementation
- 4.0 Discussion of the purpose and function of the Advisory Committee.
- 5.0 Develop a statement of purpose and direction for the Advisory Committee.
- 6.0 Future Business.
- 7.0 Adjournment.

Adapted from the South Dakota Comprehensive Guidance and Counseling Program Model



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Have you heard someone say "We need to do some PR?" What do they really mean? Are they feeling a need to develop a product to publicize something? Usually. But there's more to public relations than publicity. Public relations is not something you do; it's something you have.

Let's take a fresh look at public relations and see how it relates to your guidance program.

There's an old four-step public relations formula that goes like this:

- 1. Do a good job.
- 2. Do a good job.
- 3. Do a good job.
- 4. Tell people about it.

Following this formula, it appears that the key to good public relations is an excellent guidance program. In fact, this is true!

You are your public relations program. Your guidance program and your public relations program are integral, not separate things. If you have a good guidance program, you will have good public relations.

Do you want to improve your public relations? Follow the proven formula. Make your program the best it can be. Soon you won't be able to distinguish between activities that improve your guidance program and activities that improve public relations. They are one in the same.

So instead of thinking about improving public relations, let's think about improving our guidance program. Here are some tips:

- ▶ **Develop a brochure** not a puff piece on your program, but to let parents and students know about your program so they can get involved.
- ▶ Write articles for your school building/district newsletter or the local newspaper on timely, helpful topics, e.g., dealing with gangs, how to choose a college, coping with a loss.
- Prepare tip sheets available to parents at open house, conferences, through the mail, or on the website.
- ▶ Be involved in school and community activities. Let kids, parents, and teachers see you at concerts and plays and athletic events.
- ▶ Coordinate school programs like Red Ribbon Week activities.
- Present your program annually at a staff inservice, parent meetings, and to your school board.
- ▶ Ask for time on the agenda at staff meetings to keep guidance activities and concerns on the front burner.....
- ▶ Attend a workshop, a conference, or class for your own personal growth.
- Make a packet about your program for new families.
- **Establish an orientation program** for new students.

Are these public relations projects or just components of a good guidance program? It's hard to tell the difference. So, if you want better public relations, just do a good job and remember to tell people about it!

Dave Sparks, Western Hills AEA

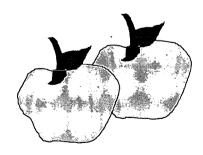






### **ADDITIONAL IDEAS**

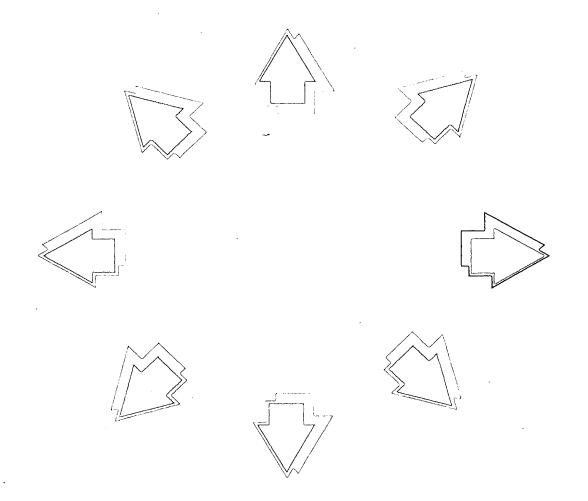
- Develop a counseling calendar for the school year
- Start a speakers bureau
- Develop proclamations and celebrations
- Design business letterhead
- Design a business card
- Use banners and signs
- Develop awards to sponsor, then nominate and give to someone
- Create a contest
- Sponsor an event
- Make yourself available to present seminars or workshops
- Teach a class
- Develop board games to go with units
- Posters
- Write an opinion and/or editorial
- Develop a newsletter
- Send special reports.
- Public service announcements
- Use promotional items
- List yourself as an expert in directories
- Provide a resource library for educators and parents
- Join service organizations
- Volunteer





Resource: Brenda Melton, M.Ed., LPC, ASCA Public Relations Chair, 2000-2001

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# Evaluation and Assessment



### **EVALUATION AND ASSESSMENT**

### I. Program Evaluation

- A. Framework for Program Evaluation
- B. Defining, Evaluating, and Ensuring Accountability
- C. Evaluating Guidance Curriculum
  - 1. Academic
  - 2. Career
  - 3. Personal/Social
- D. Evaluating the Four Program Elements
  - 1. Framework
  - 2. Program Delivery
  - 3. Content
  - 4. Resources

### II. Counselor Appraisal

A. Counselor Effectiveness Requires Setting Curricular Priorities

- B. Counselor Effectiveness Requires Managing Comprehensive Programs
- C. Counselor Effectiveness Requires
  Adhering to the National Standards

### III. Student Assessment

- A. Expanding Student Assessment Using Goals, Objectives, and Performance Standards
- B. Methods of Assessing Student Academic, Career, and Personal/Social Competencies
- C. Evaluating Assessment Methodology





### PREFACE: WHAT IS EVALUATION?

In order to effectively evaluate the components of a comprehensive counseling/guidance program, we must identify the basic areas involved in evaluation itself. For example, what are the purposes, types, and timing of evaluation? What exactly is involved in program evaluation, personnel evaluation and student evaluation? Answers to these questions are forthcoming in this section on assessing comprehensive school counseling and guidance programs.

The purposes of evaluation are at least twofold: to provide data to guide decisions about the program and personnel, and to communicate those results to the beneficiaries of student counseling. Such purposes are accomplished individually and district-wide by highlighting and achieving standards and competencies. As such, it is necessary that evaluation be ongoing, providing continuous feedback during all steps of the process. In this way, school programs become dynamic forces for shaping and changing school culture. The results of ongoing evaluation demonstrate program effectiveness, thereby meeting the demand for accountability and for responding to changing needs of students and society. This is the reason the program must be integrated into the day-to-day culture of the school.

The types of evaluation include program, personnel, and student assessment and appraisal. Evaluating programs requires us to look at program structure, implementation, results, and needed modifications. Using instruments that have scaling continuum for degree of compliance (1 = not implemented, 5 = fully implemented), we can measure the effectiveness of all components of a comprehensive guidance program. A specific area of evaluation focus, in addition to program and personnel, is student assessment, or measuring student outcomes in relevant domains such as academic, career, and personal/social development. Student evaluations need to employ criterion standard comparisons, pre- and post-test measures, control group comparisons, and responsive observations (Gysbers).

The *timing of evaluation* includes short-term, intermediate, and long-range efforts to look at the program in its entirety as well as at individual components of the program as parts of the whole. Short-term evaluation begins immediately upon completion of the activity, such as a guidance lesson. Intermediate evaluation occurs at intervals throughout the school year, and focuses on targeted competencies (benchmarks). Long-range evaluation is completed at transition points, such as when students move from elementary to middle school or from middle school to senior high; in addition, long-range planning can take the form of a follow-up survey one year following graduation.

As an integral part of the comprehensive counseling and guidance program, evaluation provides evidence of both strengths and weaknesses in the program, the personnel, or student performance. Strengths need to be publicized; weaknesses provide an opportunity for growth. Regardless, research indicates that parents, faculty, and administrators increase support when they know what is being done, what is benefiting the school, and what is needed. For example, a weakness may be the result of under-staffing or of doing non-counseling activities. When it is clear to others that there is a problem, changes can be made. Program standards are the mirror into which we look to determine what we are doing well, and what we need to change, as they relate to three key areas of a comprehensive counseling and guidance program: program evaluation, personnel evaluation, and student evaluation.

**Program evaluation** involves conducting a self-study, then incorporating the information from the self-study into the expectations for counselor performance. The self-study is a full, written description of how the guidance program is meeting program standards, which are derived from the structural and programmatic components of the comprehensive counseling and guidance program development guide, discussed in this chapter. An example



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of one self-study is found at the end of this chapter, as are examples of counselor evaluation forms.

Personnel evaluation involves establishing a job description, then evaluating counselor performance in relation to it. A counselor job description is essential because it establishes a performance-based evaluation system to use to determine merit pay as well as remediation or professional training efforts. The written job description would be based on the elements and components of the Iowa Comprehensive Counseling and Guidance Program Development Guide as well as the National Career Development Guidelines and Staff Competencies and/or ASCA Comprehensive Program Standards. In addition, job descriptions would be written specifically for each level: elementary, middle, and high school, and would need to be written in observable, measurable, specific terms that are scored on a continuum from unsatisfactory to exemplary. Sample job descriptions can be found in Section 4 – Counselor Role.

Student evaluation measures the impact of the Comprehensive Counseling and Guidance Program on student perceptions of school achievement and is based on results rather than aspirations. Student evaluation answers questions such as, "To what extent have students mastered the guidance competencies?" and, "Does every student have a useful individual education and career plan?" Student evaluations will show the positive effect of the guidance program on school culture and the extent to which school district learning goals are met. Examples of student assessments are in the Appendix.

The following paragraphs provide more explicit instruction in the purpose, the definition, the role, and type of school counseling program information to look at and measure in three major areas: program evaluation, counselor appraisal, and student assessment.





Iowa Comprehensive Counseling and Guidance Program Development Guide

### PROGRAM EVALUATION

School counselors may be seen as ancillary personnel in the schools, or they may be seen as indispensable agents of student growth. Depending upon local and federal statutes, mandates, and traditions, local schools typically have broad discretion to determine the role and function of the school counselor. State legislators, state universities, social service agencies, school personnel (superintendents, principals, teachers, staff), parents, and youth may differ in their perceptions of the role and function of school counselors. School counselors may even differ in their perception of their role and job description. Regardless, one thing is clear: schools need good school counseling programs that are comprehensive, that address the mission of the school, that enhance academic performance and career possibilities, and that respect the developmental and social-emotional needs of the growing individual. As such, school counselors are, and must continue to be school leaders.

As leaders, school counselors both experience and shape school culture. Depending on the culture of the local school community, school counselors may be leaders of, among, or with other school personnel. Leadership and culture are two sides of the same coin, with both sides functioning interdependently. Thus, as leaders, school counselors are <u>cultural managers</u>.

In fact, there is a possibility that the only thing of real importance that leaders do is to create and manage culture (Schein, 1985). If school counselors see their role as school leaders and as managing school cultures, then they can begin the process of forging professional identities that are dynamic and proactive rather than static and reactive. Leaders lead. School counselors lead. Whether or not people follow, and who will follow, is determined by the outcome of what we do. If school counselors create school cultures where students feel welcome and prized, and if their prevention and intervention efforts maximize student learning potential, then par-

ents, teachers, and administrators will be our allies. In such instances, we will be fulfilling the mission of our schools. Therefore, the culture that school counselors create is one of learning.

Creating and managing a learning culture and developing and maintaining a culture for personal growth and development are complex tasks and demand specific skills. One important specific skill is the ability to <u>evaluate program effectiveness</u>. In the sections that follow in this chapter, we examine the components of program evaluation, ASCA Role Statement, counselor appraisal, student assessment, and community public relations. These five areas are those key aspects of a comprehensive counseling and guidance program to which school cultural managers must remain accountable. In so doing, school counselors will be creating dynamic, developmental, and undeniable cultural forces for change that is positive, productive, and permanent in the life of all our students.

### Framework for Program Evaluation

Social forces at any given time in history shape community expectations of the role and function of school counseling. In the 60's, schools were rarely challenged about the need for school counselors, especially in high schools, because of our competition with the former Soviet Union for superiority in space. The National Defense Education Act (NDEA) encouraged math and science, and actively sought talented students who would lead our country to greatness. School counselors were essential school personnel in this effort. In the 70's and 80's, school counselors were expected to demonstrate accountability for their success in promoting the mission of our country, our states, our communities, and our schools. In the 80's and 90's, our national agenda became one of promoting equal rights, reducing crime and violence, increasing spiritual fulfillment, global interdependence, respecting ethnic and cultural diversity, adapting to and achieving dominance in the microelectronics revolution, protecting our environment, and finding ways to remain a family while respecting the various configurations of family structure.



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In the 2000's, our current educational agenda embraces three levels of social forces that influence the school counseling and guidance curriculum: national and international; local community; and culture of the educational setting (Parkay & Hass, 2000).

Since social forces are constantly changing, school counseling approaches must also change in order to lead and to manage the changing school culture. For school counseling curriculum planners, we need to assess how we will incorporate unknown futures into our work. In so doing, school counselors will demonstrate dynamic leadership and cultural management.

## Defining, Evaluating, and Assuring Program Accountability

Although in the recent past, there may have been some attempt to avoid program evaluation and professional accountability (Lombana, 1985), that reluctance has largely disappeared because state departments of education are now requiring accountability information (Fairchild, 1993). Some of the more prominent accountability tasks are: conducting needs assessments; completing activity evaluations; surveying students, parents, and teachers; using self-rating scales; and initiating a performance appraisal. But before any of that can be done, school counselors need to determine how they will define accountability, how they will evaluate their school counseling program for accountability, and what format to use to provide assurance to themselves and to their constituencies that they are in fact holding themselves and their program accountable.

Defining program accountability must incorporate the idea of the school counselor as a cultural manager, thus: "Accountability is a condition in which meaningful information about program needs and accomplishments is made available to those who are responsible for or affected by the program and avenues are accessible for creating changes (Wysong, 1973)." This definition implies a dynamic state of preparation wherein consumers of our services: 1) have some say in what we do, 2) have awareness of what we accomplish, 3) have access to helpful information, 4) share responsibility for the counseling

program, 5) benefit from our role, and 5) help us reach the school community's desired goals. So, school counselors have the critical responsibility of defining the school counseling and guidance program and curriculum, communicating the program to consumers, enlisting cooperation for delivery of the program, providing information and feedback to consumers regarding the success of prevention and intervention efforts, soliciting guidance and assistance in improving the program so that desired changes are achieved and maintained, and publicizing successful program outcomes to the community.

Evaluating program accountability is more complicated than simply defining it. A program can be evaluated for its accountability when it has an identity and a mission, both of which are measurable and achievable. The identity of the Iowa Comprehensive School Counseling and Guidance Program Development Guide is a blueprint for school improvement where K-12 students are a priority, and where parents, school staff, and community are involved. Remember that the program components of the Iowa Guide include a guidance curriculum that utilizes individual planning, responsive services, and systems support, that develops student academic, career, and personal/ social goals, and that contributes to student achievement and success. The mission of the Guide is for school counselors to educate according to developmental principles so that students will succeed in school, work, family, and life, and so that students will ultimately enjoy healthy, satisfying lives. Therefore, evaluations of the program must include every aspect of the components of the program that contribute to its identity and mission (see Appendix for Evaluation Components of a Comprehensive Counseling and Guidance Program).

In <u>assuring accountability</u>, we need to look at two separate but related aspects: program evaluation and counselor effectiveness; in addition, we need to explore models and methods of accountability that have been successful in the counseling literature. The purpose of training school counselors to evaluate their work is this: a) to empower counselors to foster their own professional development; b) to show the value of school counselors and school counseling to deci-





Iowa Comprehensive Counseling and Guidance Program Development Guide

sion makers; and, c) to remind school counselors that they need to use credible and valid practices if we are to effectively impact student lives (Schmidt, 1999). The reason we use accountability models and methods is that, in doing so, we are using the tools of our profession in a responsible and efficient manner. Some of these important process and outcome evaluation guidelines include: 1) goals must be defined, agreed upon, and address counseling (not teaching) standards; 2) all people served by the school counseling program are canvassed as to the effectiveness of the program; 3) valid instruments, measures, and methods must be used; 4) evaluation must be ongoing, and viewed as a vital and integral component of designing, developing, and delivering services to students, parents and teachers in schools; 5) evaluation processes must result in helping the school accomplish its mission (Stronge & Helm, 1991); and, finally, 6) evaluation must result in improving performance. Both program evaluation and counselor appraisal will show strengths and weaknesses of personnel. Positive goal setting will be used to continue areas of program and counselor strength and to improve areas where outcomes are not achieved. To aid school counselors in learning further accountability measures, more detailed information on counselor appraisal will be addressed later in this chapter, followed by a discussion on student assessment. In addition, some useful examples of process and outcome evaluation formats are provided at the end of this chapter.

### **Evaluating Guidance Curriculum**

Curriculum and instruction are interdependent and part of the same process. In an excellent curriculum for school counseling, both what and how we teach are important considerations. A useful definition of curriculum incorporates the idea that it is inclusive and is comprised of "all the experiences that individual learners have in a program whose purpose is to achieve broad goals and related specific objectives, which is planned in terms of a framework of theory and research or past and present professional practice" (Parkay & Hass, 2000). This definition requires that curriculum be preplanned, with the objectives developed in light of theories and research on social

forces, human development, learning, and knowledge and cognition. For school counselors, the comprehensive school counseling curriculum must be centered in three spheres of student development, with each carrying equal weight in importance and in allocation of resources: career, academic, and personal/social.

Supporting the Academic Curriculum. Maximizing potential by improving student learning is also a role of the counselor. All children can learn (Edmonds, 1979), and because this is true, school counselors must do their job to support the academic mission of the school by contributing to every student's lifelong learning success. School cultures must safeguard equal access to educational options and opportunities. Counselors can keep access open by supporting the policy that students are seen for their potential and for their current ability. The counselor's role as an advocate is pivotal in the support of an assessment process for each child's ability and to provide support in removing obstacles to learning. When appropriate, the counselor assists the school psychologist by providing valuable information concerning the student's academic history. Also, the counselor's role is to act as a liaison to the teacher and parent(s) to support the school psychologist's program for remediation where the student's academic skills have lagged. Additional counselor support is provided by conducting guidance lessons in study skills, time management, and by providing appropriate counseling when emotional or mental health issues impede academic progress. From kindergarten to community college, students not only need to learn how to learn (Novak & Gowan, 1991), but also they must have the freedom to learn (Rogers, 1969). Counselors serve an important role when they act as consultants to students, parents, and teachers in explaining and using learning theory to help students achieve. Any comprehensive school counseling program provides support to the school's academic curriculum and is an advocate for the ongoing evaluation of the academic curriculum.

Evaluating <u>Academic</u> Curriculum. Maximizing potential by improving student learning is a main goal of school counseling. All children can learn



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(Edmonds, 1979), and because this is true, school counselors must do their job to contribute to the academic mission of the school by contributing to every student's lifelong learning success. School cultures must safeguard equal access to educational options and opportunities. School counselors can keep access open by making sure that students are seen for their potential and for their current ability. School counselors can play a pivotal role in advocating for student achievement by assessing each child's ability, by removing obstacles to student learning, by evaluating each child's academic history obtained from the student's file, by setting up a program for remediation where academic skills have lagged, by conducting guidance lessons in study skills, time management, and setting academic goals, and by referring for appropriate counseling when emotional or mental health issues impede academic progress. From kindergarten to community college, students not only need to learn how to learn (Novak & Gowan, 1991), but also they must also have the freedom to learn (Rogers, 1969). School counselors serve an important role when they act as consultants to students, parents, and teachers in explaining and using learning theory to help students achieve. Any comprehensive school counseling program must include an academic curriculum and a way to evaluate the effectiveness of this curriculum for every student in our schools.

Evaluating Career Curriculum. Lifelong learning includes lifelong consideration of career options and possibilities. A K-14 career curriculum is an important component of the Iowa guide for school counseling. Although many people believe that career interests need not be addressed in elementary schools, children are in fact influenced by family, community, and media in their career considerations (Super, 1990) and so it is appropriate to help young children explore the meaning of these messages from the media, especially where such messages may discourage consideration of careers because of sexism or racism. Also, many children at the elementary level lose later access to appropriate careers because parents and school counselors may not be aware of the intimate connection between math and science performance and eventual academic opportunities and their relation to future career options. For example, many parents do not know that math skills must be in place by eighth grade in order for children to take an honors math class, a class that allows for completely different academic and career opportunities than would otherwise be available to their children. So, discussions about the importance of math or science in relation to careers are important *now* if our children's *later* career choices are to remain viable. From kindergarten through community college, students are bombarded with messages about careers and they need ongoing guidance in processing which messages will lead them to fulfilling their potential. Comprehensive school counseling programs always include an evaluation of the career curriculum.

Evaluating Personal/Social Curriculum. Achieving academically and maintaining satisfying employment are unlikely if students are feeling miserable about themselves. Although historically career and academic testing was an integral part of school counseling since the 1960's, much of school counseling has focused on the personal/social domain. This area currently may be one of the most developed spheres of counseling prevention, skill development, and intervention. With today's complex social, economic, environmental, and global press, many children are at significant personal/social risk. In a nation where we have more affluence than in any other epoch, many students report a palpable need for meaning, purpose, and direction. In addition, many of our children are simply not safe in their neighborhoods and in their schools. More now than ever, we have an urgent need for planning a curriculum that will help our children develop moral character, resolve conflicts, manage their emotions, learn to collaborate, and live healthy lives. From kindergarten to community college, students need help deciding who they are and who they want to be, in relation to self, others, and the world. An exemplar comprehensive school counseling program will include an evaluation of a developmentally appropriate personal/social curriculum that will address these pressing interpersonal challenges.

In sum, school counselors <u>must have and must</u> <u>evaluate their guidance curriculum</u>, addressing the academic, career, and personal/social domains of student development, while using the basic inter-





ventions of school counseling (individual, small group, large group, consultation, and coordination) across these three domains, and while optimizing the larger context of a comprehensive guidance program comprised of at least four components: guidance curriculum, individual planning, responsive services, and system support (Gysbers and Henderson, 1997; 2000).

### **Evaluating the Four Program Elements**

Iowa's Comprehensive Counseling and Guidance Development Guide is comprised of four major program elements: Framework (which includes two components: conceptual and structural); Program Delivery (which includes four components: guidance curriculum, individual planning, responsive services, and system support); Content (which includes three components: academic, career, and personal/social); and, Resources (which includes four components: human, political, financial, and technological). Each of these program elements will now be discussed, for the purpose of highlighting the need for evaluation of each element, and each component of the comprehensive counseling and guidance program, or in order to satisfy accountability considerations, and in order to provide a mechanism for school counselors to reference so that they can better publicize their work, their results, and their need for additional resources or staff.

Program Element 1: FRAMEWORK. The Framework consists of two components that must be evaluated annually: conceptual and structural. The <u>conceptual</u> framework includes the mission statement, the rationale, benefits, and assumptions. The <u>structural</u> framework includes at least six components of an exemplar comprehensive counseling and guidance program: steering committee, advisory committee, staffing patterns, budget, guidance resources, and facilities. Given these elements and components, we can now look to see the degree to which, and the quality of, any specific school counseling program in Iowa. Each component and element has an attendant evaluation probe. For example, does your program have a mission statement?

A rationale? Benefits? Assumptions? Additionally, does your school counseling program have a steering committee? An advisory committee? Staffing patterns? A Budget? Guidance Resources? Adequate facilities?

### Program Element 2: PROGRAM DELIVERY.

The Program Delivery consists of four components and a total of 14 Program Delivery elements. The first component, guidance curriculum, addresses three areas of student development (academic, career and personal/social) and has nested within it three elements needing evaluation: Are classrooms adequate? Are school counselors presenting guidance lessons? Are school counselors utilizing structured groups? The second component, individual planning, contains three elements: Are school counselors adequately managing the Student Educational Plan? Are they providing effective advising? Are they using assessment instruments and processes validly and appropriately? The third component, <u>responsive services</u>, must be evaluated by addressing questions such as: Are school counselors effectively using individual counseling? Do school counselors utilize small groups when possible? Are school counselors fulfilling their professional responsibilities as consultants to teachers, students, and the community? And, are school counselors referring when appropriate, and taking care not to operate outside of their area of expertise? The fourth and final component of Program' Delivery is system support. To evaluate this element, questions to consider include: Are school counselors managing all aspects of their school culture related to academic, career, and personal/social student development? Are school counselors actively involved in public relations with the community, with the media, and with varied consumers of school counseling success (such as local business and industry)? Are school counselors members of their professional organizations (ASCA, ACA, AERA), and are they attending and contributing to these organizations during conferences and continuing educational opportunities? And finally, are school counselors holding themselves accountable to their profession and to their schools by evaluating their work, and the results of their work as it impacts student lives in grades K-14?



Program Element Three: CONTENT. Evaluation questions that must be addressed to satisfy this one content element, <u>competencies</u>, are three: Are students becoming more self-knowledgeable? Are students achieving educational and occupational information at a level that is appropriate and helpful to them? And, lastly, are students actively engaged in career planning in appropriate grades and stages of development?

Program Element Four: RESOURCES. To evaluate the Resources available to school counseling programs, we need to look at four separate elements: human, political, financial, and technological. First, looking to the human element, we ask, How are school counselors creating a humane and developmental appropriate learning climate in the school? How are school counselors networking with the community in order to facilitate educational outcomes? To what extent are school counselors consulting with business and labor personnel in order to establish a partnership with important consumers of the school's success? Second, looking at the *political* element, we can ask, Do school counselors have a solid working relationship with School Board members? Do school counselors advocate for legislation to benefit students' academic, career and personal/social concerns? Do school counselors create and establish policy to ameliorate oppressive conditions that limit student growth and potential? Third, looking at the financial element, two questions of importance are, to what extent are school counselors aware of, and active in, securing state funding to promote student well-being and to facilitate the educational mission of the school? Also, to what extent are school counselors writing grants for improving the delivery of school counseling and for improving and managing the learning culture in their schools? Finally, looking to the fourth element, technological, we can ask in an evaluation of school counseling programs, do school counselors have the requisite, necessary, useful, and up-to-date equipment for helping students achieve their academic, career, and personal/social learning outcomes? Can school counselors successfully and appropriately master desired management systems that will allow for timely, accurate, useful, and secure information access and flow?

These four program elements (Framework, Program Delivery, Content, and Resources) are the necessary

elements to assess when evaluating comprehensive school counseling program needs and success. Each of the components, nested within each of these four elements, must also be evaluated if we are to practice comprehensive school counseling principles. In addition to evaluating these four elements, however, we must also evaluate the school counseling program distribution of time in relation to all of these elements, but especially in relation to the second program element, Program Delivery.

Suggested time distribution in percentages for the Program Delivery components are now listed. For Guidance Curriculum, a school counselor is expected to invest 40% of available time at the Elementary level, 35% at the Middle/Junior High level, and 25% at the High School level. For Individual Planning, the percentages are 10%, 25%, and 35%, respectively. For Responsive Service, the percentages are 35%, 25%, and 25%. And for System Support, the percentages of time are 15%, 15%, and 15%. A specific example would be that of the elementary counselor, who is expected to spend 40% of available time in developing the school counseling guidance curriculum addressing academic, career, and personal/social aspects; 10% developing individual planning efforts such as advising and assessing; 35% of available time responding to students through counseling, consulting, or referring for specialized help; and 15% of available time for system support such as managing, relating to the public, and evaluating the comprehensive school counseling program. Accountability to the profession of school counseling requires careful self-auditing and staff-auditing of the counseling team, to be certain that all students are being served and served well. An audit trail will indicate where resources are lacking, and can justify expenditures and budget increases that would otherwise not be seen as needed by administrators or by School Board members.

In sum, as can be seen from the information provided to the reader, a comprehensive school counseling and guidance program consists of many elements, and of even more components. All must be systematically addressed in a complete evaluation.





### **EVALUATION INSTRUMENTS**

### **COMPETENCY EVALUATION SURVEY (K-1)**

Editorial Note: A sample of evaluation instruments is included from the Missouri Model, Level K-1. For additional evaluation tools, see the complete model developed by the state of Missouri.

### Suggestions for Evaluation

- Consider reading items aloud to the group to allow for differences in reading ability.
- Teach vocabulary in advance or be prepared to explain some items or terms.
- Have students use markers (paper strips or rulers) to keep their place, if needed. (This is especially helpful with young students or those who are easily distracted.)
- With older students, consider saving paper (and time) by developing a simplified one-page answer sheet or having students number notebook paper. Read items aloud and/or show them on an overhead projector while students write their answers on paper. A standardized answer sheet can simplify tallying time.
- With younger students, circulate to be sure they are in the right place.
- Determine a method of tallying results that will be as quick and accurate as possible.
- Convert results to percentages. For example, divide number of "yes" responses by the total number of students surveyed in that class or grade to get the percentage of "yes" responses.
- How will you handle items left blank? Count as a "yes?" Count as a "no?" Do not count blank items at all? Ask the student to complete the item?
- Anticipate problems, questions, etc., that might arise. For example, an item under Family Responsibilities asks whether they have learned about getting along with their brother, sister, stepbrother, or stepsister. How will you handle this item with an only child?

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Model





Iowa Comprehensive Counseling and Guidance Program Development Guide

### **COMPETENCY EVALUATION SURVEY (GRADES K-1)**

### Career Planning and Exploration

Exploring Careers			
I have learned			
◆ about different jobs	<b>♦</b>	Y	N
× about good work habits	×	Y	N
▲ why people work	<b>A</b>	<b>.Y</b>	N
≯ that people need to work together	×	Y	N
* about things I like to do	*	Y	N

How Being Male or Female Relates to School and Work	
I have learned	
how to work and play with boys and girls Y N	
• how girls and boys can do any classroom job • Y N	

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Model



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### Leisure Time

I have learned . . .

- about different hobbies, sports, and activities ...... Y N

### **Knowledge of Self and Others**

### **Understanding and Accepting Myself**

I have learned . . .

- about a wide variety of feelings . . . . . . . . . . . . . . . . . Y N
- how to express thoughts and feelings ..... Y N

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Model





# Making Decisions I have learned . ♣ that I can make choices . ♣ Y N how to come up with many possible choices . ♣ Y N how to look at my decisions and to change poor ones . ♣ Y N ♣ how to accept responsibility . ♣ Y N

Getting Along with Others			
I have learned			
♦ how to make and keep friends	•	Y	N
★ that all people are not alike	×	Y	N
▲ how to get along with boys and girls	•	Y	N
how to ask parents, teachers and other adults for help	<b>₫</b>	Y	N ·

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Model



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# Alcohol and Other Drugs I have learned . about alcohol and other drugs and what they do to people . Y N how to say NO to people who try to get me to use alcohol and other drugs . Y N how to deal with the consequences of saying NO . Y N who to talk to when I need help . W Y N

Family Responsibilities	٠	
I have learned		·
♦ how to get along with parents, stepparents, or guardians	Y	N
<ul><li>★ how to get along with my brother, sister, stepbrother, or stepsister</li></ul>	Y	N
▲ things that cause problems in families	Y	N
how to find help when my family has problems	Y	N
how to help with family responsibilities	Y	N

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Mode.





### **Evaluation Vocabulary**

### Grades K-1:

Work habits

Strengths

Look (view, evaluate)

Accept responsibility (for my decisions)

Guardian

Hobbies

**Talents** 

Consequences

Expected

Solving

Poor

Family responsibilities

Likes/Dislikes

Adapted from the Missouri Comprehensive Guidance Competency Evaluation Model



### SAMPLE MODEL NEEDS ASSESSMENT

Help us plan for the future of counseling and guidance services in (town). A task force will use the results of this assessment to develop priorities for all students. This survey is being distributed students at all grade levels, so it is important that you answer every question.

- 1. I am a
  - a. Teacher
- b. Parent/Guardian
- c. Student
- d. Administrator

- 2. I am
  - a. Male
- b. Female

- 3. I am
  - a. Age 12-16
- b. Age 16-18
- c. Age 18-45
- d. Age 45+

- 4. School level . . .
  - a. K-3
- b. 4-6
- c. 7-8
- d. 9-12
- e. Community College

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(Note: Above categories should match those of your program in scope.)

Now it's your opinion!

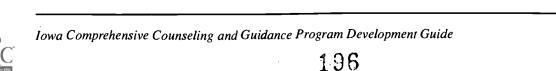
Please respond using the following scale to rate importance or priority:

A Highest Priority	C Necessary	E Not Needed
<b>B</b> - Very Important.	D Optional	• · · · · · · · · · · · · · · · · · · ·

### **ACADEMIC**

Students should:		Priority
1.	become more aware of educational alternatives after graduation.	ABCDE
2.	learn to make good use of free time.	ABCDE
3.	learn more about high school.	ABCDE
.4.	receive help in selecting courses for high school.	ABCDE
5.	learn about financial aids for college and job training.	ABCDE
6.	understand standardized test scores.	ABCDE
7.	be aware of services available in the school and community.	ABCDE
8.	know how much education/training will be needed for the occupations of interest.	ABCDE
9.	take responsibility for developing plans to reach educational/occupational goals.	ABCDE
10.	know where to go for help at school.	ABCDE
11.	know how to study better.	ABCDE
12.	understand what they can realistically achieve.	ABCDE
13.	find courses which are appropriate to their educational needs.	ABCDE
14.	know how to assess and evaluate their goals.	ABCDE

Adapted from Millard Sr. High School, Millard Public Schools, Pupil Personnel Services, Omaha, NE





A Highest Priority	C Necessary	E Not Needed	
B Very Important	<b>D</b> Optional		

### CAREER/VOCATIONAL

Stude	nts should:	Priority
1.	learn what career training is available while in high school.	ABCDE
2.	find out what they are good at doing.	ABCDE
3.	have their parents involved in their career plans.	ABCDE
4.	talk to a counselor about career plans.	ABCDE
5.	understand employment outlook in their interest area.	ABCDE
6.	obtain some on-the-job experience in their interest area.	ABCDE
7.	know how to find out which occupations match their interests, values, and abilities.	ABCDE
8.	know what kind of work dropouts get.	ABCDE
9.	develop career plans and goals.	ABCDE
10.	be able to apply for a job both in writing and in person.	ABCDE
11.	know what habits and aptitudes employers desire.	ABCDE
PER	SONAL/SOCIAL	
Stude	ents should:	Priority
1.	be able to solve conflicts between their parents' desires and their friends' desires.	ABCDE
2.	understand their values and the use/abuse of drugs including alcohol.	ABCDE
3.	have good relationships with teachers.	ABCDE
4.	talk about personal concerns with a counselor.	ABCDE
5.	exercise self-discipline and behave appropriately.	ABCDE
6.	be able to talk with their family more easily.	ABCDE
7.	be themselves rather than try to be what someone else wants them to be.	ABCDE
<b>·8</b> .	be a better listener and respond better to others.	ABCDE
9.	know their teachers care about them.	ABCDE
10.	become more tolerant of persons whose views differ from theirs.	ABCDE
11.	better understand people older than themselves.	ABCDE
12.	take action toward solving their own problems.	ABCDE
13.	know how to make decisions about school problems.	ABCDE
14.	learn how to express their feelings instead of keeping them to themselves.	ABCDE
15.	get along with peers better.	ABCDE
16.	know how their values affect their life.	ABCDE
17.	be needed - to have friends who need their help.	ABCDE
18.	accept criticism better.	ABCDE
19.	develop life-long recreational interests that will make their leisure time enjoyable.	ABCDE

Note: Items should be designed by local districts to reflect their program, grade level(s), and community.

Please comment or make suggestions concerning long-range goals for counseling and guidance services.

 $A dapted \textit{ from Millard Sr. High School, Millard Public Schools, Pupil Personnel Services, \textit{ Omaha, NE} \\$ 



20.

feel good about themselves.

ABCDE

ID NUMBER SPECIAL CODES			Hi	igh So	hool
A B C D E F G H I J Guidance I	rogra	m Ne	eds As	sessi	me nt
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Strongly Agree A	<b>-</b>				
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	<b>\Pi</b>	₩.	♦	$\forall$	♦
. It is important to hold an annual conference with every student.	Α	В	С	D	Е
2. The Quidance staff has up-to-date information for post-secondary career planning.	Α	В	С	D	Е
3. The Guidance staff contributes to the overall growth and development of students	Α	В	С	D	Е
4. The goals and purposes of the Guidance program are clear to me.	Α	В	С	D	E
5. The Guidance staff is committed to fostering academic success for all students.	Α	В	С	D	E
5. Students/Parents are made aware of Guidance services and events.	Α	В	С	D	E
7. Group counseling sessions should be available to students.	Α	В	.C	D	E
B. The Guidance staff is a resource for students' personal/social issues.	Α_	В	C	D	E
9. Course selection is effectively addressed by the Guidance Department.	Α_	В	C	D	E
10. Quidance services are fair and equitable for all students.	Α	В	C	D	E
1. All students receive career planning assistance regardless of post-graduate plans.	Α	В	C	D	E
12. Students feel comfortable talking to Guidance staff.	Α	B	С	D	E
13. Students know how to access and where to find scholarship and financial aid	Α	В	С	D	E
information.		D	<del>  _</del>	- D	E
14. Guidance staff should survey student needs periodically.	A	В	С	D	E
15. Resources to prepare for college entrance exams are available in the Guidance	Α	В	C	D	E
office.  16. The Guidance staff provides current and cutting edge information.	A	В	С	D	E
17. Guidance staff utilize effective problem-solving skills when resolving student	<del>  ^</del>			<del>  -</del>	
issues.	Α	В	С	D	E
18 Guidance services are tailored to meet the needs of all students.	Α	В	, C	D	E
19. The Guidance staff makes an effort to know students personally and academically.	A	В	c	D	E
20. Scholarship information is available to all students.	A	В	C	D	E
21. Individual counseling sessions are available to students.	A	В	C	D	E

Adapted from the Harlan Community School District





### WRITE-IN AREA I

1. What role should the Guidance Department serve in addressing student drug and alcohol issues?

DO

NOT

MARK

IN

THIS

SHADED

AREA

### WRITE IN AREA

2. What are the strengths of the Guidance Department at Harlan Community High School?

### WEITE IN AREA

3. What changes, if any, are needed in the Guidance Department at Harlan Community High School?

	OR O	FFIC	E USE	ONL	Y
1	Α	В	С	D	Е
2	Α	В	c	D	E
3	Δ	R	C	D	E

DO NOT MARK
IN THIS
SHADED AREA



Adapted from the Harlan Community School District



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### GRADUATE FOLLOW-UP QUESTIONNAIRE

A.	NAME(First)				
			(Middle)	(Last)	
	MAIDEN NAME IF MARR	IED	· ·		
B.	Male	Female	:		
C.	Present Address				
		(Street)	(City)	(State)	(Zip)
D.	Year of High School Gradua	tionN	lame of High School_		
E.	Present Marital Status (Chec	k one)			
,	☐ Single ☐ Divorced	☐ Married Widowe	d	Separated	
D.					
Pleas	se indicated what you are present				
	Employed full-time In school full-time	☐ Employed par ☐ In school par		☐ Unemployed ☐ In armed forces	•
Ō	Homemaker	Other (spec			
If yo	ou are employed full- or part-time	:			
Wha	it is your present job title?				
Wha	it is your major work activity?	•			
Com	pare what you are presently doing now is (check one).				
	What I expected to do. Unrelated to what I expected to		Related to what I expe	cted to do.	
Have	e you continued in some form of	post-high school e	ducation or training?		
	Yes		☐ No		
If yo	our answer was yes, check which	of the following ty	pe(s) of education you	have pursued:	
	Four-year college, private or ch Area schools (area community voc/tech)			ge, public or state unior college, private specialized tech school	, private
_	Community or junior college, p	•	Apprenticeship	training	





rogram of Study/Training		
School:		·
rogram of Study/Training:		
School:		
Program of Study/Training:	·	
Did you finish or graduate from a prog	gram?	
☐ Yes	□ No	
f yes, please list your major or area of	f training and the degree, diploma, or certificate (	if applicable).
	<u>-</u>	
•	as. (Mark with appropriate number.)  (2) Little value (3) Some value	(4) Didn't talea
earned in the following curricular area (1) Considerable value	as. (Mark with appropriate number.)  (2) Little value (3) Some value	(4) Didn't take
(1) Considerable value  Math History/Social Studies	(2) Little value (3) Some value  Art Br	isiness Education
(1) Considerable value Math	(2) Little value (3) Some value	isiness Education
(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sa	(2) Little value (3) Some value  Art Bu Industrial Arts Fo Science Ho  arme or less course work be required in various su	usiness Education oreign Language ome Economics
(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sa	(2) Little value (3) Some value  Art Bu Industrial Arts Fo Science Ho  arme or less course work be required in various su	usiness Education oreign Language ome Economics ubject areas. Choose on
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(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the same same place the numbered responses and place the  (1) Require more  Math Science	(2) Little value (3) Some value  Art Burn Formula Arts Formula Arts Formula Fo	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language omputer Science
(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sathe numbered responses and place the  (1) Require more Math	(2) Little value (3) Some value  Art Burn Formula Arts Formula Arts Formula Fo	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language
(1) Considerable value Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sathe numbered responses and place the  (1) Require more Math Science History/Social Studies English  As you think about your classes, how	(2) Little value (3) Some value  Art Burn Industrial Arts From Industria	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language omputer Science usiness Education  chers in the various sub
(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sa he numbered responses and place the  (1) Require more  Math Science History/Social Studies English  As you think about your classes, how areas. Choose one of the numbered re-	(2) Little value (3) Some value  Art Br Industrial Arts From Science How the same or less course work be required in various subject area.  (2) Keep the same (3) Don't required Government/Economics From Science	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language omputer Science usiness Education  chers in the various sub tea.
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(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sathe numbered responses and place the  (1) Require more  Math Science History/Social Studies English  As you think about your classes, how areas. Choose one of the numbered responses.  (1) Too difficult (4) Somewhat easy	(2) Little value (3) Some value  Art Branch Formula Science How Industrial Arts Formula Formul	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language omputer Science usiness Education  chers in the various sub tea.  out right on't take usiness Education
(1) Considerable value  Math History/Social Studies English Language Arts Physical Education  As you see it now, should more, the sathe numbered responses and place the  (1) Require more  Math Science History/Social Studies English  As you think about your classes, how areas. Choose one of the numbered responses.  (1) Too difficult (4) Somewhat easy	(2) Little value (3) Some value  Art Braindustrial Arts From the science How the science How the same or less course work be required in various surplements by each subject area.  (2) Keep the same (3) Don't required in various surplements are area.  (2) Keep the same (3) Don't required in various surplements area.  (2) Keep the same (3) Don't required in various surplements area.  (3) About the standards set by your team the seponses and place the number by each subject area.  (2) Somewhat difficult (3) About (5) Too easy (6) Did to the standards area.	usiness Education oreign Language ome Economics  abject areas. Choose on the as much oreign Language omputer Science usiness Education  chers in the various sub- trea.  out right n't take



Check the experiences in which you were involved. Mark the number that matches the response that best expresses the value of the activity in preparing you for life outside of school: (1) Considerable (2) Some (4) No (3) Little Guidance and counseling services Playing on athletic team(s) Career information and group/classroom guidance Participating in school plays and musicals activities Participating in band and vocal groups Encouragement and help by teachers Speech and debate Some key areas of counselor involvement are listed below. How much help did you receive from your counselor in the following areas while in high school. Answer each topic with the appropriate numbered response. (1) Considerable help (2) Sufficient help (3) Not enough help (4) Didn't need help Selecting school subjects Getting along better with other people Planning education after high school Solving personal concerns and problems Planning for an occupation or career Learning about my test results Learning more about myself Changing courses In your judgment, was your overall high school program (check one): ☐ Good Poor Excellent Adequate Would you take some time to tell us how your high school did or did not give you the preparation you wanted or needed? We consider your thoughts an important feedback as we plan for the future. Thank you for completing the survey.





### **COUNSELOR APPRAISAL**

In order to appraise, or evaluate effective counselors, we need to have criteria against which we compare school counseling performance. In this section, criteria are set forth. Effective counselors, among other things, are those who set priorities, who build a comprehensive school counseling and guidance curriculum based on the four Cs, who provide program leadership and manage school cultures, who continually engage in professional development and renewal, and who periodically and systematically evaluate their comprehensive school counseling and guidance curriculum, make needed changes, publicize success of their program, and launch new initiatives to anticipate and prepare for the future. In this section, we establish the domain within which school counselors can be evaluated in relation to these essential and basic aspects of effective school counseling.

# Counselor Effectiveness Requires Setting Curricular Priorities

Effective school counselors are known by the way they manage their school culture in relation to their school counseling outcomes. Hallmarks of effective school counselors include: planning their program based on the school mission cooperatively with the people who benefit from a well-managed counseling and guidance program; knowing what school counseling (the profession) is and how it differs from guidance (the curriculum); knowing the purpose of school counseling programs (to help people become "more able" learners); prioritizing goals and utilizing the four phases of managing a program (planning, organizing, implementing, and evaluating); practicing effective habits related to self-care and renewal; implementing the four Cs of our profession (counseling, consultation, coordination, and conducting activities); and engineering instructional formats appropriate for a guidance curriculum (on a continuum of didactic to experiential).

A school counseling program is a planned component of the larger school purpose and mission, and school counselors serve at least three populations: students, parents, and teachers (Schmidt, 1999). Some of the programs provided include individual and group counseling, consulting, testing and assessment, group instruction, and referrals, all of which are delivered within the framework of an organized, comprehensive program, and all of which are guided by the overall mission of the school, the needs of the community, and the goals of the state. The important point here is that counselor effectiveness must be evaluated within this context, and also within the context of the counseling profession as a whole. Effective school counselors are professionally aligned and involved at local, state, and national levels, and act as advocates and guides for student development. The term school counseling describes both the profession and the program established by counselors in schools. The term guidance describes a curriculum area related to affective or psychological education, and also describes particular school-wide activities such as "career guidance" (Sprinthall, 1971; Schmidt, 1999).

The purpose of school counselors, and of school counseling programs is to help people become "more able" learners and to help people develop to their fullest potential (Schmidt, 1999). This can only be done when school counselors are providing essential, rather than ancillary programs to the school, and to student learners; as such, school counseling programs must be basic to the fundamental goals of education, from kindergarten through college, and must contribute to the effectiveness of the school. Some professional school counselors view our profession as containing three essential areas: educational development, career development, and personal and social development. Other professional school counselors view school counseling as organized around four interactive program components: guidance curriculum, individual planning, responsive programs, and system support (Gysbers & Henderson, 1997). In fact, many professional school counselors believe that both these views are correct,



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that we need all of the above if we are to effectively promote maximum development. Those with experience as school counselors would most likely agree that parents and school personnel expect all of the above.

The phases of a comprehensive school counseling program are identified in the literature and can serve as a guide for prioritizing goals and objectives on the basis of adequate needs assessment and objective analysis of students', parents', and teachers' needs (Schmidt, 1999). These phases involve all school personnel and include planning, organizing, implementing, and evaluating. Planning typically occurs at the beginning of the school cycle and is the result of a needs assessment and conversations with parents, teachers, and administrators. Organizing consists of selecting major goals and objectives, assigning timelines and responsibilities, and creating a yearly schedule for school personnel involved in the guidance program, as well as setting goals and marketing the program. Implementing is the action phase, and includes intervention and prevention efforts that are accomplished through individual, small group, consultation, testing, crisis intervention, and referral counseling; this phase clearly distinguishes between counselors who are simply being "busy" and those who are being "productive," and includes scheduling programs and setting priorities, balancing time, and gathering appraisal data for future evaluation. Finally, evaluating involves using procedures to determine successes and failures of programming and to initiate future program changes, realizing that ultimately, a successful school counseling program is one that gets results. Evaluation consists of scrutinizing both program and school counselor performance outcomes, and is best viewed positively and developmentally.

In addition to knowing the definition, purpose, and the phases of a comprehensive school counseling program, effective school counselors also share characteristics in common with other successful leaders, managers, and culture-makers (Van Zandt and Hayslip, 2001; Covey, 1989; and Senge, 1990). These seven characteristics of successful cultural managers are: proactive rather than reactive leadership; keeping the end in mind (doing the right things, and doing them right); prioritizing or putting first things first; using a win/win model of leadership; seeking first to understand; managing as a whole, creating synergy; and,

finally, keeping their professional tools sharp, or sharpening the saw. These seven habits can lead to effective personal and professional management and could be classified as self-care for school counselors and associated school personnel. Such habits underscore the importance of renewing our physical, social/emotional, spiritual, mental, and professional selves so that we can best serve and lead others, and so that we can create rather than lament, our school culture.

Effective school counselors will not only utilize prevention and intervention efforts in academic, career, and personal/social spheres, and not only manage the four program components (guidance curriculum, individual planning, responsive programs, and system support), but they will also deliver the comprehensive program curriculum through direct and indirect program activities categorized as counseling and classroom guidance (direct programs), consultation, coordination, and conducting (indirect programs). These activities are commonly known as "The Four Cs." First, counseling involves helping students overcome obstacles to their maximum potential, and involves using a theory and techniques that result in "best practices," or, empirically valid ways to most effectively and efficiently improve the person's life. Second, *consultation* includes objectively viewing the concern and using developmental, preventive, or remedial interventions in concert with the individual(s) involved, as well as working with other helping persons such as teachers, parents, industrial managers, support personnel, and administrators Van Zandt and Hayslip, 2001). Third, coordination includes working with other people or agencies to achieve a goal related to school counseling, such as coordinating career days or guest lecture series, referring students to another counseling agency, conducting accountability or outcome research, or working with other professionals who can make a difference in students' lives related to the overall mission of the school. Fourth, conducting activities are those that do not neatly fall into the other categories already mentioned, yet which are essential and basic programs provided in a comprehensive school counseling program





(e.g., classroom guidance, public relations work, cooperating with teachers to complete references for college or job entry, leading group testing, conducting financial aid night, and so on).

Building an effective school counseling curriculum, using the four Cs and establishing the priority needs are absolutely critical if schools are to enjoy a dynamic and comprehensive program. In building a school counseling curriculum, there are several important considerations. First, the curriculum is created in response to a formal and informal needs assessment. Second, members of the steering committee, school personnel, and other interested beneficiaries of the school counseling program must be involved in identifying gaps and overlaps in the curriculum (Van Zandt and Hayslip, 2001). Third, school counselor managers must devise a scope and sequence chart for the entire school counseling program, including the topics and activities that are currently being included, that need to be included and that emerge as priorities. From this, a matrix can be developed that includes grade levels, curriculum topics, and activities. Fourth, outcomes must be identified and modified as determined by the steering committee. Fifth and finally, the more the teacher and counselor collaborate on the delivery of the curriculum, the more successful and more valued it will be.

Engineering effective instructional formats appropriate for a guidance curriculum involves at least six steps (Van Zandt and Hayslip, 2001). One, conduct appropriate needs assessments from appropriate groups of people. Two, with the steering committee, establish priorities. Three, identify instructional format to achieve learning outcomes. Four, develop a scope and matrix chart that identifies when, where, and how the lessons will be developed, introduced, infused, and reinforced. Five, prominently display a schedule for the year showing the guidance curriculum. And six, annually review and revise curriculum based on feedback from all involved. The formats used in the curricular interventions can range from didactic to experiential, and different formats are needed for different learning objectives.

### **Counselor Effectiveness Requires Developing Professionalism**

Being a professional school leader and an emerging professional involves looking at the whole person through the lens of multicultural appreciation and respect. Professionalism also means knowing and following both the ethical standards for school counselors, and the legal issues involving school counseling. Professionalism in school counseling presumes advocacy at the local, state, and federal level and membership in and attendance at school counseling professional organizations and conferences.

The first aspect of professionalism for effective school counselors is looking at the whole person through the use of a multicultural perspective of appreciation and respect. This necessitates that school counselors help students learn to appreciate and understand their own diversity and that of others. Michael Hogan-Garcia (1999) suggests that cultural competence can and must be learned if we are to understand each other in our complex, pluralistic society. Hogan-Garcia advances a three-step training process of achieving the four skills of cultural diversity competence, outlined in this paragraph. First of all, in order to increase cultural awareness, understanding, and competence in students and school personnel, school counselors must first become aware of and competent in multicultural skills. These include, at a minimum, four important competencies: 1) understanding culture as it operates on different social levels; 2) understanding common barriers to effective communication and relationships; 3) practicing personal and interpersonal cultural competence, and 4) practicing the design and implementation of organizational strategies and action plans. Second of all, anthropological principles (self-reflection, interpersonal contextualization, and holistic considerations) combine with cultural knowledge (core identity, specific cultures, and organizational cultures) that further combines with action (personal competencies, skills to obtain accurate cultural information, and organizational change) to produce cultural diversity competence. Third of all, five stages are involved in the change process, along with their attendant skills (stage 1: self-reflection; stage 2: personal competencies; stage 3: interpersonal diversity competence; stage 4: effective teamwork; and stage 5: organiza-



tional cultural competence). This three-step training process can be taught to school counselors, to school personnel, and to students in order to increase multicultural competence. If this method is not used, then some other method of increasing awareness and respect for diversity must be integrated into the comprehensive school counseling and guidance curriculum in order to say that school counselors are competent, for this has become a major competency component in professional training programs.

The second aspect of professionalism involves ethical and legal adherence to the principals and practices of school counseling. Ethical principles include those related to responsibilities we have toward students, parents, colleagues, the school, the community, to self, to the profession, and to the standards for school counselors. Legal practices include those involving school law, case precedent in courts on relevant issues, school board policies, students' rights, parents' rights, the Buckley Amendment, Public Law 94-142, reporting child abuse, counselor liability, and Title IX (see Schmidt, 1999, for extensive information and an updated refresher on these topics).

The third aspect of professionalism involves becoming a member of, and maintaining active membership in organizations such as American School Counselor Association (ASCA), American Counseling Association (ACA), and other related professional organizations. It is an effective school counselor who keeps abreast of the state of the art views of ASCA regarding such critical topics as these, which are listed in the Position Statements of the Delegate Assembly in June 2000: Acquired Immune Deficiency Syndrome (AIDS); Attention Deficit/Hyperactivity Disorder; Censorship; Character Education; Child Abuse/Neglect Prevention; College Entrance Test Preparation; Comprehensive School Counseling Programs; Confidentiality; Corporal Punishment in Schools; Counselor Supportive Staff; Credentialing and Licensure; Cross/Multicultural Counseling; Discipline; Dropout Prevention/Students-at-Risk; Educational Planning; Evaluation; Family/Parenting Education; Gender Equity; Gifted Student Programs; Group Counseling; Home Schooling; Military Recruitment; Parent Consent for Services; Peer Helping; Promotion of Safe Schools; Sexual Orientation of Youth; Special Needs

Student; Student Assistance Programs; Student Safety on the Internet; Students at Risk; and Use of Non-School Counseling Credentialed Personnel in the Counseling Program. Without professional membership and active involvement, how are school counselors acting as advocates for their profession or for their students? And without active participation in discussions among our colleagues across the state and nation, how can we presume to be delivering adequate professional practices to our students or to our schools? It seems that we cannot. Therefore, this component of evaluation must be included in any comprehensive school counseling and guidance program so that other school personnel and beneficiaries of school counseling program outcomes can be aware of, and actively support, time away from school to fulfill this necessary component of their professional conduct.

### **Counselor Effectiveness Requires Adhering** to the National Standards

In short, effective school counseling programs are comprehensive, developmental, ensure adherence to the principles of effective evaluation outlined in this chapter, and also embrace the National Standards for School Counseling Programs. A brief summary of the National Standards for School Counseling Programs as outlined by the American School Counselor Association here follow.

First, the National Standards exist to help school counselors, school and district administrators, faculty and staff, parents, counselor educators, state associations, businesses, communities, and policy makers to provide effective school counseling programs for all students.

Second, the National Standards facilitate student development in three broad areas: those promoting academic outcomes, those promoting career outcomes, and those promoting personal/social development outcomes. Nested within each of the three program standards are three additional standards, for a total of nine standards that clearly outline the knowledge,





Iowa Comprehensive Counseling and Guidance Program Development Guide

attitudes, and skills which students need, and which then are followed by a list of student competencies. These Standards assist professional school counselors in redesigning their current programs to meet the needs of students in the 21<sup>st</sup> Century. Two books are published on these Standards, "Sharing the Vision," and "Vision into Action," and can be purchased through ASCA. These Standards clearly state that the purpose of a school counseling program in a school setting is to promote and enhance the learning process, so that all students achieve success in school and become contributing members of society.

Third, it is clear that effective school counselors act within the norms and traditions of their profes-

sional organizations. It is the norm for school counselors to be expected to continuously assess their students' needs, identify barriers and obstacles to learning, and eliminate barriers that thwart student development or that compromises their potential.

In sum, a comprehensive school counseling and guidance evaluation would include looking at the extent to which school counselors are abiding by the National Standards for School Counselors, and the extent to which they are implementing the three domains (academic, career, and personal/social) in their curriculum.



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### STUDENT ASSESSMENT

School counselors are asked by administrators, school boards of education, state departments of education, parents and even teachers, to show that school counseling is effective. The goal of evaluation, as stated earlier, is to provide to these people meaningful data that can be used to cooperatively improve school counseling programs and to celebrate their successes. In fact, reporting program accomplishments, or the lack thereof, is the essence of program evaluation. Such evaluations are to be based on goals, objectives, and performance standards; they are to assess the three primary domains of student growth: academic (or educational), career, and personal/social; and they are to utilize appropriate assessment methodologies. In this section, which is largely a summary of relevant aspects of student appraisal by Schmidt (1999), we look at the various aspects of student assessment so that we can provide a framework for knowing what is involved in and how to measure student learning and growth.

## **Expanding Student Assessment Using Goals, Objectives, and Performance Standards**

Goals for student assessment include those general statements of what we expect students to learn. Objectives are the specific aspects of how we intend to accomplish our goals. Performance standards are benchmarks and competencies determined by state departments of education, national professional organizations, and local communities. The National Standards for School Counseling Programs has identified three domains of student development that school counselors must address through their curriculum and through their basic interventions with students. The academic component, the career component, and the personal/social component are discussed in the following paragraphs.

Academic Development Standards. Basically, school counselors are expected to support and maximize student learning. This is accomplished through three standards, Standards A, B, and C. Standard A states that, "Students will acquire the attitudes, knowl-

edge, and skills that contribute to effective learning in school across the life span." Standard B reads, "Students will complete school with the academic preparation essential to choose from a wide range of substantial post-secondary options, including college." Standard C opens, "Students will understand the relationship of academics to the world of work, and to life at home in the community." These standards will be met for all students, at all levels of education.

Career Development Standards. Essentially, school counselors are responsible for providing the foundation for students to acquire the skills, attitudes, and knowledge that allow them to make the transition from school to work. Standard A is that "Students will acquire the skills to investigate the world of work in relation to knowledge of self and to make informed career decisions." Standard B is "Students will employ strategies to achieve future career success and satisfaction." And Standard C reads, "Students will understand the relationship between personal qualities, education and training, and the world of work." School counselors are entrusted to provide direction in these three areas to all students in our schools.

Personal/Social Development Standards. This standard requires school counselors to provide the foundation for personal and social growth, which contributes to academic and career success. Standard A reads, "Students will acquire the attitudes, knowledge, and interpersonal skills to help them understand and respect self and others. Standard B clearly states, "Students will make decisions, set goals, and take necessary action to achieve goals." Finally, Standard C is "Students will understand safety and survival skills."

Within each of the nine standards in the three domains listed above, follows a list of student competencies and desired student learning outcomes. For a complete list of the Standards and their attendant





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competencies, order these two publications from ASCA: Sharing the Vision: The National Standards for School Counseling Programs (1997), and Vision into Action: Implementing the National Standards for School Counseling Programs (1998). With these two publications, school counselors will be able to establish the performance standards and competencies that are expected to be in place in our schools today. These standards are based on years of research, and so they reflect the "best practices" in school counseling at this time.

In sum, when assessing student performance outcome, it is important that school counselors establish benchmarks that are consistent with their professional organizations, with their department of education, with their school mission, and with their communities' expectations. Such programs will be truly valued.

## Methods of Assessing Student Academic, Career and Personal/Social Outcomes

Student appraisal includes topics such as the need for standardized testing, use of standardized tests, deciding the type of assessment instruments to use, and consideration of other assessment techniques. Standardized testing is a controversial area, with concerns rising on three fronts: whether or not using standardized tests is useful, whether or not tests are biased when used with culturally diverse populations, and whether or not they are used appropriately. These three concerns about standardized testing are satisfied when school counselors use their professional training in measurement and research to test with care. When such is the case, the use of standardized tests can yield rich information to help students know and understand themselves, make appropriate educational and career decisions, and resolve interpersonal conflict. Standardization itself has to do with the ability to compare scores between and among individuals. Professional counselors know about the use of norms, standardized samples, age and grade norms, the mean, median, or mode, measures of central tendency, measures of variability, the range, standard deviation, percentile ranks,

standard scores, and so on, and also knows and understands how to use norm-referenced tests and criterion-referenced tests. Knowing what tests to select is also an area of professional competence for school counselors. For example, school counselors know about Buros Institute for Mental Measurements and its publication of both the Mental Measurements Yearbook and Tests in Print; school counselors also know from their training about other sources for test information such as the ERIC Clearinghouse on Assessment and Evaluation, the Standards for Educational and Psychological Testing, the responsibilities of Users of Standardized Tests, and the journal, Measurement and Evaluation in Counseling and Development. Appraising student academic, career and personality indicators can be useful and informative if done correctly and contextually, with careful attention paid to validity and reliability issues.

Assessing Student Academic Outcomes. Students are commonly tested using achievement tests of basic skills as well as aptitude tests in some cases. According to Gibson and Mitchell (1995), the purpose of achievement testing is to measure the amount and rate of student learning, how students compare with each other, strengths and weaknesses in learning areas, and predictions of what can be learned. Sometimes school counselors can use an achievement test to get a quick estimate of verbal or non-verbal functioning, to determine whether a student is achieving at the level and rate that he/she would be expected to perform in relation to the grades earned.

Assessing Student Career Outcomes. Students are also commonly tested using interest inventories to provide individual information regarding potential career areas for exploration. Some examples of career inventories included the Strong-Campbell Interest Inventory (SCII), the Self-Directed Search (SDS), the Ohio Vocational Interest Survey (OVIS), and the Kuder General Interest Survey or the Kuder Occupational Interest Survey.

Assessing Student Personal/Social Outcomes. Students can also be tested using personality inventories such as the Mooney Problem Checklist and the Myers-Briggs Type Indicator (MBTI). The results of personal inventories can be combined with the achievement



test results and the career interest inventory results to develop a profile of the kinds of coursework, extracurricular activities, or future occupations that might interest students.

In short, tests are neither good nor bad in and of themselves. How they are used determines their potential use or harm. Professional school counselors know their limits, their uses, and how they can either oppress or liberate a person. A school counselor does not operate outside of his/her realm of competence, and would use tests only as they have been trained and supervised, and always in ways that enhance the students' knowledge of self and in ways that are consistent with the culture and values of the students.

### **Evaluating Assessment Methodology**

In determining the assessment methodology to be used in the student appraisal component of a comprehensive counseling and guidance program, keep in mind that traditional evaluation methods are useful and necessary, but that there are many alternative methods for assessing student outcomes which can be quite helpful in promoting student awareness, understanding, and growth. Some of these other methods are described in this section.

Evaluating Assessment Methodology. Additional assessment formats for evaluating student learning in academic, career, and personal/social areas can include observations, checklists, rating scales, and anecdotal reports. Students, teachers; parents, and counselors can all follow a standard observation checklist for target behaviors and combine their findings for a "report" of

the child's behavior, learning, or growth. Counselors can use a checklist to evaluate student performance, which requires a check in a column stating yes or no, whether or not a behavior was observed, as long as it is followed with another appraisal procedure. A rating scale is similar to a checklist, except that instead of a "yes" or "no" column, the rating scale employs a degree of frequency continuum (say, using a scale of 1 to 5). Anecdotal reports are observations that allow descriptions of a given situation in the life of a student. For example, a note might be written about a student behavior that indicates movement toward a desired goal, such as, "Margo shared the ball with Sue on the playground twice in 15 minutes," or, observations of students for prescribed time intervals may be recorded as well. Both are examples of anecdotal reports.

In sum, although the ideas presented in this section are not exhaustive, they are representative and can be used as a beginning guide for assessing student outcomes related to the educational mission of the school. Keep in mind that observations and reports of student behavior or performance are usually not private; with the Family Educational Rights and Privacy Act of 1974, known as FERPA (the Buckley Amendment), parents can request information about their child's educational records, and such information must be shared. So, it is important that all records be objective, valid, fair, and written in a professional tone. Ultimately, the purpose of student assessment is to remove barriers to learning and to maximize student potential.





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### PERFORMANCE-BASED EVALUATION

### Formative and Summative Evaluation Forms

Because the evaluation criteria for school counselors relate directly to the comprehensive guidance program, it is essential for the evaluator to confer with the counselor early in the school year regarding these criteria.

Included in this package are sample forms, which may be used in evaluating school counselors, and reflect the criteria identified for counselors. These forms include the following:

- Pre-Observation Worksheet
- Formative Observation Form
- Job Target Sheet
- Summative Evaluation Report

### **Formative Evaluation**

Three forms or instruments provide the basis for gathering information and setting goals during the formative evaluation phase: the Pre-Observation Worksheet, the Formative Observation Form, and the Job Target Sheet. Samples of these forms are provided on the following pages.

The Pre-Observation Worksheet is completed prior to the pre-observation conference and discussed with the evaluator during the pre-observation conference. Use of this worksheet provides the evaluator with an understanding of goals and activities prior to the

scheduled observation. It is important to note that many criteria relate to the establishment of direction and goals for the counseling guidance program. It is suggested that evaluators confer with counselors early in the year to discuss the goals established for this program. This may be accomplished during the pre-observation conference prior to a scheduled observation.

During the observation, the evaluator takes sequential notes, recording specifically the activities, events and relevant statements observed. From these notes, the evaluator completes the Formative Observation Form. This instrument allows the evaluator to record pertinent information about performance criteria in a useful and logical manner. The Formative Observation Form is completed following both scheduled and unscheduled observations.

The Job Target Sheet assists in the attainment of identified goals. To complete the Job Target Sheet, the performance area and the specific criterion statement for the desired objective should be identified. Then the desired improvement objective should be stated in terms similar to the descriptor(s) for that criterion. The procedures for achieving the objective should include the activities and responsibilities of both the counselor or librarian and evaluator. The appraisal method and target dates describe the means by which the evaluator will determine if the objective has been accomplished and the schedule for that accomplishment.



19: ERIC

# PRE-OBSERVATION WORKSHEET COUNSELOR

Counselor	Date
School	Period/Time
Counselor completes this form and discus observation.	sses content with administrator prior to scheduled
1. What will be accomplished during this	observation time?
	ance Program components (Guidance Curriculum,
Individual Planning, Responsive Service	ces, System Support) will be addressed?
	•
	?
3. What specific activities will take place	?
3. What specific activities will take place	?
<ul><li>3. What specific activities will take place</li><li>4. Are there any special circumstances of</li></ul>	?
<ul><li>3. What specific activities will take place</li><li>4. Are there any special circumstances of</li></ul>	?
<ul><li>What specific activities will take place</li><li>Are there any special circumstances of</li></ul>	?





### FORMATIVE OBSERVATION FORM

	Counselor	Date	School
	Time Entered	Time Leaving	Observer
	•		·
Perf	ormance Areas:		
1.	Implements the Guidan and the careful plannin activities)	ce Curriculum component throug g of group sessions for students	h effective instructional skills. (Classroom activities, group
2.	Implements the Individu (individual appraisal, inc	ual Planning component through edividual advisement, placement, et	effective use of guidance skills c.).
3.	Implements the Respons counseling, and referral	sive Services component (consultat skills).	ion, personal counseling, crisis
4.	Implements the System management.	Support component through effe	ctive program monitoring and
5.	Established effective pro	ofessional relationships.	
6.	. Fulfills professional resp	oonsibilities.	
		•	
	•		
	Counselor's Signature/	Data E.usli	uator's Signature/Date



Adopted from Gysbers & Henderson

ERIC

### JOB TARGET SHEET

	•	
School Counselor	Date	School
. Performance Area:		•
2. *Criterion		
B. Improvement Objective(s): (Application	ble descriptors	and/or definable deficiencies)
I. Procedures for Achieving Objective responsibilities)	(s): (Explanatio	n of counselor and administrator
5. Appraisal Method and Target Dates:		
6. Counselor's Comments:		
7. Evaluator's Comments:		·
Counselor's Signature/Date		Evaluator's Signature/Date
		,
Date Objective Achieved:		•
		•
Counselor's Signature/Date		Evaluator's Signature/Date
(Signatures simply imply t	that information	has been discussed.)
One job target sheet should be used for	each criterion.	

Adopted from Gysbers & Henderson





### SUGGESTIONS FOR WRITING JOB TARGETS

	School Counselor	Date	School
1.	Performance Area: State here the performance as	rea.	
2.	*Criterion: State a specific criterion suc with identified student needs	ch as, "selection of individua	al planning activities consistent
3.	Improvement Objective(s): State the desired objective (o descriptor for that criterion.	(Applicable descriptors an outcome) to be accomplished	d/or definable deficiencies)  This will often be similar to a
4.	responsibilities): Provide specific statements	which describe what the co do to assist. These statement	counselor and administrator unselor is to do to achieve an ts define the process, the steps,
5.	Appraisal Method and Tar How will we know when pro point in time do we expect a time extension is appropriate	ogress is made? How will we achievement of the objective	monitor that progress? At what or adequate progress so that a
6.	Counselor's Comments: Provide the counselor with the	ne opportunity to share his/he	r thoughts.
7.	Evaluator's Comments: Be positive. If appropriate, tamade and why it is appropria	ake this opportunity to reinfo	rce the change that needs to be
	Counselor's Signature/Dat	te Eva	aluator's Signature/Date
Date	e Objective Achieved:		
	Counselor's Signature/Dat	te Ev:	aluator's Signature/Date
	. (C:	simply imply that information	



Adopted from Gysbers & Henderson

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### SUMMATIVE EVALUATION REPORT FOR COUNSELORS

The Summative Evaluation Report provides a means of synthesizing information obtained during the Formative Evaluation phase. It lists the major performance areas and the specific criteria for each area. Each criterion statement is rated according to the performance level demonstrated by the counselor during the formative phase.

### We Can't

We can't put up new curtains'til we take the old ones down.

We cannot put a smile on if our face remains a frown.

We can't have new tomorrows if we dwell on yesterday.

When we try to live tomorrow, we can't have what's ours today

We cannot change our outlook if old thinking's hanging 'round.

We can't put up new curtains'til we take the old ones down.

-- Joyce Blakely





### \_\_\_\_ Community School District

### SUMMATIVE COUNSELOR EVALUATION REPORT

Name		Building
Directions: A three point scale is used in this evaluation. A single (√) mark should be made in the appropriate box for each item.  1. Satisfactory - Consistently creditable work meeting the expectations of the district. Continued growth is anticipated.  2. Needs Improvement - Improvement is expected.  3. Unsatisfactory - Unacceptable performance. Improvement is imperative.  4. O. Insufficient Evidence - Available evidence is insufficient to make an evaluation.  Evaluators are asked to complete all items listed in each area.  PROCEDURE All evaluations are to be completed in compliance with the procedure described in the Master Contract negotiated between the Education Association and the Community School District Probationary counselors are evaluated twice each year.  PURPOSE The primary purpose of the evaluation program of the Community School District is for the improvement of education. The students of this district should receive the best possible total education program that qualified profession teachers, counselors, and administrators can offer. This process afford		
1. Satisfactory -		
2. Needs improven	nent - Improveme	nt is expected.
3. Unsatisfactory -	Unacceptab	le performance. Improvement is imperative.
0. Insufficient Evid	lence - Available e	vidence is insufficient to make an evaluation.
Evaluators are asked	to complete all items lis	ed in each area.
PROCEDURE	described in the Mass Association and the	er Contract negotiated between the EducationCommunity School District.
PURPOSE	improvement of educate the best possible total teachers, counselors, at the counselor and evaluating responsibilities a positive growth of the	Community School District is for the tion. The students of this district should receive education program that qualified professional





### I. Guidance and Counseling Characteristics

### Satisfactory = 1 Needs Improvement = 2 Unsatisfactory = 3 Insufficient Evidence = 0

	_		1	2	3	0
A.	Gui	dance and Counseling Program Organization				
	1.	Consistently plans work.				
	2.	Identifies goals and evaluates progress toward the goals, making adjustments where				
		needed in the overall program.				
	3.	Maintains a comprehensive counseling and guidance program complete with Standards and Benchmarks.				
	4	Budgets time to provide a balanced and flexible program.				_
		Organized guidance and counseling activities which take into account the varying				
	٥.	abilities, interests, and personalities of each student.				
	6.	Workload is organized so as to permit maximum counselor/counselee contact.				
R.		inselor Characteristics				
		Is actively sought out by students who are in need of personal, social, educational, or				
		career assistance.				
	2.	Is ambitious, interested and highly involved with professional duties.				
		Is familiar with changes related to school policies, curriculum, and educational			-	
	٥.	requirements effecting students.				
	4.	Is professionally respected by teaching staff and administrators.				
		Stimulates students to develop a better understanding of self, and to recognize the				
		importance of appropriate decision-making.				
	6.	Exhibits respect and understanding for each student.				
C.		Inseling Duties				
		Provides individual counseling opportunities for all assigned students.				
•		Uses results of standardize tests in planning programs to meet the needs of individual				
		students.				
	3.	Makes use of the services of psychologists, social workers, and other community				
	:.	resources in better understanding the needs of individual students.				
	4.	Provides students comprehensive assistance in curriculum and education planning.				
		Develops and makes effective use of a comprehensive personal, educational, and				
		vocational information service for students.				
	6.	Provides comprehensive orientation programs for students.				
	7.	Provides small group counseling opportunities for students with mutual interests and				
		concerns.				
	8.	Informs the local public of the activities of the secondary guidance program.				
	9.	Provides opportunities for students to acquire the knowledge, attitudes, and				
		interpersonal skills to help them understand and respect self and others.				
	10.	Helps students make decisions, set goals, and take necessary action to achieve goals.				
	11.	Provides opportunities for students to acquire emotional and physical coping skills that				
		will result in total well being.				





### **II. Professional Characteristics**

### Satisfactory = 1 Needs Improvement = 2 Unsatisfactory = 3 Insufficient Evidence = 0

A.	Professional Preparation and Growth	1	$\overline{2}$	3	0
	1. Indicates evidence of competence and continued growth in areas of responsibility.				
	2. Is familiar with current trends in education and is willing to try new methods.				
	3. Attends inservices and other professional training in keeping with his/her profession.				
	<ol> <li>Utilizes the services of other professional personnel in order to ensure continued profession growth.</li> </ol>	al			
	5. Exhibits a professional commitment to counseling.		T	i -	
<b>B</b> .	Recognition and Acceptance of Responsibilities	1	2	3	0
	<ol> <li>Demonstrates a willingness to accept a reasonable amount of responsibility for activities and committee work included in the total school program.</li> </ol>				
	<ol><li>Cooperates in carrying out policies of the school system and recognizes that education is a t effort.</li></ol>	eam			
	3. Maintains a neat and welcoming guidance counseling center.				
	4. Shows responsibility for equipment and materials.				
	5. Deals with necessary reports and announcements promptly and efficiently.		1		
_	6. Is punctual and has a good attendance record.				
_C.	Professional Ethics	i i			
	Supports the district's total educational program.		<u> </u>		
	2. Assumes responsibility for his/her own actions and words.		1		
	3. Respects personal relationships and confidentiality issues with clients.		<u> </u>		
<u>D.</u>	Relationships with Parents				
	1. Recognizes responsibility to periodically inform parents of their child's progress in school.				
	2. Conducts meaningful parent conferences				
	3. Works cooperatively with parents for optimal student growth.				
_	4. Makes parents feel welcome at school when they seek understanding of the school program its relationship to their children.				
	5. Includes parents in student case conferences involving school and community agency person	nnel.	<b>†</b>		

### III. Personal Characteristics

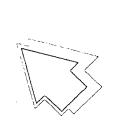
A. Effective Use of English	1	2	3	0
1. Uses appropriate written and oral communication.			<u> </u>	Ė
2. Uses vocabulary as levels commensurate to students usage.				
3. Speaks clearly and effectively to students in large group settings.			Ť	
B. Personality				-
1. Is poised and confident.				
2. Has a sense of humor.				·
3. Exercises self-control and remains calm in difficult situations.				
4. Listens to and is aware of student concerns.				
C. Appropriate Appearance				
<ol> <li>Exhibits cleanliness and neatness in appearance and dresses according to standards which are normally accepted by the profession.</li> </ol>				
D. Interpersonal Relations				
1. Communicates and interacts effectively with students, parents, staff members, and others				
involved with counseling program.				
2. Displays compatibility and rapport with staff.				

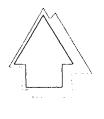


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Overall Appraisal (This should reflect all information in this rep	
Over all Appraisal (mis snown reflect an information in inis rep	oort – circle one) 1 2 3 0
ounselor's Signature	— — — — — — — — — — — — — — — — — — —
valuator's Signature	Date

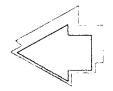


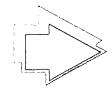




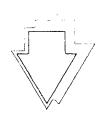














# Sample Lesson Design Formats and Templates



### INTRODUCTION AND EXPLANATION

In developing a Comprehensive Guidance and Counseling Program, it is imperative that the guidance staff of each school system have a written program guide that describes all the key components of the local program. Such a written document will then provide direction, focus, and clarity for the local district Guidance and Counseling Program. As counselors begin to communicate their program in writing, it is important to have an appropriate writing format or template.

This section includes several examples of writing formats. It should be recognized these are presented as samples to assist counselors in designing their own writing format. It is important that counselors develop a specific format that best communicates a Guidance and Counseling Program.

### Part I - Classroom Guidance Lessons

The following pages include:

- 1. A narrative describing recommended components for classroom guidance lessons.
- 2. Two sample format sheets for writing classroom guidance lessons.

The Sample B Lesson Plan includes the additional Standards and Benchmarks components. This classroom guidance lesson outline was developed by Dr. Ann Vernon, Professor of Counselor Education at the University of Northern Iowa.





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### **CLASSROOM GUIDANCE LESSONS**

- 1. Classroom guidance lessons should contain the following components:
  - a. A purpose (objective) with a well planned activity designed to meet the objective.
  - b. A stimulus activity such as a story, film, role play, puppets, simulation, or discussion topic (generally 15-20 minutes).
  - c. Discussion of the stimulus activity at a content level: (What did the two boys argue about in the story? What was the film about?) (5-10 minutes). This procedure may vary depending on the stimulus activity. In a simulation, for example, you may simply process the experience as to "what happened" and then move to personalization questions (d).
  - d. Discussion and application of the activity at a personal level (Have you ever argued with someone? How did that feel? How can you patch up arguments?) (10-15 minutes).
  - e. Closure: What did you learn from this lesson?
- 2. Objectives should be stated very specifically in terms of performance/measurable outcomes.

Example: The student will identify six feelings. The student will demonstrate assertive communication messages.

Avoid objectives such as: to develop an awareness of, to understand, etc. One or two objectives per activity is sufficient. Don't try to accomplish too much.

- 3. The stimulus activity should engage the student, but not consume their major amount of time during the session-processing the learnings is most important.
- 4. Processing occurs at two levels:

**Content** of what they did in the activity or what concepts (cognitive) were presented.

Personalizing – helps apply the concepts to their situation. This is the most important part of the lesson. Most materials don't contain questions of this type, so it will probably be necessary for you to add this component if you are using commercial activities that don't include this component.

Editor's Note: Some, but not all, of the following templates include Standards and Benchmarks.



Ann Vernon – UNI

### LESSON PLAN – CLASSROOM GUIDANCE/SMALL GROUPS

Lesson	· · · · · · · · · · · · · · · · · · ·	Grade Level(s)
Торіс		
Objectives		
	b)	
Materials <sub>.</sub>		
_	-	
Stimulus A	activity/Procedure	
•	<u>.</u>	
•		
Discussion	Questions	
	Content Questions	
	1)	
	2)	
	3)	
	4)	
b)	Personalization/Application Questions	•
٠.	1)	
	2)	
	3)	·
	4)	
****	• • • • • • • • • • • • • • • • • • • •	• • • • • • • • • • • • • • • • • • • •
Notes:		

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### SAMPLE B LESSON PLAN CLASSROOM GUIDANCE/SMALL GROUPS

tudent Bo	enchmark(s)		
esson		Grade Level(s)	
opic			
bjectives	3 a)		
	b)		
aterials			
timulus A	Activity/Procedure		·
		·	
			•
iscussion	Questions		
	Content Questions		,
	1)		
	2)		
	3)		
	4)		
, þ)	Personalization/Application Questions		
0,	•		
	1)		
	2)		
	3). 4)		<del></del>
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# PART II – GUIDANCE CURRICULUM AND PROGRAM OF SERVICES WRITING TEMPLATES

On the following pages are sample templates that have been developed to cover all components of the guidance and counseling program. The four components of Norm Gysber's Model at the University of Missouri are:

- 1. Guidance Curriculum.
- 2. Responsive Services.
- 3. Educational Planning and Assessment.
- 4. Program Management.

This template design was developed by the Guidance Department at Western Hills AEA 12, 1520 Morningside Avenue, Sioux City, Iowa, 51106. A computer disk of the template may be ordered from the above address.

The templates are:

 A sample template that utilizes the Sioux City Community Schools Standards and Benchmarks found elsewhere in the Program Guide.

- 2. A blank template where local standards and benchmarks can be charted.
- 3. A sample elementary guidance <u>Curriculum</u> activity (The IALAC Story).
- 4. A middle school <u>Responsive Services</u> small group activity on "loss."
- 5. An eighth grade Educational Planning and Assessment activity which is a Parent/Student Orientation to High School.

The enclosed examples illustrate how the template can be used for various aspects of the guidance and counseling program.

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COMPONENT:	S	TAND	ARDS	AN	D BE	NCI	НМ <u>А</u>	RKS	<u>s_</u>
	A	cadem	ic	Ca	reer			onal	V
SPECIFIC TOPIC:	St	-		o	_		St 1	Be :	Be
STUDENTS WILL ACHIEVE:		2	5	_	2	5		<u>1</u>	
OF OBENIE WILL ACTIE VE.	A	3	7 1		3			3	
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·		2	5 6 ,		2		_  -	1 2	
	В	3	7 <sup>1</sup>		3			3	
TARGET GROUP:	-	1		$\rightarrow$	1		_	1	
TARGET GROOT.		2		$\vdash$	2			1	
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Adapted from the Guidance Department, Western Hills AEA 12				•				_	
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Iowa Comprehensive Counseling and Guidance Program Development Guide

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Iowa Comprehensive Counseling and Guidance Program Development Guide

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COMPONENT: Guidance Curriculum

TITLE: IALAC Story

SPECIFIC TOPIC: IALAC Story

### STUDENTS WILL ACHIEVE:

- Demonstrate how it feels to receive messages which hurt one's feelings.
- Demonstrate how it feels to receive messages which make one feel very good.
- Practice skills which enable them to be the type of person who leaves people feeling good.
- Understand how they affect another's sense of self-worth by the little things they say and do each day.

TARGET GROUP: Grade 3

TIME REQUIREMENT: 30 minutes

GROUP SIZE: Classroom

MATERIALS NEEDED: Session #1: white paper, sample IALAC;

sign to wear (with pin)

Session #2: construction paper; markers/

crayons; IALAC stickers

STANDARDS AND BENCHMARKS								
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STANDADDS AND DENCHMADES

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At-Risk					
Global Education					
MCGF					
Gifted & Talented					
Technology					

### Session 1

	Process and Procedures	Evaluation
1.	Write IALAC on the board. Explain the letters mean "I Am Loveable And	Students will:
	Capable."	- Share experiences that

- 2. Have students suggest other "L" and "C" words which would make someone feel good, that someone would care about them. Record these on the board.
- 3. Students make their own IALAC sign on the paper passed around. When complete, introduce the story about Walter/Chris/Terry where Walter is the main character who knows about his IALAC sign which goes on every day first thing in the morning. Story ideas: someone yelling up the stairs to get Walter up, a put-down from sister about shirt, late for bus, Chris saving a seat for Walter, late for class, earning a detention time, a good grade on a test, Terry saving a seat at lunch, and no one wanting Walter on their team. Make the story fit the class and building. Rip pieces off the sign as each situation happens where feelings would be hurt. Try to fit pieces on the sign when good things happen and positive feelings happen. Ripped pieces go in the corner of the student's desk.
- 4. At the end of the story, have the students lay out their pieces and discuss: Discussion:
- 1. What were some of the things that happened to Walter?
- 2. How would you have felt during some of them?
- 3. As you look at your pieces on your desk, which piece represents the situation you would have felt the worst about? . . . The easiest situation to have experienced?
- 4. Does the IALAC sign always come back the next morning just as big and shiny as ever if the put-downs keep happening? What will eventually happen?

- Share experiences that demonstrate knowledge of good feelings vs. hurt feelings.
- Participate in the activity demonstrating ripping paper for hurt feelings and replacing pieces for good feelings.





### **Session 2**

Process and Procedures	Evaluation
1. Review Walter's story and focus on how little things can affect each and	Students will
every one of us words and actions.	- Demonstrate their knowledge
2. Brainstorm with the students ways they might become people who affect	of various compliments they
people in a positive way by the things they say and do. Discuss compliments	can give.
and various ones they use with their fellow classmates.	- Discuss their feelings when
3. Introduce how today we will not be making Walter's sign but one of our own.	receiving their special IALAC
Direct students to choose a piece of construction paper, add their name to the	sign.
middle; and, give the students an IALAC sticker.	
4. Break students into 2-3 small groups and instruct them to be thinking about	
compliments they might write to these people. Explain how the signs will	
travel around the group, each person writing their unique compliment on each	
and passing them to the next group member. When they receive their sign	,
back, it will have some very nice things they will enjoy reading!	
Discussion:	
1. What do you think about the things written on your sign?	• • • • •
2. Do they fit you?	
3. How do you feel now that people wrote these things to you?	
4. How do you think we should thank these people? Can we do something in	
class?	

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COMPONENT: Responsive Services

TITLE: "Rollercoasters:" 3rd Session

SPECIFIC TOPIC: Loss through a move, divorced parents,

death of a loved one

### STUDENTS WILL ACHIEVE:

- become aware of the effects of the loss they have experienced
- become aware of the process of grief
- learn ways to help resolve their loss
- become more cohesiveness as they discuss and share ideas and feelings

TARGET GROUP: Grades 5-6

TIME REQUIREMENT: 45 minutes

GROUP SIZE: 6-8 students

MATERIALS NEEDED: Vent page; loss book, "loss box," 3 x 5 cards

STANDARDS AND BENCHMARKS								
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### INCORPORATION AREAS

1	At-Risk
	Global Education
	MCGF
	Gifted & Talented
	Technology

### Session 1

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1. Students write on	vent page as they arrive:	"What I think	parents need to
understand is	n	•	

- 2. Read a loss book (from guidance library) and discuss with group.
- 3. Introduce the "Loss box." Hand out several 3 x 5 cards to each student. Explain that today we will have the chance to say goodbye to the things we have lost through the divorce, separation, and/or move experienced by each. Letting these things go frees one to allow new experiences to fill that space.
- 4. Discuss with the students what losses might be experienced with the changes in your family or others that you might know. Examples might be moving out of a long-time home, loss of a friend, the wish that their parents would be together again leaving their old school, loss of a pet, loss of two parents always being with them. Record on the board so students have ideas to draw from. Record personal losses on the 3 x 5 cards.
- 5. Show the "Loss box" and describe as a place to safely transfer, let go, and "bury" these things. Students are invited to place in the box and encouraged to let go of them. Certainly sad feelings are allowed! Explain the box will be stored in the guidance office and privacy will be respected. It will not be opened nor any of the cards retrieved by anyone.
- 6. Help students share these ideas and encourage them to support each other and their feelings. If we hang on to these feelings, they might have gotten stuck, preventing them from enjoying the other things they still have.
- 7. If anyone has trouble putting one of their cards in the box, let them know that they may keep the card and at any time they may put the card into the box.

Evaluation
Students will

- Share with the group various losses they know or might have experienced
- Demonstrate their willingness to work through sad feelings by placing their cards into the "Loss box."
- Allow others to share and demonstrate their empathy toward each other.

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COMPONENT: Educational Planning and Assessment

SPECIFIC TOPIC: Parent/Student Orientation to High School

### STUDENTS WILL ACHIEVE:

- An understanding of "how high school works."
- An understanding of the importance of co-curricular activities.
- A recommended list of positive hints from ninth grade students.
- An understanding of sources of help available in the high school.

TARGET GROUP: 8th Grade Parents and Students

TIME REQUIREMENT: Evening Session 1.5 Hours

GROUP SIZE: Unlimited

### MATERIALS NEEDED:

Handout "Making High School An Exciting and Positive Experience"

(one for each participant)

Speakers: High School Counselor

High School Principal

High School Activities Director

9th Grade Student Panel

### STANDARDS AND BENCHMARKS

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### **INCORPORATION AREAS**

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	At-Risk
	Global Education
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	Gifted & Talented
	Technology

### Session 1

Evaluation
ation for completed by
ts and students at the end
session.

### Session 2

Process and Procedures	Evaluation
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COMPONENT: Guidance Curriculum

TITLE: Multicultural Connections

SPECIFIC TOPIC: Diversity

### STUDENTS WILL ACHIEVE:

- develop a personal understanding of the need to divide themselves and each other into categories
- understand power structures, how they work, and how to create alternatives
- understand the privileges they have but are unearned;
   assumptions we make because we have privileges over another group of people

TARGET GROUP: Adult -- community college students

TIME REQUIREMENT: Total time - 3 hours

GROUP SIZE: Classroom

MATERIALS NEEDED: Overheads, handouts, writing instrument

for each student, "At This Moment"

questionnaire (Cornerstone)

STANDARDS AND BENCHMARKS								
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### INCORPORATION AREAS

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,	Gifted & Talented
	Technology

RESOURCES: REACH (Respecting Ethic and Cultural Heritage). Seattle, WA Cornerstone, Montgomery, Moody, and Sherfield. Allyn and Bacon (1997).

### Session 1

Process and Procedures	Evaluation Evaluation
1. Have students fill out the questionnaire on bias and prejudice, "At This	Students will
Moment." Used only as personal information and to motivate discussion.	- Identify personal barriers to
2. Gain student understanding of culture, diversity, and multiculturalism.	multicultural connections.
Discuss with students helping define these terms.	- Demonstrate an understanding
3. Through class discussion, focus on why people break into groups, how power	of their bias, prejudices, and
is used, and what is the purpose of the power. Try to bring out that to gain a	personal struggle of power
feeling of more power, a person tries to "steal" it from another. Move from	issues through discussion and
the idea of power being something that needs to be stolen, but something that	examples.
is part of a relationship.	
4. Using the REACH resource to discuss the need to be more inclusive of other	•
groups. Discuss the following: 1) Culture is Something Everybody Has, 2)	,
Multiple Perspectives, 3) Build Cultural Bridges, 4) Connect Heart, Head, and	
Hands for Healing, and 5) Co-responsibility. Share cultural values such as	
leadership is growth oriented, systemic change process, everyone is a learner	
and teacher, live the basic principles, time is fluid - marathon not a sprint,	·
"ouch" can open discussion, humor is valuable, and confidentiality is	
respected.	
5. Discuss how certain groups are developed to categorize people. Use the	
formula of breaking the world's population down into a village of 100.	
6. Discuss the structure of power. Use overheads "Five Types of Power" and	
"Power." Use examples of when and why these might be used. Focus on the	
use of power and how power is structured. How does it all affect decisions?	
7. Discuss "white privilege." (Use the handout by Peggy McIntosh.)	,

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### FIVE TYPES OF POWER

### **Exploitive Power**

• Use power for my own good.

### **Manipulative Power**

- Control another through tokenism for personal gain.
- Take only a few into the center.
- Pits people against those similar to themselves.

### **Competitive Power**

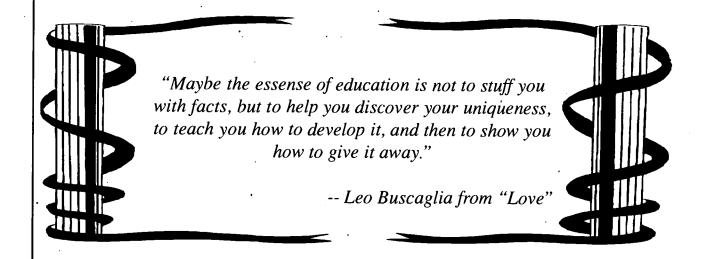
Work against one another to see who is best.

### **Nurturing Power**

Puts down NO ONE.

### **Integrative Power**

Brings opposites together.





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### **POWER**

Power Over

Winner/Loser

**Decisions Made Top-Down** 

Creates I'm Right, You're Wrong Thinking

**Inequality Of Participants** 

Shifts Responsibility (Seeks to Control Others)

Tension + Power – Love = Brutality/Cruelty

Power With

Winner/Winner

**Decisions Made Collaboratively** 

Creates Everyone Brings Something Of Value Thinking

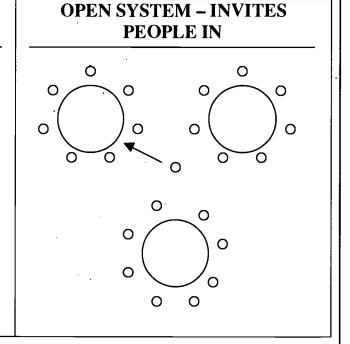
Of value Thinking

Equality Of Participants (I am More Than Just Me) Accepts Responsibility

Tension + Love – Power = Sentimentality

### TENSION + POWER + LOVE = HOSPITALITY

# CLOSED SYSTEM





Iowa Comprehensive Counseling and Guidance Program Development Guide

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Grade Level: 5

Content Area: Personal/Social

# **Connecticut Comprehensive School Counseling Program Curriculum Lesson**

GOAL 8: Goal Setting and Attainment Skills

TIME ALLOTMENT: 30 minutes

TITLE: What's My Line

### **Student Competencies Addressed:**

The student will:

P/S8.5.25 – determine that decision-making is required to meet personal goals.

### **Lesson Plans/Activities:**

- 1. Introduce "What's My Line" career guessing game.
- 2. Review each career listed, emphasizing educational requirements and duties.
- 3. A student is selected to pretend to be a worker in one of the 24 career areas.
- 4. Students ask questions then guess, based on answers, which career is represented.
- 5. Students will list three careers of interest and skills and education needed for each.

### **Materials Needed**

- A copy of "What's My Line" handout for each student.
- Pencils.
- ➤ 24 What's My Line" sheets filled out for each career listed.
- Clipboard.

### **Evaluation Method**

- A written outline of steps to reach a career goal.
- Each student will take one career interest and discuss what is required to reach that goal.



Adapted from the Connecticut Comprehensive School Counseling Program

### WHAT'S MY LINE?

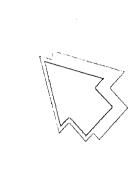
### Choose from the following list of careers:

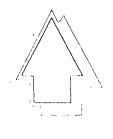
1. architect	13. elementary school teacher
2. attorney	14. recreation worker
3. beautician	15. nurses aide
4. cook	16. roofer
5. electrician	17. cashier
6. guard	18. computer programmer
7. dentist	19. secretary
8. plumber .	20. police officer
9. dental hygienist	21. telephone operator
10. librarian	22. travel agent
11. musician	23. real estate agent
12. registered nurse	24. x-ray technician

### **Questions:**

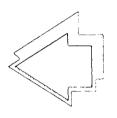
 1.	Do you work inside?
 2.	Do you work outside?
 3.	Is it noisy where you work?
 4.	Is it quiet where you work?
 5.	Do you produce a product?
 6.	Do you work with things more than people?
 7.	Is there a lot of repetition in your job?
 8.	Do you sometimes lift heavy weight?
 9.	Do you need a college education?
 10.	Do you need some special training to do this job?
 11.	Do you do your work as directed by someone else?
 12.	Are many people who do this job self-employed?
 13.	Is there a great deal of stress to meet deadlines?
 14.	Do you need to like people in order to do this job?
 15.	Is your job dangerous?
 16.	Do you often get dirty doing your job?
 17.	Do you need a professional license to do this job?
 18.	Do you routinely use tools?
 19.	Do you frequently use a pencil or a pen?
 20.	Do you stand a great deal of time doing this job?

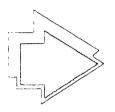




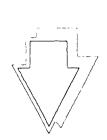














# Appendix



### **IOWA LICENSURE REQUIREMENTS**

INSTITUTION ENDORSEMENT NO. 14.20(5): Elementary Counselor

**GRADE LEVEL: K-6** 

### STATE REQUIREMENTS:

- Authorization. The holder of this endorsement is authorized to serve as a school guidance counselor in kindergarten and grades one through six.
  - (1) Master's degree from an accredited institution of higher education.
  - (2) Completion of an approved human relations component.
  - (3) Completion of an approved exceptional learner component.
- b. Program requirements.
- c. Content. Completion of a sequence of courses and experiences which may have been a part of, or in addition to, the degree requirements to include the following:
  - (1) Nature and needs of individuals at all developmental levels.
    - Develop strategies for facilitating development through the transition of childhood to adolescence and adolescence to young adult.
    - 2. Apply knowledge of learning and personality development to assist students in developing their full potential.
  - (2) Social and cultural foundations.
    - 1. Demonstrate awareness and sensitivity to the unique social, cultural, and economic circumstances of students and their racial/ethnic, gender, age, physical, and learning differences.
    - Demonstrate sensitivity to the nature and the functioning of the student within the family, school, and community contexts.
    - Demonstrate the counseling and consultation skills needed to facilitate informed and appropriate action in response to the needs of students.

- (3) Foster relationships.
  - Employ effective counseling and consultation skills with students, parents, colleagues, administrators, and others.
  - Communicate effectively with parents, colleagues, students, and administrators.
  - 3. Counsel students in the areas of personal, social, academic, and career development.
  - 4. Assist families in helping their children address the personal, social, and emotional concerns and problems that may impede their educational progress.
  - 5. Implement developmentally appropriate counseling interventions with children and adolescents.
  - Demonstrate the ability to negotiate and move individuals and groups toward consensus or conflict resolution, or both.
  - 7. Refer students for specialized help when appropriate.
  - 8. Value the well-being of the students as paramount in the counseling relationship.
- (4) Group work.
  - 1. Implement developmentally appropriate interventions involving group dynamics, counseling theories, group counseling methods and skills, and other group work approaches.





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- 2. Apply knowledge of group counseling in implementing appropriate group processes for elementary, middle school, and secondary students.
- (5) Career development, education, and postsecondary planning.
  - 1. Assist students in the assessment of their individual strengths, weaknesses, and differences, including those that relate to academic achievement and future plans.
  - 2. Apply knowledge of career assessment and career choice programs.
  - 3. Implement occupational and educational placement, follow-up, and evaluation.
  - Develop a counseling network and provide resources for use by students in personalizing the exploration of post-secondary educational opportunities.
- (6) Assessment and evaluation.
  - Demonstrate individual and group approaches to assessment and evaluation.
  - Demonstrate an understanding of the proper administration and uses of standardized tests.
  - Apply knowledge of test administration, scoring, and measurement concerns.
  - 4. Apply evaluation procedures for monitoring student achievement.
  - 5. Apply assessment information in program design and program modifications to address students' needs.
  - Apply knowledge of legal and ethical issues related to assessment and student records.
- (7) Professional orientation functioning.
  - 1. Apply knowledge of history, roles, organizational structures, ethics, standards, and credentialing.
  - 2. Maintain a high level of professional knowledge and skills.
  - 3. Apply knowledge of professional and ethical standards to the practice of school counseling.

- 4. Articulate the counselor role to school personnel, parents, community, and students.
- (8) School counseling skills.
  - 1. Design, implement, and evaluate a comprehensive, developmental, school guidance program.
  - 2. Implement and evaluate specific strategies designed to meet program goals and objectives.
  - Consult and coordinate efforts with resource persons, specialists, businesses, and agencies outside the school to promote program objectives.
  - Provide information appropriate to the particular educational transition and assist students in understanding the relationship that their curricular experiences and academic achievements will have on subsequent educational opportunities.
  - 4. Provide assistance to parents and families in order to provide an informed and supportive environment in which students can become effective learners and achieve success in pursuit of appropriate educational goals.
  - Provide training, orientation, and consultation assistance to faculty, administrators, staff, and school officials to assist them in responding to the social, emotional, and educational development of all students.
  - Collaborate with teachers, administrators, and other educators in ensuring that appropriate educational experiences are provided that allow all students to achieve success.
  - Assist in the process of identifying and addressing the needs of the exceptional student.
  - 8. Apply knowledge of legal and ethical issues related to child abuse and mandatory reporting.
  - Advocate for the educational needs of students and work to ensure that these needs are addressed at every level of the school experience.



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- Promote use of counseling and guidance activities and programs involving the total school community to enhance a positive school climate.
- (9) Classroom management.
  - Apply effective classroom management strategies as demonstrated in classroom guidance and large group guidance lessons.
  - Consult with teachers and parents relative to effective classroom management and behavior management strategies.
- (10) Curriculum.
  - Write classroom lessons including objectives, learning activities, and discussion questions.
  - Utilize various methods of evaluating what students have learned in classroom lessons.
  - Demonstrate competency in conducting classroom and other large group activities, utilizing an effective lesson plan design, ability to engage students in the learning process, and employing age-appropriate classroom management strategies.
  - Design a classroom unit of developmentally appropriate learning experiences.
  - Demonstrate knowledge in how to write standards and benchmarks for curriculum.
- (11) Learning theory.
  - 1. Identify and consult with teachers about how to create a positive learn-

- ing environment utilizing such factors as effective classroom management strategies, building a sense of community in the classroom, and cooperative learning experiences.
- 2. Identify and consult with teachers regarding teaching strategies designed to motivate students using small group learning activities, experiential learning activities, student mentoring programs, and shared decision-making opportunities.
- 3. Demonstrate knowledge of child and adolescent development and identify developmentally appropriate teaching and learning strategies.
- (12) Teaching and counseling practicum: The school counselor demonstrates competency in conducting classroom sessions with elementary and middle school students. The practicum consisting of a minimum of 500 contact hours provides opportunities for the prospective counselor, under the supervision of a licensed professional school counselor, to engage in a variety of activities that a regularly employed school counselor would be expected to perform including, but not limited to, individual counseling, group counseling, developmental classroom guidance, and consultation.





### IOWA LICENSURE REQUIREMENTS

#### INSTITUTION ENDORSEMENT NO. 14.20(6):

Secondary Counselor GRADE LEVEL: 7-12

#### STATE REQUIREMENTS:

- a. Authorization. The holder of this endorsement is authorized to serve as a school guidance counselor in grades 7 through 12.
- b. Program requirements.
  - (1) Master's degree from an accredited institution of higher education.
  - (2) Completion of an approved human relations component.
  - (3) Completion of an approved exceptional learner component.
- c. Content. Completion of a sequence of courses and experiences which may have been a part of, or in addition to, the degree requirements to include the following.
  - (1) Nature and needs of individuals at all developmental levels.
    - Develop strategies for facilitating development through the transition of childhood to adolescence and adolescence to young adult.
    - Apply knowledge of learning and personality development to assist students in developing their full potential.
  - (2) Social and cultural foundations.
    - Demonstrate awareness and sensitivity to the unique social, cultural, and economic circumstances of students and their racial, ethnic, gender, age, physical, and learning differences.
    - Demonstrate sensitivity to the nature and the functioning of the student within the family; school, and community contexts.
    - 3. Demonstrate the counseling and consultation skills needed to facili-

tate informed and appropriate action in response to the needs of students.

- (3) Foster relationships.
  - 1. Employ effective counseling and consultation skills with students, parents, colleagues, administrators, and others.
  - 2. Communicate effectively with parents, colleagues; students, and administrators.
  - 3. Counsel students in the areas of personal, social, academic, and career development.
  - 4. Assist families in helping their children address the personal, social, and emotional concerns and problems that may impede their educational progress.
  - 5. Implement developmentally appropriate counseling interventions with children and adolescents.
  - 6. Demonstrate the ability to negotiate and move individuals and groups toward consensus or conflict resolution or both.
  - 7. Refer students for specialized help when appropriate.
  - 8. Value the well-being of the students as paramount in the counseling relationship.
- (4) Group work.
  - 1. Implement developmentally appropriate interventions involving group dynamics, counseling theories, group counseling methods and skills, and other group work approaches.
  - Apply knowledge of group counseling in implementing appropriate group processes for elementary, middle school, and secondary students.
- (5) Career development, education, and postsecondary planning.



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- 1. Assist students in the assessment of their individual strengths, weaknesses, and differences, including those that relate to academic achievement and future plans.
- 2. Apply knowledge of career assessment and career choice programs.
- Implement occupational and educational placement, follow-up and evaluation.
- Develop a counseling network and provide resources for use by students in personalizing the exploration of post-secondary educational opportunities.
- (6) Assessment and evaluation.
  - 1. Demonstrate individual and group approaches to assessment and evaluation.
  - Demonstrate an understanding of the proper administration and uses of standardized tests.
  - Apply knowledge of test administration, scoring, and measurement concerns.
  - 4. Apply evaluation procedures for monitoring student achievement.
  - Apply assessment information in program design and program modifications to address students' needs.
  - Apply knowledge of legal and ethical issues related to assessment and student records.
- (7) Professional orientation functioning.
  - Apply knowledge of history, roles, organizational structures, ethics, standards, and credentialing.
  - 2. Maintain a high level of professional knowledge and skills.
  - 3. Apply knowledge of professional and ethical standards to the practice of school counseling.
  - 4. Articulate the counselor role to school personnel, parents, community, and students.
- (8) School counseling skills
  - 1. Design, implement, and evaluate a comprehensive, developmental, school guidance program.

- 2. Implement and evaluate specific strategies designed to meet program goals and objectives.
- 3. Consult and coordinate efforts with resource persons, specialists, businesses, and agencies outside the school to promote program objectives.
- 4. Provide information appropriate to the particular educational transition and assist students in understanding the relationship that their curricular experiences and academic achievements will have on subsequent educational opportunities.
- 5. Provide assistance to parents and families in order to provide an informed and supportive environment in which students can become effective learners and achieve success in pursuit of appropriate educational goals.
- 6. Provide training, orientation, and consultation assistance to faculty, administrators, staff, and school officials to assist them in responding to the social, emotional, and educational development of all students.
- Collaborate with teachers, administrators, and other educators in ensuring that appropriate educational experiences are provided that allow all students to achieve success.
- Assist in the process of identifying and addressing the needs of the exceptional student.
- Apply knowledge of legal and ethical issues related to child abuse and mandatory reporting.
- 10. Advocate for the educational needs of students and work to ensure that these needs are addressed at every level of the school experience.
- 11. Promote use of counseling and guidance activities and programs involving the total school community to enhance a positive school climate.





- (9) Classroom management.
  - Apply effective classroom management strategies as demonstrated in classroom guidance and large group guidance lessons.
  - 2. Consult with teachers and parents relative to effective classroom management and behavior management strategies.

#### (10) Curriculum.

- Write classroom lessons including objectives, learning activities, and discussion questions.
- 2. Utilize various methods of evaluating what students have learned in classroom lessons.
- Demonstrate competency in conducting classroom and other large group activities, utilizing an effective lesson plan design, ability to engage students in the learning process, and employing age-appropriate classroom management strategies.
- 4. Design a classroom unit of developmentally appropriate learning experiences
- 5. Demonstrate knowledge in how to write standards and benchmarks for curriculum.

#### (11) Learning theory.

1. Identify and consult with teachers about how to create a positive learning environment utilizing such factors as effective classroom management

- strategies, building a sense of community in the classroom, and cooperative learning experiences.
- Identify and consult with teachers regarding teaching strategies designed to motivate students using small group learning activities, experiential learning activities, student mentoring programs, and shared decision-making opportunities.
- 3. Demonstrate knowledge of child and adolescent development and identify developmentally appropriate teaching and learning strategies.
- (12) Teaching and counseling practicum: The school counselor demonstrates competency in conducting classroom sessions with middle and secondary school students. The practicum consisting of a minimum of 500 contact hours provides opportunities for the prospective counselor, under the supervision of a licensed professional school counselor, under the supervision of a licensed professional school counselor, to engage in a variety of activities that a regularly employed school counselor would be expected. to perform including, but not limited to, individual counseling, group work, developmental classroom guidance, and consultation.

These rules are intended to implement Iowa code chapter 272.



#### IOWA LICENSURE REQUIREMENTS

INSTITUTION ENDORSEMENT NO. 14.20(6):

Community College Counselor GRADE LEVEL: Community College

#### STATE REQUIREMENTS:

**Provisional occupational secondary license.** Valid for five years.

Note: This license is provided to non-educators entering the education profession to instruct in occupations and specialty "fields" that are recognized in vocational service areas and career cluster areas.

Applicants must commit to complete initial requirements:

- a. A new teacher's workshop of a minimum of 30 clock hours and specified competencies. To be completed during the first year of license validity.
- b. Competency development in four basic areas:
  - 1. Methods and techniques of teaching.
  - 2. Course and curriculum development.
  - 3. Measurement and evaluation of programs and students.
  - 4. History and philosophy (foundations) of vocational and career education.

Note: Individuals who feel that their previous professional experiences (five years of properly licensed, full-time post-secondary teaching experience) formal education and preparation (completion of equivalent course work) indicate mastery of competencies in the required study areas may have such requirements waived. Transcripts or other supporting data should be provided to a teacher educator at one of the institutions supporting data should be provided to a teacher educator at one of the institutions of the institutions supporting data should be provided to a teacher educator at one of the

institutions which has approved teacher education programs. The results of the competency determination will be forwarded with recommendations to the board of educational examiners. Department personnel will make final determination as to the competencies mastered and cite sutides which yet need to be compelted, if any.

Instructors are expected to make annual progress at a minimum rate of one course per year to complete the studies following initial completion of the new teacher's workshop.

 Six thousand hours of recent and relevant occupational experience in the teaching endorsement area sought.

In those subjects, occupational areas or endorsement areas which require state registration, certification or licensure, each applicant must hold the appropriate license, registration, or certificate before the issuance of hte profisional or the occupational license.

For endorsement in a specific subject matter field or area, each instructor shall hold a mster's degree in a field of instruction from a regionally accredited graduate school.

Endorsement(s) in additional area(s) shall be granted to applicants who present 12 semester hours of graduate level preparation in each field from a regionally accredited graduate school.





Iowa Comprehensive Counseling and Guidance Program Development Guide

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lieu of part or all of the required credits in professional education. Recognition shall be given to the value of employment experience outside of education in appointing counselors to work with students.

For licensure requirements for community college counselor, see the Iowa Department of Education website at www.state.ia.us/educate/programs/boee/ccreq.htm.



### **CAREER PATHWAYS**

Interest Survey	Aptitude Survey	Choices & Other Career Activities	Focus Occupations
	Agricultural Science/	Natural Resources	
	_	·	
			·
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		·	
	Arts/Humanities/0	Communication	
		•	
	Business/Information M	anagement/Marketing	
·			
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	· ·		· ·
·			· ·
			DB 6



Iowa Comprehensive Counseling and Guidance Program Development Guide

### **CAREER PATHWAYS**

Interest Survey	Aptitude Survey	Choices & Other Career Activities	Focus Occupations
	Engineering/Industrial/	Technological Sciences	
	·		
	Family Consumer	& Human Sciences	
·			·
	·		
	Health S	Sciences	:
	·		

DB 6/99



### **CHOICES: OCCUPATIONS SEARCH**

NAME	DATE		
Directions:	Search Topics: Prioritize 1 through 6		
<ol> <li>Go to main menu of Choices.</li> <li>Click on: Occupations connected to Post-Secondary Schools.</li> <li>Go to List button and open four windows.</li> <li>Click on red Search button.</li> <li>Preview the Search topics listed in the right column. Read about each of these in the Search section of Choices occupations.</li> <li>Prioritize search topics from 1 to 6.</li> <li>Enter each Search topic into Choices until 30-50 occupations remain. Check this number after you enter each topic.</li> </ol>	Aptitudes Basic Skills Career Areas (Interests) Iowa Career Pathways Earnings Education, Training, and Work Experience Fields of Work Future Outlook and Employment General Workplace Skills Graduate Program Personality Types Physical Abilities Physical Demands Post-Secondary Program/Majors School Subjects Special List of Occupations Transferable Work Content Skills		
<ul> <li>8. Print the suggested list of occupations.</li> <li>9. Highlight three or more occupations on the print-out that you would consider.</li> <li>10. You may print three occupation profiles or more for your career portfolio.</li> </ul>	Work Conditions Work Hours and Travel Occupations Suggested:  1.		
<ul><li>11. Add these to your focus occupations file on Choices.</li><li>12. Add the occupations you highlighted to your Ca-</li></ul>	3.  Compared Occupations:		
reer Pathways diagram.  Do you see a pattern on your Career Pathways diagram?  Which Career Pathways lists the most entries between Interests, Aptitudes, Choices Activities, and Focus Occupations?	& & & & & & & & & & & & & & & & & & &		
13. Keep this worksheet in your career portfolio and revise, as needed, each year.			
14. Enjoy exploring and planning your future ©.  DB  June 2000			



# CAREER EXPLORATION JOB SHADOW PROJECT

## REPORT FORM (DAILY LOG SHEET ON THE BACK)

lame	Date
ite	
Place a check next to the Career Pathway(s) noted at this	What did you learn from your experience? Any surprises?
✓ Career Pathway	
A griscience/Natural	
Resources	•
Art and	<del></del>
Communication	•
Business/Information	
Management/Marketing	
Engineering/Industrial/	
Technological Sciences	·
Family and Human	•
Services	TTT - 191 - 1 - 1 - 1 - 1
Health Services	What will you share with others on your return?
1100011 2011100	
(1=low, 3=high)  1-3 ABI Work place Skills	
Communicate and	· ·
understand ideas and	
information	
Collect, analyze, and	
organize information  Identify and solve problems	•
Understand and work with	<u> </u>
complex systems	
Apply mathematical	
reasoning to work related	•
problem s	
Use technology	How can your experience help?
Initiate and complete an	
entire activity	
Act professionally	
Interact with others	
Learn and teach on an	
ongoing basis	
Take responsibility for	
career and life choices	
Read and understand work	
Participate in team work	
i raiticidate in team Work I	



## DAILY LOG SHEET

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# INDIVIDUAL STUDENT CONFERENCE FORM (Grades 7-12)

	Live	Learn to I	_eam	Learn to V	Work
ame			·		Date
What do you want	to make sure v	ve talk about	today?		
What has gone we	ell this year?				
What would you l	ike to improve?	•		·	
Academic strength	ns and academic	c concerns (y	our perception	n):	
What or how have	you changed in	n the last yea	г?		
What would you l	ike to change in	the future?			
What kind of envi	ronment do you	ı do well in?			
Review goal sheet	t completed at t	he beginning	of the year.	Comment:	
Study Skills  ✓ How would you  ✓ Use of SWSS  ✓ Areas of study	?				
What would you l	ike to see this s	chool change	e to make it a l	better school?	•
Career Portfolio (  ✓ Check Career  ✓ Career Pathwa  ✓ Occupational  ✓ Use of Choice  ✓ Scheduled time  ✓ Choices comp	Plan: ay Choices: 1 es needed?	Y  Interests Planner	2. N Aptitude Financial Ai	Occupations d	Education
Check Vocational	Competency C	Checklist incl	usion in portfo	olio:	
☐ Job Shadow		☐ Ca	areer Mentor		
Review 4-year Ed	lucation Plan (c	ourses) and	modify as need	ded:	



•	Post High School Education Needs:
	<ul> <li>□ Post High School Education Planning Packet: Review and Copy to Take</li> <li>□ General Catalogs Needed?</li> <li>□ Post High School Institution Placement Reports?</li> <li>□ Des Moines Golden Circle College Fair (12:30-3:30: Convention Center)</li> <li>□ Review files (test results, copies of materials, report cards).</li> <li>□ Personal Data Sheet.</li> <li>□ Campus Visits completed (special form)</li> <li>□ Applications?</li> <li>□ Transcripts (complete request)</li> <li>□ Teacher Recommendations (procedure suggested).</li> <li>□ NCAA Clearinghouse (review requirements and form completion).</li> </ul>
•	Assessments:
	☐ ITBS/ITED ☐ Career Aptitude/ASVAB ☐ PSAT ☐ Assessment Accommodations: Special Education ☐ Work Keys ☐ Advanced Placement ☐ Meyers-Briggs ☐ Self-Directed Search ☐ CLEP ☐ SAT ☐ Other: ☐ Other: ☐ 504
•	Financial Aid (materials):
•	Scholarship:
	□ Local □ Other:
•	Credits: (Use credit review sheet)  GPA Requirements Needed Rank Anything you need that has not addressed in this guidance conference?

Adapted from Winterset Community School District



### FOUR-YEAR COURSE PLAN 9<sup>th</sup> GRADE

Stude	ent Name		Career Pathway
Focus	Focus Occupations		Post HS Education
	se pencil. Keep a copy in your Career Ponake courses to challenge and develop skills		et career and education goals.
•	1 <sup>st</sup> Term		2 <sup>nd</sup> Term
1		1	
2		2	·
. 3		3	
4		4	
		1 1	
	3 <sup>rd</sup> Term		4 <sup>th</sup> Term
1		1	
2		2	
3		3	
4		4	
Requ	ired:		Total Credits
		,	

"You cannot delay the clock or hasten it. You cannot buy time or give it away. You can manage your activities so that time works for you!" *Managing Your Time* 

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## FOUR-YEAR COURSE PLAN 10<sup>th</sup> GRADE

Student Name			Career Pathway
Focus	Occupations		Post HS Education
	1 <sup>st</sup> Term		2 <sup>nd</sup> Term
1		1	
2		2	
3		3	
4		4	
	3 <sup>rd</sup> Term	,	4 <sup>th</sup> Term
1 .	· · · · · · · · · · · · · · · · · · ·	1	
2		2.	
3		3	
4		4	
Requ	ired:		Total Credits
Notes	<b>:</b>		
			•
	•		Parent/Guardian Signature
	•		Č



Adapted from the Winterset Community School District

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# FOUR-YEAR COURSE PLAN 11th GRADE

Stude	ent Name		Career Pathway
Focu	s Occupations		Post HS Education
	1 <sup>st</sup> Term		2 <sup>nd</sup> Term
1	1 1011	1	2 Term
2		. 2	
3	,	3	
4		4	
	3 <sup>rd</sup> Term		4 <sup>th</sup> Term
1	70.11	1	- Telin
2		2	
3		3	
4		4	
Requ	uired:		Total Credits
Note	s:		-
			e. ·
			•
			Parent/Guardian Signature
	•		



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## FOUR-YEAR COURSE PLAN 12<sup>th</sup> GRADE

Student Name		Career Pathway		
Focus Occupations		Post HS Education		
		<u> </u>		
	1st Term	2 <sup>nd</sup> Term		
1	·	1		
2		2		
3		3		
4	· ·	4		
	3 <sup>rd</sup> Term		4 <sup>th</sup> Term	
1		1		
2		2		
3		3		
4		4		
Required:				
			· · · · · ·	
Notes:				
			Total Credits	
		,	Total Cum Credits =	
	•			
			Parent/Guardian Signature	
		Ada	pted from the Winterset Community School D	



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### **GUIDANCE: SMALL GROUPS**

Decision-Making, Aggressive, Passive (Victim), Anger, New Students, Loss,

Group I			1.	
	Decision Making		2.	
	Facilitator:		3.	
	Room:		4.	
	Schedule:	Day:	5.	
	501104410.	Time:	6.	
		Frequency	7.	
	_	Length:	8.	
		Grades:	9.	
			10.	
Group II			1.	
Oloup II	Aggressive		2.	
	Facilitator:	•	3.	
	Room:	•	4.	
	Schedule:	Day:	5.	
		Time:	6.	
		Frequency:	7.	••
		Length:	8.	
	•	Grades:	9.	
	<u> </u>	· 	10.	_
Group III			1.	
	Passive	•	2.	
	Facilitator:		3.	
	Room:		4.	
		D		
	Schedule:	Day:	5.	•
		Time:	6.	
		Frequency:	7. ·=	- · ·
		Length:	8.	
		Grades:	· <b>9</b> .	
			10.	
Group IV	-		1.	<u> </u>
Group Iv	Angon		1·.	
	Anger		2. 3.	
	Facilitator:		<b>5.</b>	
	Room:	•	4.	
	Schedule:	Day:	5.	
	•	Time:	6.	•
		Frequency:	7.	
		Length:	8.	•
	•	Grades:	9. 10.	





Group V			1.
•	Peer Helper (New S	tudents)	2.
	Facilitator:	,	3.
	Room:		4.
	Schedule:	Day:	5.
		Time:	6.
		Frequency:	7.
		Length: Monthly	8.
		Grades: 7 & 8	9.
			10.
Group VI			
. •	Peer Helper (summ	er)	2.
	Facilitator:	-	3.
	Room:		4.
	Schedule:	Day:	5.
	•	Time:	6.
		Frequency:	<b>7</b> .
•		Length: Monthly	8.
		Grades: 8 - 10	9.
٠			10.
Group VII			
	Loss		
	Facilitator:		3.
	Room:		<b>4</b> .
•	Schedule:	Day:	5.
		Time:	6.
		Frequency:	7
		Length: Monthly	8.
	•	Grades:	9.
			10.



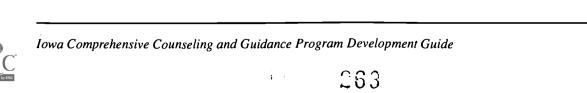
Group VIII	Affected Others Facilitator: Room: Schedule:	Day: Time: Frequency: Length: Monthly Grades:	1. 2. 3. 4. 5. 6. 7. 8. 9.	
Group IX	PODS Facilitator: Room: 1 <sup>st</sup> Schedule:	Classroom Teacher Period Day: Everyday Time: 8:00 to 8:05 a.m. Frequency: Daily Length: All Year Grades: 7 & 8	1. 2. 3. 4. 5. 6. 7. 8. 9.	
Group X	Home Room & C Facilitator: Room: 8 <sup>th</sup> Schedule:	Classroom Teacher	1. 2. 3. 4. 5. 6. 7. 8. 9.	





### SMALL GROUP WORKSHEET

School:			Topic:
Date:		Day/Time:	
Students:	1.		
otudents.	2.		
	3.		
•	4.		
•			•
	5.		
Session 1:	Warm-up:		
	Session Goal:		
	Activity:		
•	Comments:		
Session 2:	Warm-up:		
	Session Goal:		• •
	Activity:		
	Comments:	•	
Session 3:	Warm-up:		•
	Session Goal:		•
	Activity:		•
	Comments:		•
Session 4:	Warm-up:		
	Session Goal:		
	Activity:		
	Comments		



Session 5:	Warm-up:	
	Session Goal:	•
	Activity:	
	Comments:	
EVALUATI	ON OF GROUP EXPE	RIENCE:
	·	
		<u> </u>
	•	
		·
<u></u> `		
•		



## **COUNSELOR'S WEEKLY SCHEDULE**

	Monday	Tuesday	Wednesday	Thursday	Friday
8:00					
8:30					
9:00					•
9:30		-		_	_
10:00					
10:30					
11:00					
11:30					
12:00					
12:30		-			
1:00			·	·	
1:30					,
2:00		•			
2:30			,		
3:00	•				
3:30					
4:00					

#### This schedule could be color coded for quick reference in the following way:

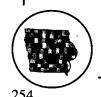
- Individual Conferences (pencil)
- Guidance Curriculum (pink)
- Small Groups (green)
- Parent Conferences (blue)
- Individual Planning (black)





## **COUNSELOR'S MONTHLY LOG**

MONTH				YEAR								
		K	1	2	3	4	5	6	7-8	9-12	**/#	TOTAL
Individual Pupil Conferences	**									_	w.o)	
Teacher Conferences	1975 AT 1975											
Testing	1000		_									
Parent In-School Conferences							,	,	•			
Parent Phone Conferences		,									د و د	
Home Conferences	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					-						
Classroom Presentations											are e	
Small Group Sessions											1. 1. 1. 1. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2.	
At-Risk Activities											2 A 2	
Observations											1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
IEP-TAT-SAT Conferences											7 kg	
Principal Conferences											10 A	
Other Staff Conferences	1										T	
Consultations with Outside Agencies												
Advisory Meetings			-								7. 00 P	_
Other	-											



ERIC Full fext Provided by ERIC

### MONTHLY SUMMARY OF COUNSELING ACTIVITY

TE	CLASS	TOPIC/SOURCE
		· ·
•		
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PROFESSIO	NAL TEAMS	S AND CO	MMITT	EES		•	
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DDOTTCCIO	VAL MEETE					•	
PROFESSIO	NAL MEETI	NGS ATT	ENDED				
PROFESSIO	NAL MEETI	NGS AT1	ENDED	•		· 	
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OTHER		<del> </del>					



#### SCHOOL COUNSELOR MONTHLY REPORT

Counselor					_ Month			Date	
School Counseling C	Curriculun	n:							
1. Number of develo	pmental gu	idance c	lasses						
Grades:	K	1	2	_ 3	4 _	5 _	6	7	_
					12 _				
2. Number of group	guidance/	informat	tion sess	ions					
Grades:	5	6	7	8	9	10	_ 11 _	12	-
Individual Planning	Compone	nt:		•		•			
1. Number of develo	pmental gu	idance c	lasses						
Grades:	5	6	7	8	9	_ 10	11	12	<u>.</u> .
2. Number of group	guidance/ir	formatio	on sessio	ns				•	
Grades:	5	6	7	8	9	_ 10	11	_ 12	_
Responsive Services	Compone	nt:							
<ol> <li>Number of individed</li> <li>Number of group</li> <li>Number of crisis of the Number of consulting</li> <li>Number of consulting</li> <li>Number of referration</li> <li>Number of request</li> <li>Number of request</li> <li>Number of recommendation</li> </ol>	counseling or emergene tations with tations with als from tea als to schoo r, clinic, sc als to outsid ne Student and tats for infor- alletins, book	sessions cy contact n staff, re n parents chers, ad l resource hool psy e profes: Assistance mation/ii oklets, fi	ets	tors, part, etc.) agencies pre-ref on disse	rents, stu s, etc erral tear	dents (s	elf)		
Systems Support Co								•	
<ol> <li>Number of contact</li> <li>Number of registr</li> <li>Number of session</li> <li>Number of programment</li> <li>Number of parent</li> <li>Number of Planni</li> <li>Number of depart</li> <li>Number of profes</li> <li>Planning/conduct</li> <li>Development of in</li> <li>Schedule adjustm</li> <li>Record review/registre</li> </ol>	rations	g testing um plant cement T ol staff m clopment //Career al materi	(admining and/ Feam me seetings activities Fairs activities	stration, or evaluetings	, coordin	ation, et	c.).		
Other/Non-Guidance		GF-10							•

 $A dapted \ from \ the \ Connecticut \ Comprehensive \ School \ Counseling \ Program$ 



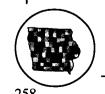


#### TIME-TASK ANALYSIS

Counselor	Week	of				-
ACTIVITIES	MON	TUES	WED	THURS	FRI	7
CURRICULUM COMPONENT						1

ACTIVITIES MON TUES WED THURS FRI TURN CURRICULUM COMPONENT  Classroom Lessons Small Groups Group Guidance Other INDIVIDUAL PLANNING COMPONENT Individual Advisement Individual Assessment Educational Planning Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Group Counseling Consultations/Staff Consultations/Staff Consultations/Parents Referrals Crisis Intervention Pre-Referral/Team Meetings	
Classroom Lessons Small Groups Group Guidance Other INDIVIDUAL PLANNING COMPONENT Individual Advisement Individual Assessment Educational Planning Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
Small Groups Group Guidance Other INDIVIDUAL PLANNING COMPONENT Individual Advisement Individual Assessment Educational Planning Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
Group Guidance Other INDIVIDUAL PLANNING COMPONENT Individual Advisement Individual Assessment Educational Planning Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
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Individual Assessment  Educational Planning  Career/Vocational Planning  Placement  Academic Progress  Employment Planning  Career Plan/Portfolio  Other  RESPONSIVE SERVICES  COMPONENT  Individual Counseling  Group Counseling  Consultations/Staff  Consultations/Parents  Referrals  Crisis Intervention	
Educational Planning Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	_
Career/Vocational Planning Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
Placement Academic Progress Employment Planning Career Plan/Portfolio Other RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
Academic Progress  Employment Planning  Career Plan/Portfolio  Other  RESPONSIVE SERVICES  COMPONENT  Individual Counseling  Group Counseling  Consultations/Staff  Consultations/Parents  Referrals  Crisis Intervention	
Employment Planning Career Plan/Portfolio Other  RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
Career Plan/Portfolio Other  RESPONSIVE SERVICES COMPONENT Individual Counseling Group Counseling Consultations/Staff Consultations/Parents Referrals Crisis Intervention	
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Consultations/Staff Consultations/Parents Referrals Crisis Intervention	<del></del>
Referrals Crisis Intervention	_
Referrals Crisis Intervention	
Pre-Referral/Team Meetings	
i	
Classroom Observations	_
Information Dissemination	
Letters of Recommendation	
Completion of Forms, Etc.	
Peer Mediation	
Other	_
SYSTEM SUPPORT COMPONENT	
Program Development	
Materials Development	
Staff Development	
Meetings/Guid./Staff/Team/SAT	
Parent Programs	_
PPT Meetings	
Public Relations	

Adapted from the Connecticut Comprehensive School Counseling Program



ERIC Full Text Provided by ERIC

## TIME AND TASK ANALYSIS FORMS 15-Minute Intervals

Time	Curriculum	Individual Planning	Responsive Services	System	Non Cuidones Assisting
7:00-7:15		r ranning	Services	Support	Non-Guidance Activities
7:15-7:30			. 🖵		<u> </u>
7:30-7:45					<u></u>
		<b>_</b>	<b>_</b>	u	<b>U</b>
7:45-8:00					
8:00-8:15					
8:15-8:30					
8:30-8:45					
8:45-9:00			` 🔲	· 🔲	
9:00-9:15					
9:15-9:30					
9:30-9:45					
9:45-10:00					
10:00-10:15		. 🔲			
10:15-10:30					
10:30-10:45					
10:45-11:00	· 🗖		<u> </u>		
11:00-11:15		, <b></b>			
11:15-11:30			. 🔲		
11:30-11:45					
11:45-12:00					
12:00-12:15					
12:15-12:30					





## 15-Minute Intervals (Continued)

Time	Curriculum	Individual Planning	Responsive Services	System Support	Non-Guidance Activities
12:30-12:45					
12:45-1:00					
1:00-1:15					
1:15-1:30					
1:30-1:45					
1:45-2:00					
2:00-2:15					
2:15-2:30					
2:30-2:45					
2:45-3:00					
3:00-3:15					
3:15-3:30					
3:30-3:45	· 🗖				
3:45-4:00					
4:00-4:15					
4:15-4:30					
4:30-4:45					
4:45-5:00					
5:00-5:15					
5:30-5:45	· 🔲				
5:45-6:00					
6:00-6:15					



## 15-Minute Intervals (Continued)

Time	Curriculum	Individual Planning	Responsive Services	System Support		idance Activities
6:15-6:30						
6:30-6:45						
6:45-7:00						
·7:00 <del>-</del> 7:15						
7:15-7:30						
7:30-7:45						
7:45-8:00	Ò					
8:00-8:15						
8:15-8:30						
8:30-8:45			<u> </u>			<u> </u>
8:45-9:00						
• •	Curriculum	Individual Planning			System Support	Non-Guidance Activities
Number of Blocks:						
Daily Percentage:				·		
Grand Tota	l Number of Blo	cks:				
Grand Tota	l Percentage:					





# TIME AND TASK ANALYSIS FORMS 30-Minute Intervals

Time	Curriculum	Individual Planning	Responsive Services	System Support	Non-Guidance Activities
7:00-7:30					
7:30-8:00					
8:00-8:30					
8:30-9:00					
9:00-9:30					
9:30-10:00					
10:00-10:30					
10:30-11:00					
11:00-11:30					
11:30-12:00					
12:00-12:30		· 🔲 ·			
12:30-1:00					
1:00-1:30			<u>.</u>		
1:30-2:00	- 🗖				
2:00-2:30			. 🗖		
2:30-3:00					
3:00-3:30					
3:30-4:00	- 🔲				
4:00-4:30		- 🔲			
4:30-5:00					
5:00-5:30					
5:30-6:00					



## 30-Minute Intervals (Continued)

Time	Curriculum	Individual Planning	Responsive Services	System Support	Non-G	uidance Activities
6:00-6:30						
6:30-7:00						
7:00-7:30						· · ·
7:30-8:00						
8:00-8:30						
8:30-9:00					<u> </u>	
					•	
	Curriculum	Individual Planning	Respons Service		System Support	Non-Guidance Activities
Number of Blocks:					•	
Daily Percentage:						
Grand Total Number of Blocks:						
Grand Total Percentage:						





#### **CONFLICT RESOLUTION STEPS**

Main Idea	Detail
THINK ABOUT IT	<ul> <li>With whom am I in conflict?</li> <li>What is the conflict about?</li> <li>What is my part in the conflict?</li> </ul>
TALK ABOUT IT	<ul> <li>Tell the other person your side of the conflict and how you feel about it by using "I statements."</li> <li>Tell the other person what you need, want, or expect</li> <li>Ask the other person to give his/her side of the conflict</li> <li>Ask the other person what they need, want, or expect.</li> <li>Listen to what he/she says and repeat it back!!! (Each person repeats back for understanding)</li> </ul>
WORK IT OUT	<ul> <li>Agree on what the issue is.</li> <li>What is the character issue?</li> <li>Be willing to compromise.</li> <li>What will "I" do to solve the problem now. (Each person must agree)</li> <li>Make a plan if this happens again.</li> <li>Tell friends the conflict is resolved or agree on what you are going to tell them.</li> </ul>

Note: If you want support to do this, see the counselor or teacher. Conflict managers are also available.

Diana Beem, School Counselor 9/8/98



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#### PEER HELPER JOURNAL/FOLDER REVIEW AND ASSESSMENT

Student Name Date		
	<del></del>	
Component	<b>D</b> etail	Points
	• On left side/front of folder (1)	
Assignment	Date on every day both sides of calendar (1)	
Calendar	• Completed for each day of class (1)	
	Neat and legible (1)	
	On left side/behind Assignment Calendar (1)	<u> </u>
Grade	Assignments/Activities listed (1)	
Chart	Points listed accurately (1)	
	Grade figured accurately (1)	
	Organization	
Journal	> On right side of folder (1)	
•	Current on top – descending order by date (1)	
	➤ Each day separate sheet of filter paper (1) – no spiral	
	notebooks or paper with fringes)	
	➤ Heading each paper – blue or blank ink (3)	
	Handouts with heading and in order along with journal pages	
	by date (2)	
	Activity listed correctly and underlined (2)	
·	Activity divided by a line (margin to margin) (2)	
	• Reaction	
	Structure (3)	
	<ul> <li>Complete sentences, neat, legible</li> <li>Each activity has a reaction that is 1-3 paragraphs with 3-4</li> </ul>	
	sentences per paragraph	
	Quality (25)	
•	This is not a focus of the activity. This is reflection of the	
	skills you learned or used in this activity.	
•	Example: This was difficult for me because; I found this	
	activity easy because of my experience doing; gave me	
	some ideas to use in; I can use this skill to; I felt	
	frustrated doing this because; therefore, I will;	ļ
	Elaborate! Be specific!	
	Use the Q-Matrix to generate statements (36 statements can	
	be generated alone from this which can be developed into a paragraph each)	
Assessment	Total Points to Record on Grade Chart:	
Assessment	Total Fomts to Record on Grade Chart.	
Instructor	Instructor #1	J
Comments	instructor #1	
Comments	,	
	Instructor #2	
	111501 40001 112	





Student Name	Date
Activity:	
Description:	
•	
` Reflection:	
Activity:	
Description:	
	· · · · · · · · · · · · · · · · · · ·
Reflection:	
	•
Activity:	
<b>Description</b> :	•
,	
,	
Reflection:	



### WEB SITES FOR COUNSELORS

Note: Please note the last page on how this is modified for student use.

	reer Counseling	
	About Work	www.aboutwork.com/
	America's Career Kit (comprehensive online career deve	elopment system by Department of Labor)
	America's Job Bank	www.ajb.org
	America's Career Infonet	www.acinet.org
	America's Learning eXchange	
	America's Service Locator	www.servicelocator.org
<b>₽</b>		
		www.review.com/birkman/birkman.cfm
<b>₽</b>		www.jobsmart.org
		www.careerexplore.com
<b>₽</b>	Career Development Manual	www.adm.uwaterloo.ca/infocecs/CRC/manual-home.html
_	Career Guide: Find Your Career	www.usnews.com/edu/beyond/bcguide.htm
P		
	Career Key (John Holland six basic personality types (clic	
_	then Career Center-Emplore Career - Career Key)	www2.ncsu.edu/unity/lockers/users/l/kj/
A	Career Mosaic Campus Directory	www.careermosaic.com/cm/cc/cc8.html
٠	Coreer Planning Process	
	Choices (computerized career planning: eChoices) get	
	Occupation Information Schools Searches Planner	Scholarships)
A	Creative Job Secret	www.des.state.mn.us/cjs/cjsbook/contents.htm
<b>./≥</b>	Inh Comph Chiday Stratogica for Desfacionals	
. 🔈	inventories	www.evansville.net/~castlehs/career_skills_inventories_and_pe.htm http://jobstart.org/
نات م	JODSIAT	nttp://joostart.org/
	Jumpstart Coalition	www.jumpstartcoalition.org
		www.kaplan.com/view/article/0.1898.536.00.html
		www.keirsey.com/cgi/keirsey/newkts.cgi
	Keirsey Temperament Site	www.keirsey.com
		www.kaptest.com
		www.state.ia.us/iwd.htm
_	National Center for Career Libraries	www.ncda.org
Æ	Occupational Outlook Handbook (Replaced by O*NET)	www.bls.gov/ocohome.html
	Occupational Outlook Quarterly	www.stats.bls.gov
		www.doleta.gov/programs/onet
<u> </u>		www.personalitytype.com
	The Holland Game.	www.phlab.missouri.edu
	The Hot Seat	
<u> </u>	Top Ten Jobs for People Who	www.review.com/career/topten.com
	Real World Applications for Math	www.askeric.org
	Riley Guide	www.dbm.com/jobguide/jsguides.html
<u> </u>	Resource Materials on Personality Types.	http://sunsite.unc.edu/personality/faq-mbti.html
	School-to-Careers (password:)(School Code: 68)	www.careers.iptv.org
		• •





Smart Career Move	www.self-directed-search.co
	WWW.Salf-till CCCU-Scal CI.C.
Student Career Center	www.aea10.k12.ia
Virtual Interview	MANUAL about work com/acabiret val be
Your First Paycheck	www.acodework.combaco viitumi.iiu
Mhat Color is Your Parachute	www.JobHuntersBible.co
Career Clearinghouses/Gateway Sites/Search Engines	
Catapult	······································
Career Resource Center	www.jooweo.c
Career Resources	www.careas.c
InfoSeek Guide-Jobs and Careers	
Job Hunt: A Meta-List of Online Job Services	www.guide-p.infoseek.co
Magellan	
National Board of Certified Counselors (NBCC)	www.imckiniey.co
Point's Ton 5% Coreces and John	www.nbcc.c
Point's Top 5% Careers and Jobs	www.point.lycos.co
The Riley Guide	www.dbm.cc
ompanies, Organizations and Business (Information Abo	
Iowa Company Home Pages	utj www.notine.not/showness/sourcessis1 he
Better Business Bureau (Greater Iowa)	
National	
Members Online (find participants of BBB)	
Business Week Online (click on careers, then company research)	www.oodoniine.C
Companies Online	
Mansfield U. Business/Economics Reference	www.companiesUnline.co
National Alliance of Business	www.mnsfid.edu/~library/mu-biz.ht
Distance Learning	
Peterson's Distance Learning	www.petersons.com/dlea
Emergency Management (use as part of Crisis Managemer	at Plannino)
Iowa Emergency Management Division	WANN state is us/emergenormans come
National Emergency Management Association	TITITU nomerish o
	www.ngilawco.c
Intrepreneurship Education .	•
Entrepreneurship Education  Entrepreneurship Education	
1210 Q3 Circus strip Extreation	www.entre-ed.c
Improving Aid Con Door Which Sale at Education	
inancial Aid for Post High School Education	
Start early. Don't assume.	
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	ntact colleges, Internet resources.
Find help-school counselor, parents, community organizations, cor	
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Find help-school counselor, parents, community organizations, condevelop quality scholarship essay unique to you that can be revised.  Transcripts.  Apply early.  Dedicate time.  Work Study Program: Apply for positions early in the department for Adventures in Education	your major field of study.
Find help-school counselor, parents, community organizations, condevelop quality scholarship essay unique to you that can be revised. Transcripts.  Apply early.  Dedicate time.  Vork Study Program: Apply for positions early in the department for Adventures in Education.	your major field of study.



College Is Possible	www.collegeispossible.org
College Planning Center (Division of Iowa Student Loan Liquidity Corp Des	Moines)www.collegeplanning.org
College Solutions.	www.college-solutions.com
Cost Calculator for College (includes loan calculators	www.fastweb.com
Federal Tax Credits (The Hope Scholarship and Life Learning Tax Credits)	www.ed.gov/ints/hope
Free Application for Federal Student Aid (FAFSA) Online	www.fafsa.ed.gov
FastWeb	www.fastweb.com
The Smart Student Guide to financial aid	www finaid org
Financial Aid	
Financial Aid Application Process FAQ	www.ukshanksi.com/air/fao2.html#anofaos
Financial Aid Calculators (savings plan designer, savings plan interest rate, co	mnound interest
needed annual yield)	www.finaid.org/calculators
Hispanic/Latino scholarship search	yayay hispanicfimd ora
INFO-CENTER – THE SCHOLARSHIP SOURCE	www.mspanicrant.org
INFO-CENTER - THE SCHOLARSHIP SOURCE	www.aniazing.com/no-center/
Iowa College Student Aid Commission	www.iowaconegeatd.org
Iowa Regent Universities Financial Aid Offices	
Iowa State University Financial Aid	www.public.iastate.edu/~im_aid_into/
University of Iowa Financial Aid	
University of Northern Iowa Financial Aid	www.uni.edi/inaid/
Iowa Student Loan Liquidity Corporation	www.studenuoan.org
Minority Student Scholarship Search	www.he.com/moils/scholar.htm
National Association for Student Financial Aid Administrators	www.finaid.org/nastaa/
Project EASI Access for Students and Institutions	www.inet.ed.gov/EASI/
Resource Pathways' College Financial Aid Resources	www.sourcepath.com/caid
Nellie Mae	
Sallie Mae	www.salliemae.com
Sallie Mae (calculate Expected Family Contribution)	
. Student Guide: Financial Aid from U.S. Department of Education	www.ed.gov/prog-info/SFA/StudentGuide/
Top Ten from Our Top 5% Sites (Lycos)	. www.lycos.com/education/top10/financialaid.html
Top Ten from Our Top 5% Sites (Lycos)	. www.lycos.com/education/top10/financialaid.html www.ed.gov/offices/OPE/
U.S. Department of Education	. www.lycos.com/education/top10/financialaid.html
U.S. Department of Education  Disability Family Resources	www.ed.gov/offices/OPE/
U.S. Department of Education  Disability Family Resources  Social Security Administration	www.ed.gov/offices/OPE/
U.S. Department of Education  Disability Family Resources  Social Security Administration  Health Care Financing Association	
U.S. Department of Education  Disability Family Resources  Social Security Administration	
U.S. Department of Education	
U.S. Department of Education	
U.S. Department of Education  Disability Family Resources  Social Security Administration  Health Care Financing Association  Department of Health and Human Services  Funding  Funding Your Education	www.ed.gov/offices/OPE/
U.S. Department of Education	www.ed.gov/offices/OPE/
U.S. Department of Education  Disability Family Resources  Social Security Administration  Health Care Financing Association  Department of Health and Human Services  Funding  Funding Your Education  Federal Tax Credits	www.ed.gov/offices/OPE/
U.S. Department of Education  Disability Family Resources  Social Security Administration  Health Care Financing Association  Department of Health and Human Services  Funding  Funding Your Education  Federal Tax Credits  Government	www.ed.gov/offices/OPE/  www.ssa.gov  www.hcfa.gov  www.dhhs.gov  www.ed.gov/prog info/SFA/FYE
U.S. Department of Education  Disability Family Resources  Social Security Administration  Health Care Financing Association  Department of Health and Human Services  Funding  Funding Your Education  Federal Tax Credits  Government  State	www.ed.gov/offices/OPE/
U.S. Department of Education	www.ed.gov/offices/OPE/
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Department of Education	yaray dol
Department of Labor and Training	www.cor
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National Center for Education Statistics	www.ed.gov/emphone.
NOICC	www.ca.gov/pubs/stats.t
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Central Iowa Planning Board Links	
Grow with Guidance	www.allsucceed.
Institute for Character Development at Drake University	www.disc.drake
Developing Educational Standards	www.putwest.boces.org/Standards.l
Dr. Russell A. Sabella's Bookmarks (280)	www.louisville.edu/~rasabe01bookmark.
ICCOR (Iowa Center for Career and Occupational Resources)	www.state.ia.us/government/wd/is
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JobWeb/Catapult Employment Centers	www.jobweb.org/catapult/jobsall.html
JobWeb	
National Ad Search	
Work-Web	www.work-web.com
World Wide Web Employment Office (particular kinds of jobs)	www.harbornet.com/biz/office/annex.html
Peters lobs Digest	www.jobsted.com/tedjob4.shtml
Petersen's Summer Programs for Kids/Teens	www.petersons.com/summerop/ssector.html
Summer Jobs World-Wide	www.summerjobs.com/do/where
U.S. Office of Personnel Management (Elsewhere on the Internet)	
Accountants and Finance Majors.	www.nnancialjobs.com
AccountingEdge	www.starringeage.com
Attorneys Work	www.artorneysatwork.com
CareerCast  ✓a Richard Mark's SBI	
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Only 20% of all available jobs in this country ever get advertised by employers jobs are never advertised", on the Internet, nor anywhere else.	Hence, the familiar statistic, for decades: "80% of all
Job Fairs	
JobSmart-Upcoming Career Fairs	www.jobsmart.org
JobTrak Job Fair Calendar	www.jobtrak.com
Monster Board and Instry.net's Online Career Fair	www.industry.net/tools/about.htm
Monster Board Career Fair Info	www.monster.com
Westech's Virtual Job Fair	www.vjf.com/pub/westech
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Navy	www.navvjobs.com
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Monthly Campaigns/Themes in Schools	www.public.iastate.edu/~arotc_info/isuarotc.html
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Guide to Best Colleges	www.undergr/college-info.ht
Iowa College, Universities, Community Colleges	www.iowa.net/links/#educati
My Essay (for college entrance applications)	www.invessay.co
NASSP's Web Site	www nacen
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Preparing Your Child for College	
Princeton Review of Colleges	www.curgov/pubs/richa
University Links	www.ieview.d
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U.S. News Online College Fair	www.usnews.com/usnews/ed///home.ht
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Sume (Helps You Write A Resume) Gary Will	www.members.xoom.com/worksearch/reswri.l
JobSmart	www.jobsmart.org/tools/resume/index.h
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ACT Assessment Home Page	www.act.org/aap/index.
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College Board Online	www.collegeboard
College PowerPrep	www.powerprep.
Learning Styles	www.gse.rmit.edu.au/~rsedc/learn.
	www.number2
Personal Career Profile Checklist	www.etc.bc.ca/provdocs/careerpath/test5.html#
	www.balancene
	www.studyskills
Straight Talk About School	
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Blue Web'n Lesson Plans	www.kn.pacbell.com/wired/bluev
Busy Teacher's Website K-12	www.ceismc.gatech.edu/B
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COCINCI Cumiculum and Lesson Frankling	www.classroom
Classroom Connect	
Classroom Connect	www.faldo.atmos.uiuc.edu/TUA_Home
Classroom Connect	www.education-world.com/articles/lesson.
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Lesson Links	www.rabbitservices.com
Lesson Plan Page	
Lesson Plans Online	www.4forefront.com/plans.html
Link2Learn	
Math Hotlist	www.sln.fi.edu/tfi/hotlists/math.html
McREL.	www.stri n.edu/tr/notists/matn.ntml www.mcrel.org/connect/lesson.html
Rivendell Educational Archive Projects:	Where to Find Projects for Students to Join
Academy One	www.watson.org/rvendeil/ www.nptn.org/cyber.serv/AOneP/academy_one/project-index.html
Teachers Helping Teachers	www.npun.org/cyber.serv/Acher/academy_one/project-index.html
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The Wall Constant Till	www.edcen.ehhs.cmich.edu/~tvantine/
The Well Connected Educator	www.gsh.org/wce

### Notes:

- This is for school counselors.
- Use sites from this list to make a condensed version for:
  - Classroom career planning activities
  - As part of the student career planning portfolio
  - Handouts to students and parents during
    - Beginning of the year orientations
    - ♦ Financial aid meetings
    - ♦ Parent University
    - ◆ Parent-Teacher Conferences
    - ♦ Tutors have copies, etc.
- When modifying this list for student use, indicate the following message at the top:

Use the Internet with the supervision and guidance of your parent/guardian or an educator. Do not give any personal information of any kind when using electronic technology, including the Internet, without the permission of your parent/guardian.

- Bookmark web sites into categories on your computer for easy access.
- Keep a three-ring binder on the Internet to put articles with websites until you have a chance to put on your list and to bookmark.



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